# VILLAGE BREE OCTOBER/NOVEMBER 2022 Recreation Transportation News Services More



When a cancer diagnosis happens, time becomes more important than ever. That's why we're here — with the most personalized and effective treatment for you. At the MemorialCare Cancer Institute at Saddleback Medical Center, our oncology experts listen to your needs. Your schedule. Connecting you with life-saving screenings, breakthrough research, and advanced technology and imaging capabilities. Putting all of our time, into helping you take control of yours.











Find a cancer specialist at MemorialCare Saddleback Medical Center.

800-MEMORIAL | memorialcare.org/cancer





### LETTER FROM THE EDITOR

# MUSIC LIFTS, INSPIRES ... AND HEALS

Have you ever felt the power of music that resonated lyrically, instrumentally or both? Music that elicited strong emotional and physical responses, including chills, tears or euphoria? Triggered memories? My own playlist can best be described as "whole-hog"; I play from among a wild spectrum of genres that I know will encourage or discourage my mood du jour. It's a focus and a priority in my life—even singing in the car, to the dismay of my passengers.

It's little surprise, then, that music therapy is used to promote wellness, reduce stress, relieve pain, express emotions, boost memory, improve communication and support physical rehabilitation. On page 22 of this issue, "Disrupting Dementia" describes how music can restore the self and promote neuroplasticity—and positively affect long-term memory recall. If ever there was a reason to join a music-related Village club or learn to play an instrument, no matter your age, why not to retain and promote greater brain health?

To promote greater physical healing, MemorialCare Saddleback's Advanced Wound Healing Center treats chronic wounds and provides a comprehensive outpatient program designed to speed healing, help stimulate healthy tissue and promote optimum healing for certain conditions. In "Repairing the Damage" on page 14, learn more about this hyperlocal health resource and how, in little over one month, treatment helped heal a stubborn wound suffered by one Village resident—and why he wants to ensure other community members know the center is there to help if and when it's needed.

If it's been a while since you visited Mission San Juan Capistrano, maybe it's time you considered taking the 10-mile trek south to rediscover the splendor of what's considered Orange County's first "city." Among artifacts, lush gardens, special exhibits and videos, classes, ruins and much more, it's a perfect day trip full of history and wonder. Learn more about "The Birthplace of Orange County" on page 18, including special events and visitation details.

This issue features other great content you won't want to miss, including a one-stop info shop for all things trash, recycling and bulky; a touching memorial for one of the community's neighbors and friends; an update regarding cattail clearing in Aliso Creek; the history of the Village's special sycamore tree; and much more.

And don't forget to check out news, updates and information from the GRF, Third, United and VMS boards of directors, all starting on page 46.

Please, enjoy this issue, continue to enjoy all the Village has to offer and keep music front and center in your life for health, happiness and memories.

Ellyce Rothrock, Editor

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# features

### 10 Talking Lots of Trash

Everything you need to know about organics recycling, bulky-item pickup, prunings pickup and box disposal

BY ROBERT CARROLL, DIRECTOR OF GENERAL SERVICES

### 12 A Friend Indeed

Meet a neighbor whose example inspired service and outreach.

BY SUSAN LOGAN-MCCRACKEN

### 14 Repairing the Damage

MemorialCare Saddleback Medical Center's Advanced Wound Healing & Hyperbaric Medicine Center specializes in hard-to-heal wound treatments.

BY ORITH FARAGO, PUBLIC RELATIONS AND COMMUNICATIONS SPECIALIST, MEMORIALCARE

### 18 The Birthplace of Orange County

Exploring the treasures of Mission San Juan Capistrano, the county's 'first city.'

BY JENNIFER KARMARKAR

### 22 Disrupting Dementia

Music therapy helps individuals regain memories and a sense of oneself.

BY SUANNIE EUSTAQUIO











Every Village Breeze edition is paid for through a partnership with MemorialCare.



### departments

- 4 What's Up in the Village
- 25 Social Services
- 26 We Hear You!
- 30 Landscaping
- 31 Resident Services
- 32 Community Connected
- 34 Recreation
- 56 Then & Now

### from the Village Boards

REPORTS, NEWS AND UPDATES FROM YOUR BOARDS OF DIRECTORS

- 46 Golden Rain Foundation of Laguna Woods
- 48 Third Laguna Hills Mutual
- 52 United Laguna Woods Mutual
- 54 Village Management Services











# IN EVERY ISSUE KEYS TO THE COMMUNITY

KETS TO THE COMMONIT

28 Village Map

### VILLAGE BREEZE

### THE OFFICIAL MAGAZINE OF LAGUNA WOODS VILLAGE

OCTOBER/NOVEMBER 2022

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Unsolicited manuscripts and content suggestions are welcome for possible future use in the Village Breeze or other VMS publications. Acknowledgement of unsolicited manuscripts is in no way a suggestion or guarantee of publication.

Submit concise editorial ideas as a one-page letter accompanied by recent writing samples to info@lagunawoodsvillage.com or to Village Breeze, 24351 El Toro Road, Laguna Woods, CA 92637. Include your full name, phone number, email address and manor number. To receive a copy of the Laguna Woods Village Style Guide and editorial guidelines, email info@lagunawoodsvillage.com.

Submissions will not be returned.

Village Breeze reserves the right to edit any and all content for clarity, accuracy, space and tone and correct grammar, spelling and usage.

Only Village Breeze staff and its advisors prepare and assign editorial content. No contributor or agent may promise content, or content placement within Village Breeze, to any individual, group, business, organization or entity.

### WHAT'S UP IN THE VILLAGE

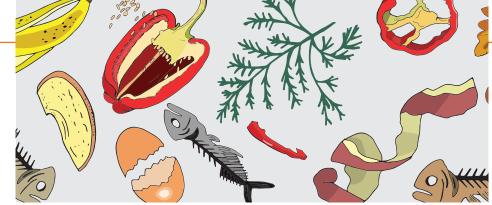


# GRF DECIDES AGAINST AGE WELL PROPOSAL

Asks staff to explore other possible opportunities for mutual benefit

Based on further comprehensive evaluation of the proposal to transfer bus ownership and operation from Laguna Woods Village to Age Well, the GRF Board of Directors has decided not to move forward with Age Well's proposal as submitted, and has asked VMS staff to continue to explore other possible future opportunities that are mutually beneficial to both parties.

GRF and VMS wish to thank everyone who attended the transportation informational meetings to share feedback regarding this important decision.



# ORGANICS RECYCLING COLLECTION DAY CHANGES

CR&R now services organic recycling bins on Wednesdays.

To better accommodate and balance their routes and driver scheduling, CR&R has requested and received approval from the City of Laguna Woods to change the organic waste collection day from Fridays to Wednesdays. This change took effect August 17.

### **ORGANICS RECYCLING BEST PRACTICES**

- Please do not move organic waste recycling carts from their intended locations. Carts will not be serviced in areas where they are not assigned. If you find a cart that has been moved, please email LagunaWoods-Recycles@CRRMail.com.
- Please do not place plastic bags in organics recycling carts. The
  use of compostable bags is strongly recommended. Find a variety
  of compostable bags at Amazon.com, HomeDepot.com, Walmart.
  com and more. Compostable bags degrade to humus (the organic
  component of soil, formed by the decomposition of leaves and other
  plant material by soil microorganisms), CO<sub>2</sub> and water within 180
  days when placed in a standard compost pile.
- Consider storing your organics in the freezer and disposing on Tuesdays, right before Wednesday pickups, to minimize odors.
- Please do not place garden/lawn prunings in organics recycling carts to ensure everyone can participate in the program and use the carts for accepted waste. Instead, please call Resident Services at 949-597-4600 to schedule a Friday clippings pickup.
- Please close the lid to the organics carts completely after use to prevent rodent access.
- For assistance locating your nearest organics cart, view an interactive map or a printable map at cityoflagunawoods.org > Our Services > Waste Collection & Recycling.

Please email CR&R at LagunaWoods-Recycles@CRRmail.com or call 949-625-6735 with trash, recycling and organics recycling questions, concerns or requests.



### AQMD HELPS YOU MONITOR AIR QUALITY

How you can check current status and subscribe to alerts

Check the resources below for air quality updates and forecasts as well as how you can subscribe to air quality alerts.

- Find South Coast AQMD advisory updates at aqmd.gov/advisory.
- Subscribe to air quality alerts, advisories and forecasts by email at airalerts.org.
- View current air quality conditions by region in an interactive map at aqmd.gov/aqimap.
- Get real-time air quality information, maps, notifications and health alerts in our area by downloading the South Coast AQMD app at aqmd.gov/mobileapp.
- Find air quality forecasts at aqmd.gov/forecast.
- Find a map of South Coast AQMD forecast areas at aqmd.gov/ForecastAreas.



# WHY IS THE GRASS SO TALL?

### How turf length impacts water conservation

You may have noticed that the Landscaping Services Department has been cutting the turf at a taller height. This is an intentional and direct response to the drought as well as water saving measures adopted by the mutual boards. Both United and Third boards have adopted resolutions to reduce irrigation water use by 15% in response to Governor Newsom's and EL Toro Water District's requests for voluntary reduction of water use by the same percentage in response to the ongoing drought. The Landscaping Services Department is accomplishing this by reducing turf watering frequency from three to two times per week.

Longer grass helps reduce irrigation requirements and it shades the soil, reducing moisture evaporation while simultaneously cooling the crowns of the grass, which is vital during sunshine-intensive months. This added shade helps preserve moisture, preventing the soil from drying out quickly and the root system from overheating. Soil that retains moisture more effectively also encourages deeper root systems to develop. Without heat stress or an extreme water shortage, roots can thrive and grow much deeper than they otherwise would. Root growth is more important than top growth—grass with deep roots is normally much healthier and stronger.

Deep roots help produce a more-attractive lawn in drought conditions and ensure turf is far more drought resistant.

This is because deep roots can access moisture that shallower roots wouldn't reach.



WHAT'S UP IN THE VILLAGE

### KEEP YOUR DEVICES SAFE

What you can do to thwart cybercriminals

To learn about online safety basics, how to secure key accounts and devices, reporting cybercrime, managing your privacy, checking your privacy settings, where you can find free online security checkups and tools, and other helpful information, visit staysafeonline.org/stay-safe-online.

### PERSONALIZE YOUR CHANNEL GUIDE

Did you know that you can customize the iGuide channel guide display on your television? Change the display colors and increase the font size to meet your personal preferences.

For step-by-step instructions on updating your guide's colors, visit bit.ly/2ZR6FW1. To learn how to update your fonts, visit bit.ly/3mESQTh.



# CITY OFFERS SHREDDING DROP-OFF SERVICE

Get unnecessary yet sensitive documents destroyed for free.

Residents can schedule appointments with the City of Laguna Woods to drop off personal documents at city hall for free shredding. Documents will be stored in locked containers until shredded by a National Association for Information Destruction® AAA certified company at a separate facility.

To schedule an appointment, please visit www.cityoflagunawoods.org and click on the blue "Arrange Document Shredding" button. All currently available appointments are displayed on the city's website. Appointments can also be scheduled by calling city hall at 949-639-0500.

Prior to scheduling an appointment, please review the following:

- Proof of Laguna Woods residency is required for free document shredding.
- Please bring no more than the equivalent of three 13-gallon kitchen trash bags of documents per appointment.
- For security purposes, you will be required to feed your documents through a small opening in a locked container. Please allow an appropriate amount of time to do so.
- Please remove binders, hanging file folders and large binder clips prior to your appointment. Manila folders with metal prongs, paper clips, rubber bands and staples are OK.
- Please do not bring newspapers or magazines unless they contain personal information.
- X-rays, CDs, cassettes, flash drives, discs and batteries are not accepted.



# CHARGE AHEAD

All Village golf carts
must display an
EV decal to connect to
mutual common-area
electricity.

Those in the Village who drive personal electric vehicles (EV), including battery-electric and plug-in hybrid vehicles, are required to properly display an EV decal to connect to mutual common-area electricity.

Electric vehicle owners must obtain a decal from Resident Services for an annual cost of \$240 before charging to avoid any notice of violation or fine.

Call Resident Services at 949-597-4600 for more information.



# ALL THE TRIMMINGS

Find out how the Village's 30,000 trees are professionally tended.

The VMS Landscaping Services Department and Great Scott Tree Care, the contractor who trims large trees throughout Laguna Woods Village, collaborated with Village Television to bring to you an educational video about how the Village's 39,000 trees are professionally and carefully trimmed.

The first half of the video, introduced by Landscaping Services Department Director Kurt Wiemann and led by Landscaping Services Department Manager Bob Merget, introduces the certified VMS tree crew and offers an in-depth look at how the team keeps the community's trees healthy and looking good, all while focusing on safety.

The second half of the video highlights Great Scott Tree Care and its Arbor Pro spider lift, which reaches a height of 95 feet but retracts to enter a gate just 36 inches wide, operated by one of Great Scott's highly trained staff. It also highlights how Great Scott promotes safety, keeps the community's turf and sidewalks damage free and works with the Landscaping Field Operations team and Resident Services to notify residents of upcoming work.

Watch the VMS tree trimming crew and the spider lift in action at bit.ly/3dyfmvp.



### WHAT'S UP IN THE VILLAGE



# LOWER YOUR MONTHLY ENERGY BILL

SCE offers reduced rates for those in public assistance programs.

Southern California Edison is offering two programs that could help customers lower their monthly bills and conserve energy. The California Alternate Rates for Energy (CARE) program reduces energy bills for eligible customers by about 30%, while the Family Electric Rate Assistance (FERA) program reduces electric bills for qualified households by 18%.

If your household meets the current income requirements, or if someone in your household participates in any of the listed public assistance programs, you may be qualified. To find out if you qualify and to apply online, visit sce.com/residential/assistance/care-fera.

# KICK SCAMS TO THE CURB

# Recognize these current fraud attempts.

It seems scammers never sleep—they certainly never tire of looking for ways to liberate you from your identity and/or cash.

Below are links to some of the most common scams of 2022. Be vigilant, stay safe and don't let the criminals scam you!

- AARP shares eight redhot scams in 2022 at bit.ly/3R3xv24
- USA Today shares four tricks phone scammers are using in 2022—and how to stop them at bit.ly/3BExQ5C
- Experian shares the latest scams you need to be aware of in 2022 at bit.ly/3SnZ4UD
- The Federal Trade
   Commission shares scam
   alerts, common scams
   and reporting scams at
   bit.ly/3dxKUS8
- Usa.gov shares common scams and frauds at bit.ly/3xKOQ8X
- Nbcnews.com shares
   that when you receive an
   odd text from a wrong
   number, it's probably
   a scam at nbcnews.
   to/3SqR1GQ

# INCREASE YOUR SMARTPHONE'S IQ

Make your device smarter, safer, easier to use and better organized.

- 1. Improve security. Make sure the screen lock is on and the code, fingerprint sensor or facial ID is set up.
- 2. Add emergency information. Enter health details like medications. For iPhone, use the Health app's Medical ID. For Android, find Emergency Information.
- 3. Increase font size. Go to Settings (under Accessibility) and enlarge text to simplify navigation. However, this won't enlarge font for every app.
- 4. Flag favorite contacts. Make a list of frequently used numbers. For iPhone, tap name, then Add to Favorites. For Android, tap name, then the star icon.
- 5. Delete unnecessary apps. Clearing clutter keeps things simple. Also, check reviews before downloading new apps to avoid malware scams.
- 6. Organize the home screen. Create folders for groups of apps and name them, like "Finance," "Social Media" or "Games."

# BOOST YOUR TRANSPORTATION OPTIONS

Lyft rideshare partnership offers rides to residents when the fixed-route system is not in service.

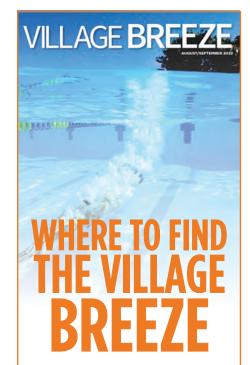
Boost (provided by Lyft rideshare service) on-demand service offers rides to Laguna Woods Village residents within its transportation parameters when the fixed-route system is not in service. Boost covers basic economy rides only. Some wait times may take up to 30 minutes; please schedule accordingly. Schedule rides by:

- 1. Downloading the Lyft app on your smartphone or
- 2. Calling Transportation at 949-597-4659 and dialing 3 to schedule a ride

### HOURS OF SERVICE

- Monday through Friday from 7 to 9 a.m. and from 5 to 10 p.m.
- Saturday 8 a.m. to 10 p.m.
- Sunday 8 a.m. to 5 p.m.

For detailed instructions on using Boost, visit bit.ly/3mXDREh.



Pick up a copy at several locations throughout the community.

The Village Breeze is delivered to every manor via the United States Postal Service's Every Door Direct program. However, if delivery misses its mark at your door, you can find copies available throughout the Village:

- Clubhouse 1 fitness center
- Clubhouse 1, 2, 4, 5 offices
- Community Center concierge desk, fitness center, Recreation office
- Equestrian Center office
- Garden Center 2 office
- Golf pro shop, par 3 office
- Tennis clubhouse
- · Village Library

You also can call the regional postmaster to inform them of missed delivery at 949 837-1848.



Everything you need to know about organics recycling, bulky-item pickup, prunings pickup and box disposal

BY ROBERT CARROLL, DIRECTOR OF GENERAL SERVICES

The topics of trash and organics recycling have been "recycled" many times, but they are messages that bear repeating. Here's how you can be a good trash neighbor.



### **ORGANICS RECYCLING**

Keep it simple, keep it clean.

onvenient compostable bags can simplify the organics recycling job and help keep the appropriate bins cleaner, resulting in reduced bin odors. Find various compostable bags at Amazon.com, HomeDepot.com, Walmart.com and similar websites. Compostable bags degrade to humus,

CO<sub>2</sub> and water within 180 days when placed in a standard compost pile. Simply dispose of your organic waste in a compostable bag, and place the bag in your organics recycling bin within three days (an especially important step when disposing of high acidic/alkaline organic waste).

### **ORGANICS RECYCLING BEST PRACTICES**

- Don't place plastic bags in organics recycling carts. The use of compostable bags is strongly recommended.
- To ensure everyone can participate in the organics recycling program and use the carts for accepted waste, please don't fill them with garden/lawn prunings. Instead, email Resident Services at residentservices@vmsinc.org or call at 949-597-4600 any time before noon on Thursday, and your garden waste will be picked up on Friday morning. Just provide your address. Place clippings or garden waste close to the curb, but not until Thursday evening.
- Don't move organic waste recycling carts from their intended locations. Carts will not be serviced in areas where they are not assigned. If a cart has been moved, email LagunaWoods-Recycles@CRRMail.com.

For all trash, traditional recycling and organics recycling questions, please email CR&R at LagunaWoods-Recycles@CRRmail.com or call 949-625-6735, or visit cityoflagunawoods.org/LWVorganics.com.

- Consider storing your organics in the freezer and disposing of them on Tuesdays, right before Wednesday pickups, to minimize odors.
- Close the lid to the organics carts completely after use to prevent insect and rodent access.
- Find your nearest organics cart at bit.ly/3NoVmrB and access an interactive or printable map.

BUILDING NUMBER	BULKY-ITEM COLLECTION DAY
1-125	Tuesday
126-232	Monday
233-528	Tuesday
529-756	Monday
757-773	Tuesday
774-945	Monday
946-969	Tuesday
2001-2405	Wednesday
3000-3325	Thursday
3326-3532	Friday
4001-4026	Thursday
5001-5372	Friday
5373-5465	Thursday
5468-5519	Thursday
5520-5598	Friday
24055	Thursday
24299	Tuesday
24300	Thursday

### **BULKY-ITEM PICKUP**

No call to Resident Services is necessary.

lace unwanted bulky items out by your shared trash enclosure or on the curb where your personal trash and recycling carts are collected on your area's collection day between 7 p.m. the night

before and 8 a.m. the day of your pickup. CR&R will collect the items by the end of the day.

Please only place bulky items at the enclosures you typically use to discard your trash and recycling. If you have a personal cart, only place bulky items at the curb where you normally place trash and recycling carts for collection. Do not block access to any enclosure, containers in any enclosure or vehicle travel.

To learn what bulky items are accepted, visit bit.ly/3FmqZzd.



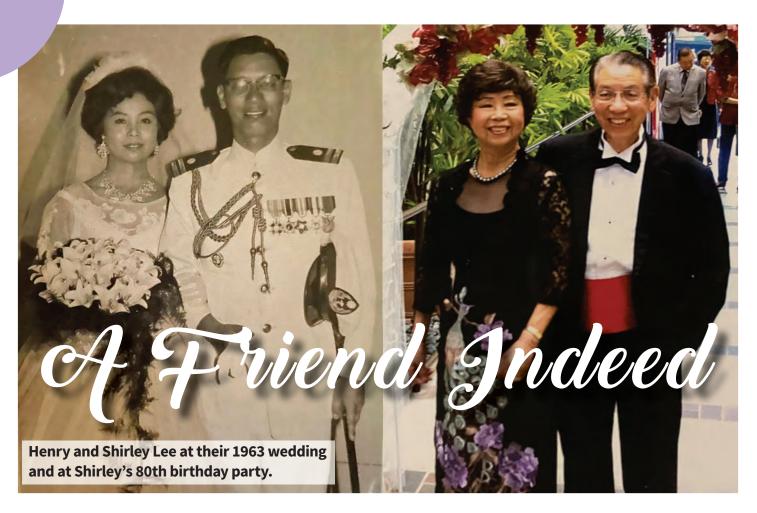
### THE BREAKDOWN

Free space in traditional recycling bins for others.

To optimize the space in recycling container(s), always break down your cardboard waste. Follow these steps:

- Turn the box upside down. Cut along the center bottom seam, through the packing tape.
- Repeat this under the two flaps on each end of the box, freeing the tape at the edges.
- Pull all four flaps straight up so that all edges on either end move freely up and down.
- Lightly push and twist until the box collapses on itself—flattened and ready to be stacked in your container.

In addition to breaking down boxes, you must remove miscellaneous plastic, Styrofoam and other packing material, which are not recyclable, and place these materials in the regular trash bin.



Meet a neighbor whose example inspired service and outreach.

BY SUSAN LOGAN-MCCRACKEN

enry K. Lee made friends wherever he went. From his birthplace in Hebei, China, to Taiwan, to Europe and to the United States, Dr. Lee embraced people of all backgrounds. His interests were as diverse as the people he befriended around the globe.

Born October 9, 1932, Lee was the third of seven children. His father was a general in World War II. In 1949, his family moved and settled in Taichung, Taiwan. He graduated in 1954 from the Taiwan Naval Academy where he majored in navigation and mechanical engineering. He later attended a Taiwanese military foreign language school where he majored in Spanish.

In the 1960s, Lee met the love of his life, Shirley. They married on May 19, 1963, and raised two daughters, Amy (who passed away in 2004) and Helen.

Lee was hired by the Taiwanese information bureau to host all foreign visitors. He later received a scholarship to advance his studies in the United States and earned his master's degree in oceanography at Oregon State University. While visiting his sister in Tulsa, Oklahoma, he landed a job as a petroleum engineer with Amoco Oil Company, where he worked while earning his Ph.D. in engineering at Oklahoma State University. After 30 years with Amoco, he retired at age 60.

The climate of Southern California lured the Lees to Laguna Woods Village and, in 2004, they became residents. They traveled extensively with family, old classmates and new friends, according to Irene Cheng, who went to the same high school and college as Shirley and remained friends with the Lees after immigrating to the United States. "Every time they came to LA, they visited me

in San Diego," she said. "When I visited them in this Village, I decided to move in, too."

### A BRIDGE TO THE COMMUNITY

In 2006, Henry was elected president of the Chinese American Club and served in that role for 10 years. "Because of his contributions, the Chinese American club voted him as a permanent honorary president of the club," Cheng said. When Cheng moved to the Village, Lee inspired her to join the club and attend all the activities. Lee also led efforts to make friends with other ethnic groups.

"I overheard conversations elucidating Henry's generosity while he was taking my fitness class with his wife Shirley in 2014," said LeLeng Isaacs, who joined the Chinese American Club in 2009. She recalled a time when she overheard a leader of a Village dance troupe ask Lee to fund costumes. Among the beneficiaries of Lee's generosity included the Foundation of Laguna Woods Village and the Florence Sylvester Senior Center.

When Isaacs joined the Chinese American Club, she could not speak Mandarin. "[Henry] welcomed people of all ethnicities to the CAC, but cautioned folks that there may not be translators around to translate Chinese to English, and to please not feel offended because there is no intent of rudeness." Isaacs studied Mandarin after joining the club. "When [the Mandarin-speaking Chinese] saw the effort I made

to learn the language, everyone I encountered was very encouraging. Henry and Shirley were both very gracious and kind."

During his tenure as president, Lee encouraged club members to serve the community. "Dr. Lee was a very important figure, for it was his influence that created the bridge to the greater community," said Carol Moore, who came to know Lee after receiving an invitation to the Chinese American Club while she served on the Third Mutual Board of Directors. Lee encouraged club members who participated in governance to invite their fellow directors. Wei-Ming Tao, Ed Tao and James Tung were among the club members who became active in Village governance.

### THE LAST MILE

In August 2020, Lee was diagnosed with bile duct cancer and his doctors estimated he had six months to live, according to Grace Ma, who served as a volunteer in the Chinese American Club and wrote a memoir for friends and club members, "The last mile walking with Dr. Lee."

Although he had a very strong response to the first chemotherapy treatment, the pain was unbearable and he chose to give it up. His nephew, who is a Harvard Medical School professor referred him to the UCI Health Chao Family Comprehensive Cancer Center for gene therapy. After more than a year of treatment, his health stabilized.

"During the treatment, I always encouraged him to walk and exercise," Ma wrote. "Every day he was able to walk more than a mile. For almost two years, I have been interacting with him along the walking path and have gotten to know him better and understand him better. I was fortunate to be able to walk with him through the last mile of his life."

In March 2022, tests revealed that the cancer had metastasized. He declined chemotherapy.

Lee died on June 28, 2022, at his Village home at the age of 90. He is survived by Shirley, daughter Helen, son-in-law Derek, granddaughter Kelsey and grandson Joseph.

### IN HIS FOOTSTEPS

Through the Henry and Shirley Lee Foundation, the couple's generosity extends beyond the Village gates to educational and cultural activities, Isaacs said. "In addition to being very generous himself, Dr. Lee got other Chinese Americans to be generous as well, especially to the Florence Sylvester Senior Center," she said. "Dr. Lee reached out to others, drawing other residents to participate in CAC activities, especially the Chinese New Year festivities. He helped to integrate this community. We can all learn from the example that Dr. Henry Lee and his wife Shirley set."

Cheng followed in Lee's footsteps and championed generosity when she became Chinese American Club president. "The best way to memorialize him is to carry on his legacy."



MemorialCare Saddleback Medical Center's Advanced Wound Healing & Hyperbaric Medicine Center specializes in hard-to-heal wound treatments.

BY ORITH FARAGO, PUBLIC RELATIONS AND COMMUNICATIONS SPECIALIST, MEMORIALCARE

or anyone with chronic wounds that have a hard time healing, MemorialCare Saddleback Medical Center's Advanced Wound Healing & Hyperbaric Medicine Center in Mission Viejo offers specialized treatments that promote healing and prevent serious health risks.

With over 500 patients annually, the Wound Care Center at Saddleback Medical Center treats chronic wounds caused by diabetes, poor circulation, radiation treatment, pressure injuries and other conditions, and provides a comprehensive outpatient program designed to speed healing, preserve limbs and prevent the recurrence of challenging wounds.

Treatments can range from artificial skin grafts that help stimulate healthy tissue to hyperbaric oxygen therapy to promote optimum healing for certain conditions. Anyone with a wound that has not started to heal in two weeks or is not completely healed in six weeks may be a candidate for advanced care through the Wound Care Center.

"We tend to focus on the reason the wound is not healing and try to correct that or improve that to allow the body to do what it's supposed to do," says Dr. Bill Khoury, medical director, Wound Care, Saddleback Medical Center. "For instance, if there is a patient who has poor circulation, we address their circulation. If they have swelling that's impeding healing, we address that."

A large portion of the patients treated at the Wound Care Center include Laguna Woods residents, For more information about MemorialCare
Saddleback Medical Center's Wound Care Center in
Mission Viejo, visit memorialcare.org/sbwoundcare.

many of whom are on blood thinners and tend to develop more significant bruising, which can lead to an open wound that has a hard time healing. In cases that involve hard-to-heal open wounds, the Wound Care Center specializes in debridement, a procedure to clean the surface of a wound to allow healthy tissue to come in.

"There could be necrotic or dead tissue that's preventing healthy tissue from coming in, so we basically clean the surface of the wound," Dr. Khoury explains.

### DEBRIDEMENT HELPS ONE VILLAGE RESIDENT

Debridement was used to help Laguna Woods Village resident and VMS board member Norman Kahn after he had a freak accident in his home one night.

While in his bathroom, his right leg slipped off the top of the toilet seat while he was removing a sock from his right foot and it hit a metal, serrated waste basket nearby with so much pressure

The Wound Care Center at Saddleback Medical Center treats chronic wounds caused by diabetes, poor circulation, radiation treatment, pressure injuries and other conditions, and provides a comprehensive outpatient program designed to speed healing, preserve limbs and prevent the recurrence of challenging wounds.

that the serrated portion of the basket acted like a knife, cutting into where his big toe bends. As he tried to lift himself up, his right arm got caught under the marble on his sink and hit the edge, removing a two-inch square area of skin from his arm.

"I had no idea of any problem at the time," Kahn said. "When I walked away from the bathroom into my living room and looked back, I saw a trail of blood."

The wound had been so deep that his primary care office referred him to the Wound Care Center.

During his initial visit to the Wound Care Center on June 14, Kahn was pleasantly surprised upon meeting Dr. Randall Chong and hearing about the Wound Care Center's methodology for treating wounds.

"Dr. Chong said [the center has] a completely different system," he said. "We want the wound to

heal from the inside out, which doesn't leave a scar and would prevent sepsis or other infections. Dr. Chong said, 'Given the depth and size of the wound that we're dealing with, it could be a couple of months or more. I had faith in him, and I felt it was a new, modern way to go, so I said, 'Sign me up."

The first few weeks, Kahn's bandages were removed and his wounds were cleaned, numbed and medicated to ensure there was no bacteria.

"We don't inject or anything like that, but we do have to clean and debride," said Dr. Chong. "We use a topical anesthetic that allows us to clean the wound, because that is really important and a big part of the wound-healing process. We free it from any kind of bad bacteria. Our goal is to prevent infection."

Later, a bacterial binding dressing—a unique dressing with special properties to attract and bind to bacteria and fungus, removing them from the wound bed and reducing the risk of infection—was used to help Kahn's wound heal.





"We have several dermal products that are applied on wounds and provide growth factors to the wound bed, accelerating healing," said Khoury.

During Kahn's visits to the Wound Care Center, Chong provided instructions for what he could do at home and his wounds continued to improve. Kahn said the Saddleback team's attention to detail, efficiency and compassion impressed him.

"Dr. Chong ran the operation on time," Kahn said. "The nurses were spectacular. The staff was unbelievable. I understand good service and I appreciate it whether it's in a restaurant or in a hospital. I must say that the service the center gave me was beyond spectacular. It was very personal, very warm, very friendly, informative and consistent."

By Kahn's final visit on July 25, his wound had healed to a point where he no longer needed to visit the Wound Care Center.

"The Wound Care Center is ... something that I believe the 18,600 seniors who live in Laguna

Woods Village should know about because we fall a lot," he said. "We get cuts and we cut easily because our skin is thinner. This is a unique center and a service so different, so unique and so beneficial that the word needs to get out."

### **HYPERBARIC OXYGEN THERAPY**

The types of wounds Kahn incurred are among many others treated at the Wound Care Center at Saddleback Medical Center, including a variety of complex conditions that may be treated with hyperbaric oxygen (HBO) therapy. The center offers three hyperbaric oxygen chambers to improve healing capability.

Radiation cystitis—a condition in which men incur damage to their bladder lining after radiation for prostate cancer—is among the conditions treated by HBO therapy.

"These patients have an internal wound in their bladder lining," said Khoury. "We treat a number of those patients who are referred by urologists. We also receive quite a few referrals from oral surgeons for patients that develop

Left to right: Drs. Bill Khoury and Randall Chong, with patient Norman Kahn, amid three hyperbaric oxygen chambers at the MemorialCare Saddleback Medical Center Advanced Wound Healing & Hyperbaric Medicine Center that, with hyperbaric oxygen therapy, improve healing capability.

complications related to radiation for head and neck cancer who will have a problem healing a tooth extraction for instance or an injury in their mouth where there's a chronic infection related to previous radiation."

HBO therapy is also used for other treatments from arterial ulcers caused by peripheral arterial disease—where there is oxygen deficiency to the lower extremities—to chronic bone infections, diabetic foot ulcers and acute hearing loss.

"We've treated a few patients with a rare condition where there's acute hearing loss; not the typical one where somebody chronically loses hearing over time," said Khoury. "There's a specific condition where some patients lose their hearing rapidly; hyperbaric is a known treatment for that and it's been successfully used. We've treated several patients with that condition. The patients are sent to us from ear, nose and throat specialists."

### SCREENING BEFORE HBO TREATMENT

Prior to HBO treatment, the Wound Care Center provides a screening to assess whether a patient would benefit from the treatment and whether they are capable of undergoing treatment safely. Typically, the center seeks to determine if a patient has had an issue related to severe heart failure or severe lung disease.

"Routinely, we'll order a chest X-ray, an echocardiogram and an EKG, and then once we determine they can undergo treatment safely, they're scheduled," said Khoury.

### **RECEIVING HBO THERAPY**

To receive HBO therapy, the patient enters the chamber on a gurney, the door is closed and 100% oxygen begins to flow into the chamber. The chamber is pressurized gradually over 10 to 15 minutes. The patient breathes the pure oxygen for approximately 90 minutes, depending on the

condition being treated. After the prescribed treatment time, the flow of oxygen is stopped and the chamber is decompressed. This type of treatment is often used in conjunction with additional therapies to facilitate healing of various underlying medical conditions.

"The hyperbaric is a clear plexiglass chamber, so they can see all around them in the room," said Khoury. "The tech is always there. There's a speaker system, so they can speak to the tech, and there's a flat-screen TV so they can usually watch television or watch movies or sleep throughout the treatment."

### **HERE TO HELP**

Many patients may not realize that the Wound Care Center

at Saddleback Medical Center exists and can help their specific medical condition.

"Many patients didn't know this center exists," said Khoury. "Many times, patients come to us because they're in need and they don't have any place else to go per se and then a physician will say, 'Go to the wound center, they specialize in that."

For former patient Norman Kahn, visiting the Wound Care Center provided him the peace of mind that comes with knowing that he was in expert hands.

"This is the best, well-kept secret in Orange County," Kahn said. "I think people should really know about it, because it's just unbelievable and the results are spectacular."



# MemorialCare... Saddleback Medical Center

# Treatment Options for Mitral Valve Disease

Monday, November 14, 2022

Laguna Woods Village, Clubhouse 2

**5 p.m.** Reception (complimentary wine and cheese)

5:30 p.m. Panel Discussion

**6:15 p.m.** Q&A

Join an expert panel of cardiologists, interventional cardiologists and cardiac surgeons to learn about the latest treatment options for mitral valve disease.

### Please RSVP.

Visit memorialcare.org/LWVHeartHealth or scan the QR code with your mobile device.





Exploring the treasures of Mission San Juan Capistrano, the county's first 'city'

BY JENNIFER KARMARKAR

M ission San Juan Capistrano is considered the crown jewel of the California mission system. Founded by Spanish padres and built by the native Acjachemen people as a self-sufficient city in 1776, the mission is the seventh of 21 missions built statewide, constructed as Spain sought to increase its territorial hold throughout what is now California.

Now a historic landmark and museum, Mission San Juan Capistrano welcomes about 300,000 visitors each year. Famous for its annual return of the swallows and the stone chapel where the mission's founder, Father Junipero Serra, once celebrated mass, the mission is said to be the birthplace of Orange County.

For locals, the mission is as much a part of the fabric of Orange County as its sun-kissed beaches and Disneyland. After its renovation in the early 20th century, the mission—with its iconic arches and bell wall—served as a backdrop for several Hollywood films in the 1920s. Poets and songwriters have long sought to capture the mission's romance and mystique. The Ink Spots came close—the group's timeless recording of "When the Swallows Return to Capistrano" reached No. 4 in the U.S. charts in 1940.

Over the years, Mission San Juan Capistrano has served as a destination for new generations of students, art lovers, historians and those seeking inspiration or renewal. If it's been a while since you've visited, fall's cooler temperatures beckon a trip a mere 10 miles to the south.

### **MORE INCLUSIVE**

While the mission's liturgical collections, religious paintings and Serra Chapel have long been a mecca for local Catholics, today the mission stands as a monument to its multicultural history, embracing its Native American, Spanish, Mexican

and European heritages. That broadening of focus began nearly 20 years ago, when the mission's executive director, Mechelle Lawrence-Adams, took the helm.

Lawrence-Adams said her objective has been to "enliven" the mission and make it more inclusive.

"I thought the mission was a bit tired and worn out, and a little exclusive in its presentation to the community in that it was really a place just for Catholics," she said. "It's so much more enriching when you see that the place is now relevant to all faith traditions. It was built by indigenous Americans, and the mission reflects that history. It's a more interesting and rich tapestry to share, and people respond to it differently and in a more positive way."

Not only have the mission's exhibits evolved over time, but audiences and the way they receive information also have changed, Lawrence-Adams noted.

"Twenty years ago, only mothers did field trips. Now we have grandparents, fathers, same-gender marriages, homeschoolers, all types of caregivers," she said, adding that kids today are accustomed to video learning and Zoom. "I've been privileged to see that change and to figure out how to adapt to those changing audiences and expectations and to make sure we're leading the way in being sensitive and inclusive."

### **PLENTY TO DO AND SEE**

The mission is open Tuesdays through Sundays from 9 a.m. to 5 p.m. On any given day, visitors can:

- Take in the Mission Treasures an archival collection that includes historical documents, rare paintings and religious artifacts dating back to the 1700s
- · Stroll the mission's lush and ever-changing gardens, feed the koi or pack a picnic and eat on the grounds
- Drop in at a Q&A lecture given by mission experts
- View the Journey to Renewal exhibit, showcasing the mission's 19th century Spanish Colonial liturgical artworks, restored through the support of Jan and Warren Siegel
- Watch Native American basket weavers demonstrate their craft (every third Wednesday)
- · Visit the Native American Museum and Interpretive Room, housing authentic artifacts and an interactive station
- Take a sketching class (available periodically)
- Tour the ruins of the Great Stone Church, destroyed in an 1812 earthquake
- Enjoy plein air art reproductions in the soldiers' barracks. The paintings are from the collections of Irvine Museum and UCI Institute and Museum of California Art
- Explore the Padres' Quarters in the South Wing of the mission, which showcases such items as abalone fish hooks, padres' ledgers, music sheets, musical instruments, coins and books

If your time is limited, an eightminute welcome video will steer you to the top eight sites at the mission. There is also a video highlighting the history of the swallows.

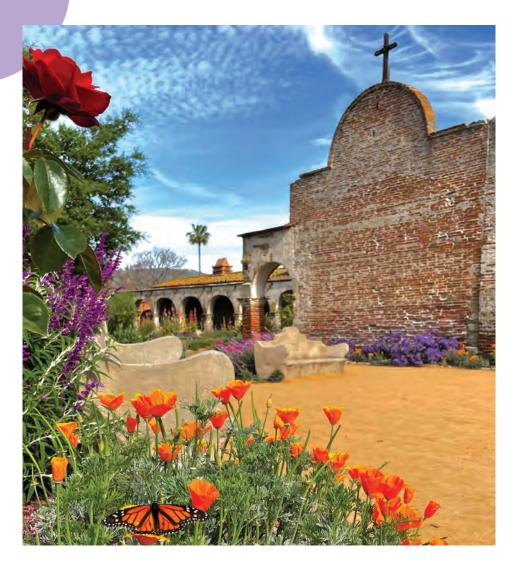
# **VISITING** THE **MISSION**

26801 Ortega Highway, San Juan Capistrano missionsjc.com

9 a.m. - 5 p.m. Tuesday through Sunday (closed Thanksgiving Day and Christmas Day)

\$14 adults (18-59), \$12 seniors (60+), \$9 youth and students with valid ID. Mission members and children 4 and younger are free. Military discount \$1 with ID.

Purchase tickets online at missionsjc. com/hours-andadmission or at the main entrance to the mission. Admission to Capistrano Lights requires a special "super ticket." Visit the website for pricing.



The mission recently debuted two self-guided audio tours—one on the mission's history and another on the gardens. Each stop on the audio tours is one to two minutes. Guests can tour in any order or, if they prefer, sit on a quiet bench and just listen.

Audio tours are available in English, Spanish, French, German and Italian, and are free with admission. Guided tours are also available for an additional cost. All of the mission's sites are accessible to those who are mobility challenged, and an access map is available upon request.

"Our goal is to make the path of travel easy on people," Lawrence-Adams said.

### **LEGACY OF SAINT SERRA**

Saint Junipero Serra (1713-1784) was the founder of nine of the 21 California missions, including Mission San Juan Capistrano— Serra's seventh. The mission celebrates his early life as a scholar, his journey to the Americas, his missionary training and his significant role in establishing Mission San Juan Capistrano.

In addition to expanding the territorial holdings of Spain, the missions were established to convert the local indigenous people to Catholicism and teach them the fundamentals of Spanish agriculture and village life. The objective was to transform them into self-sustaining Spanish subjects and members of

the colonial order, according to the mission's website.

The Legacy of Saint Serra exhibit includes a statue of Father Serra that once stood in the mission's front courtyard. It was created by artist John Van Rensselaer and commissioned in 1914 by Father St. John O'Sullivan, the mission's then pastor.

The exhibit also includes the mission's baptismal shell used by Father Serra and a reproduction of the cross he wore and was buried with.

One of the most popular sites is the spiritual center of the mission—Serra Chapel. Lawrence-Adams noted that all are welcome to light a candle and enjoy the beauty and serenity of the chapel, regardless of their faith traditions.

A side chapel, St. Peregrine's Chapel, is also open to visitors. St. Peregrine is the patron saint of persons suffering from cancer and other life-threatening illnesses. Lawrence-Adams said many visitors find solace in the chapel.

### **SPECIAL EVENTS**

Capistrano Lights: The mission holds a number of special events throughout the year, with its annual holiday celebration, Capistrano Lights, arguably the most spectacular. From 4 to 6 p.m. on set days in December, guests can create lasting memories by taking family photos beneath a giant, lighted Christmas wreath; viewing more than a dozen artfully decorated Christmas trees, sponsored by local nonprofit groups; snuggling close to loved ones for a musical

lighting of the mission's 35-foot Christmas tree at sunset; and placing a candle in the ruins of the Great Stone Church.

Dickens carolers, a nearly fullscale nativity scene, sweet treats and Mexican hot chocolate are included in the fun (word has it that Santa will make a guest appearance). Children can make holiday ornaments for a small fee.

"I think the mission is a perfect place to be during Christmastime," Lawrence-Adams said. "Serra Chapel is most likely the first place Christmas was celebrated in Orange County. To be in a historic religious place is amazing to see, even if you're not Catholic or Christian."

Capistrano Lights is intentionally understated and is designed to appeal to a broad audience, she said. "I believe people want a calm experience, something that's old-fashioned and not overly contrived. We're looking for connections across faith traditions."

Capistrano Lights opens December 3. Visit missionsjc.com for additional dates and ticket prices.

Field of Honor: In partnership with Homefront America, the mission honors active-duty military, veterans and first responders, including K-9 and equestrian heroes, during its Field of Honor celebration each Memorial Day weekend. The mission's courtyard is transformed with more than 400 7-foot-tall American flags, and local veterans volunteer to share their stories. Active duty, veterans, first responders and Mission **Preservation Society members** receive free admission to the Mission throughout the exhibit.

**Outside SCR:** Nothing says summer like outdoor theater on the green. Thanks to a partnership with the mission, South Coast Repertory has been bringing award-winning musical comedies to Mission patrons each August for the last three seasons. Past musicals have included "You're a Good Man, Charlie Brown" and "Million Dollar Quartet," a tribute to a onenight jam session in 1956 with Elvis Presley, Johnny Cash, Carl Perkins and Jerry Lee Lewis.

"They're definitely intergenerational," LawrenceAdams said of the productions, adding that guests enjoy the casual atmosphere that lends itself to picnics and wine. And at \$15 to \$40 a ticket, Outside SCR is more affordable than traditional theater, she noted.

Bell Ringings: Ringing of the historic mission bells takes place throughout the year to commemorate special events in the mission's history. Upcoming bell ringings include the Feast of St. John of Capistrano on October 23 and Founder's Day on Nov. 1.

The bells also ring seven times at 9 a.m. each day, commemorating Mission San Juan Capistrano's status as the seventh of nine missions founded by Father Serra.



# **LEND A HELPING HAND**

There are several ways you can give back and help preserve the mission for future generations. Opportunities include:

- Docents
- Gardening angels
- Special events

Learn more at missionsjc.com/volunteer.



Music therapy helps individuals regain memories and a sense of oneself.

BY SUANNIE EUSTAQUIO

aniel Ignacio nearly died after he had been pushed off a three-story balcony. The 18-year-old was in a coma for three weeks and sustained severe brain and bodily injuries. When he woke from the coma, doctors speculated that he would be permanently disabled—unable to walk or do normal body or life functions again. Yet he proved doctors wrong.

Over the next few months, with a lot of hard work, Daniel relearned how to walk, talk, read, write, eat and use the bathroom (among many other things). He developed a deep appreciation for these abilities he once took for granted. Yet he could no longer maintain the focus he once had and only remembered events for minutes at a time. He felt depressed, frustrated and angry, and lost his sense of identity, selfesteem, future plans and hopes.

"I did not know what had happened, where I was or why my body would not work," Daniel said. "I was trapped in a broken shell with

many exploding emotions and no way to express them."

Fortunately, he came to a mental turning point. He started a regular diet and exercise regimen while studying psychology at California State University, Fullerton. He credits music and music therapy for his recovery from brain injury.

Some brain injury symptoms are similar to those of dementia, especially when it comes to long-term and short-term

Music is inseparable from emotion. It is not just a physiological stimulus. If it works at all, it will call the whole person—the many different parts of their brain, and the memories and emotions which go with it.

memory and having to relearn certain things.

### WHAT IS DEMENTIA?

Dementia afflicts 55 million people globally and is estimated to reach 160 million people by 2050, according to Alzheimer's Disease International.

The Centers for Disease Control and Prevention (CDC) defines dementia as "a general term for the impaired ability to remember, think, or make decisions that interfere with doing everyday activities. Alzheimer's disease is the most common type of dementia. Dementia mostly affects older adults, but it is not a part of normal aging."

The CDC states these signs may indicate dementia:

- Getting lost in a familiar neighborhood
- Using unusual words to refer to familiar objects
- Forgetting the name of a close family member or friend
- · Forgetting old memories
- Not being able to complete tasks independently

Although no known cure for dementia exists, music can disrupt the symptoms. Music therapy also is a proven approach to helping individuals regain memories and a sense of oneself.

### MUSIC RESTORES THE SELF

Henry, an older individual with dementia, sits still in his chair

slumped over. He does not look up when asked a question about his youth. He is despondent. Yet when Henry listens to an iPod filled with music from his past, he listens. He bursts with life and laughter. He tells story after story of the exciting things he used to do in his youth.

The opening scene from the documentary "Alive Inside" documents several people with progressed dementia who suddenly recall memories after listening to music. Music restores their very selves, which get lost in dementia. The movie also documents evidence of how music affects long-term memory recall with several individuals, some of whom were not able to speak before listening to their music playlist.

Dr. Oliver Sacks notes in this movie how "music can activate more parts of the brain than any other stimulus." He further states: "Music is inseparable from emotion. It is not just a physiological stimulus. If it works at all, it will call the whole person—the many different parts of their brain, and the memories and emotions which go with it."

### **MUSIC PROMOTES NEUROPLASTICITY**

Recent studies at the University of Toronto and Unity Health Toronto confirm that repeated listening to personally meaningful music assists neural plasticity in people with mild cognitive impairment, dementia or Alzheimer's.

Nina Kraus, Ph.D., a scientist and musician who has studied the biology of auditory learning at Northwestern University for over 20 years, defines neural plasticity as "the ability of neurons in the brain to change their responsivity due to learning." She further states how "the brain needs sound to





function optimally" and that music "facilitates sound-tomeaning connections."

In a 2011 study at the
Neurosciences Institute in
San Diego, Aniruddh D. Patel
demonstrated that there are
similar brain networks involved in
speech and music, and that musicrelated activities spark activity
in emotion networks known to
promote neuroplasticity.

Music is one of the biggest stimuli of neuroplasticity.
Neuroplasticity, or the ability for the brain to heal itself, is instrumental in the brain's functioning by forming new healthy neural connections that compensate for the damaged areas of the brain. Music creates the bridge between damaged and healthy parts of the brain to facilitate neuroplasticity.

### A TUNE-UP WITH MUSIC THERAPY

Music therapy is the "clinical use of music interventions to accomplish individualized goals within a therapeutic relationship by a credentialed professional who has completed an approved music therapy program," according to the American Music Therapy Association.

Among the benefits, music therapy interventions can:

- Promote wellness
- · Reduce stress
- Relieve pain
- Express emotions
- · Boost memory
- · Improve communication
- Support physical rehabilitation

Several researchers, including Dr. Kraus and the "Alive Inside"

crew, emphasize that you can take simple steps to get more music in your life, help memory recall disrupt dementia and become more in tune with yourself, your loved ones and friends:

- Create a playlist for yourself on your favorite music streaming platform
- Create a playlist for a friend, family member or someone you love who has dementia or cognitive impairment like brain injury and give it to them to listen to
- Choose music you like that is associated with feel-good memories
- Choose songs that help you feel happy and productive
- Join a local choir or start a singing group
- Play or learn a musical instrument

Suannie Eustaquio teaches digital marketing strategies for musicians at California State University, Northridge. She holds a master's in music business from Berklee College of Music.







### LATE-LIFE DEPRESSION

Feel better with appropriate treatment.

By Susan McInerney, Social Services Division Manager

Depression is not a normal part of growing older; however, older adults are at an increased risk for experiencing depression.

According to the Centers for Disease Control and Prevention, someone who is depressed has feelings of sadness or anxiety that last for weeks at a time. He or she may also experience:

- Feelings of hopelessness and/or pessimism
- Feelings of guilt, worthlessness and/or helplessness
- Irritability, restlessness
- Loss of interest in activities or hobbies once pleasurable
- Fatigue and decreased energy
- Difficulty concentrating, remembering details and making decisions
- Insomnia, early-morning wakefulness or excessive sleeping
- Overeating or appetite loss
- Thoughts of suicide, suicide attempts
- Persistent aches or pains, headaches, cramps or digestive problems that do not improve, even with treatment

### HOW DEPRESSION IS DIFFERENT FOR OLDER ADULTS

Older adults are at increased risk. We know that about 80% of older adults have at least one chronic health condition, and 50% have two or more. Depression is more common in people who also have other illnesses (such as heart disease or cancer) or whose function becomes limited.

Older adults are often misdiagnosed and undertreated. Healthcare providers may mistake an older adult's symptoms of depression as just a natural reaction to illness or the life changes that may occur as we age and therefore not see the depression as something to be treated. Older adults themselves often share this belief and do not seek help because they don't understand that they could feel better with appropriate treatment.

### **HOW SOCIAL SERVICES CAN HELP**

With financial support from the Foundation of Laguna Woods Village, the Social Services Division has begun working with the Optimal Aging Center to create an eight-week cognitive behavioral therapy (CBT) program to help alleviate late-life depression.

CBT is a short-term, goalbased therapy proven effective in treating depression in older adults. This highly structured therapy offers various skills for clients to learn through education, written exercises and at-home practice. Research shows that older adults respond well to the structure and the opportunity to learn skills that are taught in CBT.

If you are interested in learning more about this program, please contact Social Services at 949-597-4267.



# **QUESTIONS ASKED** & ANSWERED



I am interested in attending board and committee meetings, but I am not sure when they are held. How can I find this information?

All meetings regarding Laguna Woods Village governance can be found on the community website at lagunawoodsvillage.com > Calendars > All Board Governance on the left-hand side of the page under Calendars. This calendar, sometimes referred to as TeamUp, shows meeting dates, times, locations and agendas.

### I like using the website governance calendar for information about meetings I want to attend. Can I get the governance calendar on my smartphone?

Install the governance calendar, sometimes referred to as TeamUp, on your smartphone by doing the following:

### For Android

- 1. Go to Google Play.
- 2. Search for TeamUp Solutions AG and download the app.
- 3. Open the TeamUp app, which offers three options the first time you open the application: Login, Sign Up or Continue Without Account.
- 4. To access a synced calendar across all your devices, log in to your TeamUp user account.

5. For more information on using the TeamUp app for Android, visit calendar. teamup.com/kb/usingmobile-app-android.

### For iPhone

- 1. Go to the App Store.
- 2. Search for TeamUp Solutions AG and download the app.
- 4. Open the TeamUp app, which offers three options the first time you open the application: Login, Sign Up or Continue Without Account.
- 5. To access a synced calendar across all your devices, log in to your TeamUp user account.
- 6. For more information on using the TeamUp app for iPhone, visit calendar. teamup.com/kb/how-to-useteamup-app-4-iphone-ipad.

### How do I join a meeting via Zoom?

To attend virtual board or committee meetings, just look for the Zoom meeting link in the Open Forum section of the respective board or committee agenda posted on lagunawoodsvillage.com > Calendars (sometimes referred to as TeamUp). Click on the link a few minutes prior to the meeting to launch Zoom. Then select Open Zoom Meetings and Launch Meeting when prompted. No registration or password is required.

Zoom allows Village residents to virtually raise their hand, ask questions and speak to board

and committee members in real time. Zoom also automatically records and publishes board and committee meetings to lagunawoodsvillage.com/ meetings (Granicus), so residents can watch them on demand.

### The monthly HOA assessment is a substantial amount of money. Is there a breakdown of what is received for that money?

The Greenbook, otherwise known as the business plan, is mailed to member owners every year around November and contains a personalized letter regarding your assessments. Greenbook information is also posted to lagunawoodsvillage.com > Financial Services, where you can find four years of assessment data. Helpful graphics that clearly illustrate the breakdown are available on the website. For United, visit bit.ly/3qkhsC8. For Third, visit bit.ly/3QpKBpK.



### Is there a way to find out when maintenance work will be done around my manor?

The maintenance schedule and project log for the community are posted on the Village's website. The information is updated monthly to keep you up to date on community maintenance projects as well as ones that will occur in or around your building. The schedule and log can be found at lagunawoodsvillage. com > Residents > Services > Maintenance and Landscaping.

### How can I see the maintenance work that has been done on my manor?

Complete a service records request to obtain the maintenance records of your manor. The service records would be specific to your unit—not the building or your neighbor's unit. A service records request form is located at lagunawoodsvillage. com > Resident Services.

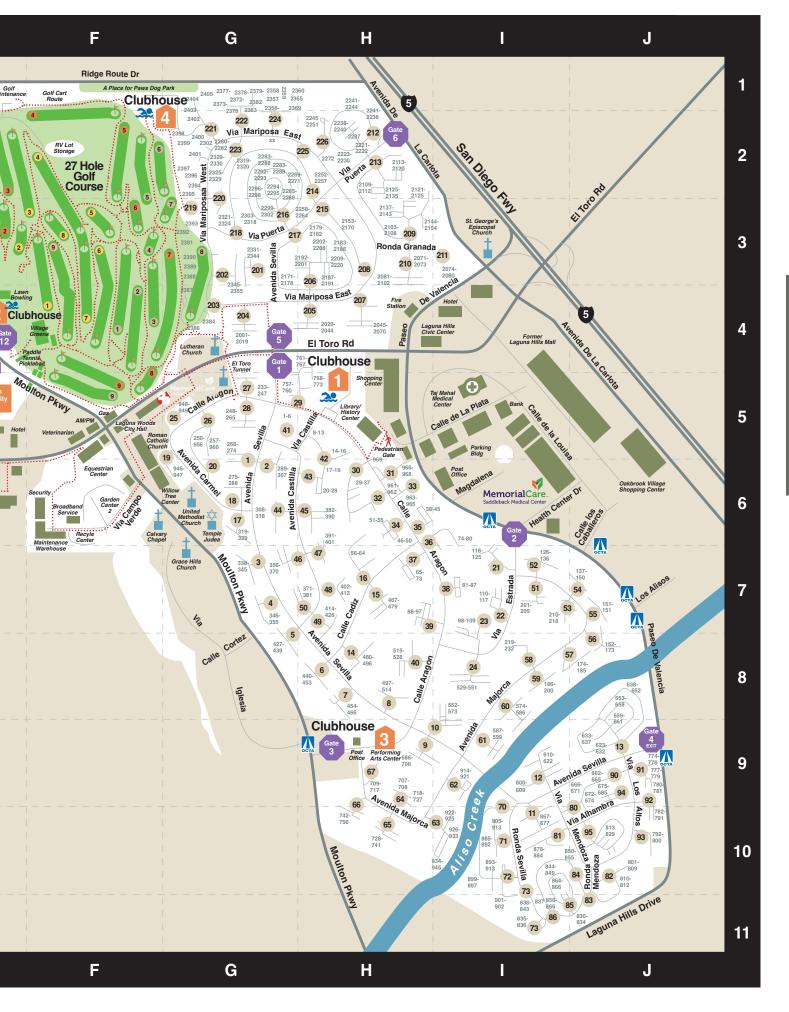
### Who do I contact if I have a leak in my bathroom over a holiday weekend?

Limited Resident Services agents take calls on Saturdays from 8 a.m. to 5 p.m. For Saturday emergencies during those hours, call Resident Services at 949-597-4600; for afterhours Saturday as well as Sunday emergencies, contact Security directly at 949-580-1400.

If you have a question, email info@lagunawoodsvillage.com. Include your name, unit number and email in your message, and label the subject line My Community Question.



### В C Ε A D Ridge Route Dr 1 San Remo 5233 5241 2 Map Not to Scale 3 310 3106 3111 4 Clubhouse 5373-5378 5378 **92-**92-95 5 3192-Clubhouse 6 7 Calle Corta Via Oicha Luz Del Sq. 8 9 Golf Cart Route .. Health Care Churches, Temples Security Gates Gate OCTA Bus Stops 10 Clubhouses | Laguna Woods Village Swimming Pool 急 11 A В C Ε D







### CATTAILS AND THE CREEK

Village approved to selectively remove cattails to increase water flow, allow wildlife greater access to open water and more.

By Kurt Wiemann, Landscaping Services Director

VMS staff continues to work diligently with regulatory agencies and wildlife biologists to ensure compliance with regulations and to make Aliso Creek more aesthetically pleasing. The difficult issue is balancing creek area maintenance in a way that satisfies residents' desires for greater visibility, provides more open water and avoids disruption of protected natural habitat of many birds and wildlife.

Currently, cattails can only be trimmed via hand tools to one foot above the water line. We are not allowed to disturb the creek bed in any way. The cattails have dense subterranean rhizome systems (roots) that enable them to survive in low-water periods. These rhizomes are what enable the cattails to grow back so quickly after being trimmed.

The seven-year-old agreement that permits maintenance work in the creek prohibits removal of native plant material; cattails are considered native. Last year, we received authorization to perform selective cattail removal an additional two times yearly beyond regular annual winter removals. The additional work periods must be preceded by a biologist survey for nesting wildlife.

Earlier this year we petitioned the California Department of Fish and Wildlife, the lead regulatory agency, to allow us to permanently remove the cattails from the center of the creek, with the goal of creating a channel through the creek's center. Creation of this channel



will increase water flow, reduce stagnation and silt accumulation, allow wildlife greater access to open water and foraging opportunities, and reduce scouring from storms.

In August, staff received notification that most of the petition was approved. The approval states "Removal efforts shall be limited to the center portion of the channel invert and monitored by a qualified biologist to minimize impacts to nesting birds, southwestern pond turtle and other species that rely on the creek. ... Only the center third portion of the creek may be treated and removed. Elimination of vegetation throughout the entire creek is not permitted."

With this approval, crews started clearing the creek center in mid-August. Bird nesting season regulations generally restrict creek activity to avoid disrupting the natural habitat of many birds and wildlife. Under the recent authorization, prior to starting work, a wildlife biologist is required to survey the entire creek area and locate active nests or breeding ponds. Once these locations are noted, safety buffers are developed and crews can remove cattails from the remaining areas of the creek. A biologist is also required to monitor the work in progress to further ensure no habitat is disturbed.





# **KEEP KEYS SAFE**

The key file and keyless entry assistance programs can help in an emergency.

Suppose you're away on vacation and water leaks into your manor, necessitating quick access to mitigate property damages. Or imagine misplacing your keys or experiencing an emergency requiring assistance. The key file and keyless entry assistance programs can help in such emergencies when urgent access to your manor is vital and provides security measures to keep your keys secure.

California law requires fumigation companies to have access to the interior of all structures to do a final inspection before fumigation. If you do not have keys or keyless codes on file with Resident Services or did not provide them to the fumigator, you may have to remain at your home until the fumigation crew arrives. If the crew cannot gain entry, you may be charged for locksmith services and costs associated with fumigation delays.

Resident Services maintains keys to manors within the community

To submit keys or keyless manor entry codes to the key file program, please visit Resident Services in the Laguna Woods Community Center at 24351 El Toro Road.

### RESIDENT SERVICES

949-597-4600; residentservices@vmsinc.org

> Laguna Woods Village Community Center 24351 El Toro Road

8 a.m. - 5 p.m. Monday - Friday

for the convenience of Laguna Woods Village residents. The key file program is completely voluntary; however, members are encouraged to file manor keys or keyless manor entry codes with Resident Services to ensure the following:

- In the event of an emergency, authorized personnel may gain access to a manor to perform necessary maintenance repairs.
- A residing member can obtain their manor keys or keyless manor entry codes to gain manor access if/when the need arises.

The code for keyless entry assistance is kept in the drawer with the other keys. For security, the code is never written or entered into the system. In the event a resident needs assistance gaining entry to their manor, Security would check out the key hook containing the code, aid the resident in gaining access and return the code to Resident Services where it is returned to the locked drawer file/key hook assigned to that manor.

To submit keys or keyless manor entry codes to the key file program, please visit Resident Services.



### COMMUNITY CONNECTED



# COMMUNITY CONCERTS **2022-2023 SEASON**

### By Ian Sampson

After the terrific but delayed 2021-2022 season, we are delighted to resume our regular schedule commencing with the 2022-2023 season on Sunday, October 16. Thanks to our members and generous donations, we have assembled six concerts featuring world-class individuals and groups of musicians.

Sadly, inflation has come to Community Concerts, and we must raise the membership cost to \$75. This increase translates to just \$12.50 per concert, which remains a bargain, as performances of similar quality in surrounding venues run for upwards of \$60.

### **SCHEDULE**

- October 16: Frisson, whose nine musicians from New York City feature the best and brightest of classical music's rising stars.
- November 13: Claremont Trio, a piano and string trio lauded as "one of America's finest young chamber groups."

- **January 22: Beo String** Quartet is "easy-going, stylish and vehemently precise—how music should always be and how the Beo Quartet plays."
- March 5: Spanish Brass is one of the most dynamic and applauded groups on the international musical stage. In 2020, the group received the Spanish National Music Award.
- March 26: Anton Nel and Bion Tsang. Nel won first prize at the 1987 Naumburg Competition at Carnegie Hall. Tsang is one of only six American cellists to have medaled at the International **Tchaikovsky Competition** since its inception in 1958.
- April 23: Sakura Cello Quintet is a unique and versatile cello quintet hailed as "brilliant" and "superb" by Mark Swed in the Los Angeles Times.

Secure your membership, which includes season tickets, by sending a check of \$75 per person made out to Community Concerts of Laguna Woods Village, P.O. Box 2821, Laguna Woods, CA 92637. Please include a self-addressed, stamped envelope.

For Laguna Woods Village residents and guests only.

For detailed information, including a downloadable application form, visit <a href="https://">https://</a> lagunawoodsvillage.com/ amenities/clubs/communityconcerts-2.

## FABULOUS PHOTOGRAPHY

This spring and summer, the community offered no shortage of great natural photo ops for some of the Village's talented photographers. Here is a sampling of their work for all to enjoy.



MARK RABINOWITCH



MARK RABINOWITCH









JERRY SEARS

The Village **Publishing Club** will host its **Autumn Author's** Forum event on Wednesday, October 19, from 2 to 5 p.m. at Clubhouse 2. The group welcomes all aspiring writers, readers and friends, who will have an opportunity to meet talented members writing in multiple genres and peruse a wide variety of the latest books published by our authors, available to discuss and sign their work. **Light refreshments** will be available and there is a suggested donation of \$5.



# **YOUR GUIDE TO** EVENTS, **FITNESS** AND FUN

### RECREATION OFFICE VILLAGE COMMUNITY CENTER

24351 El Toro Road Laguna Woods, CA 92637 949-597-4273

recreation@vmsinc.org

Visit lagunawoodsvillage.com > Amenities for activities, classes, fitness and sports, golf, facilities, clubs and more. For registration, visit the Recreation office or the facility where the class/event is held.





# **BELTING IT OUT**

The IKTA Self-Defense Class recently completed a karate/kickboxing belt test held by Sensei Ron and his son Sensei Kyle at Clubhouse 5. ITKA Self Defense with Ron Murray class is held in the Clubhouse 5 fitness room on Tuesdays and Thursdays from 3:30 to 4:30 p.m. and from 3 to 4 p.m. on Wednesdays. \$25 for five classes.

For a full class schedule, visit Class schedule: bit.ly/3rwVWtp.





# **DON'T MISS** THE NOVEMBER **ARTS AND CRAFTS** BONANZA

If you're an arts and crafts aficionado, you'll love the Bonanza, scheduled for Saturday, November 5, from 9 a.m. to 4 p.m., and Sunday, November 6, from 10 a.m. to 3 p.m. at Clubhouse 4.

Laguna Woods Village's talented artists and craftspeople will present an extensive collection of works for purchase. Browse a unique array of gifts, home décor, wall art, jewelry, accessories and more crafted from ceramic, porcelain, wood, glass, fabric, yarn and precious metals, and oil, acrylic and watercolor paints.

Be sure to stay tuned for more details via lagunawoodsvillage.com, the every-Friday digital newsletter, "What's Up in the Village" (subscribe by emailing info@lagunawoodsvillage.com), and the Village Facebook page.

For more information, call 949-597-4291 or email recreation@vmsinc.org.



### **ENJOY POOLSIDE SERVICE AT POOL 2**

In aiming to provide resort-style amenities to Village residents, 19 Restaurant and the Recreation and Special Events Department have partnered to offer food and beverage services at Pool 2 from 11 a.m. to 3 p.m. daily. Residents may enjoy a cool, refreshing beverage, a delicious meal or both simply by calling 19 Restaurant at 949-206-1525. Items will be delivered poolside; payment via cash or card is required at that time.

### VILLAGE BAZAAR OMING SOON!

Don't miss this Oct. 22 event at Clubhouse 5.

Another community-favorite event, the Village Bazaar, where resident artisans and vendors are invited to rent a booth to sell their wares and second-hand items, is coming to the Clubhouse 5 Main Lounge on Saturday, October 22, from 10 a.m. to 2 p.m.

For more information, call 949-597-4382 or email recreation@vmsinc.org.



# AT THE PAC



# NYE

Ring in the New Year at the Performing Arts Center with a special show, with a lineup that includes:

- Temptation Revue (tribute to The Temptations)
- Pete Barbutti (comedian and emcee)
- Les Arnold & Dazzle (comedy/magic performance)
- Paul Boland (singer /comedian/impressionist)
- Swing Kittens (vocal trio)
- NYE Gold Band

#### **PAC TICKETS**

Ticket prices at the Performing Arts Center vary by show. Visit tickets.lagunawoodsvillage.com to create an account and purchase and print tickets at home. No printer? Show a smartphone screenshot of your purchase at the box office or, at checkout, choose to pick up your tickets at the PAC box office. Or purchase tickets at the PAC box office, open Monday, Wednesday and Friday from 9 a.m. to 5 p.m.

Call 949-597-4288 or email recreation@vmsinc.org for more information. The Performing Arts Center/ Clubhouse 3 is located at 23822 Avenida Sevilla.

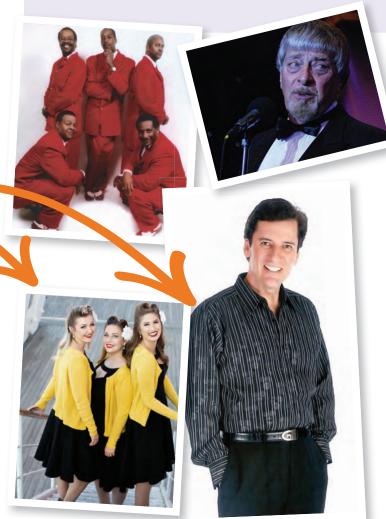
# MONDAY **MOVIES**

Oct 17 | Nightmare Alley

Nov 21 | Spencer

2 p.m. (doors open at 1:45 p.m.), free admission

The Performing Arts Center/Clubhouse 3 is located at 23822 Avenida Sevilla, Call 949-597-4288 for more information.



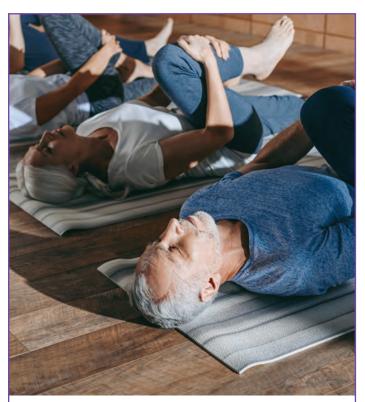




### **PERSONAL TRAINERS ARE HERE FOR YOU**

Get in a good workout led by a personal trainer at the Community Fitness Center or Clubhouse 1. Five 30-minute sessions cost \$200; 10 30-minute sessions cost \$400.

Call the Community Fitness Center at 949-268-2275 or Clubhouse 1 at 949-597-4284 for more information.



# **GET MOVING!**

Visit lagunawoodsvillage.com > Amenities > Recreation or any of the bit.ly links below to enjoy the Village's resort-style amenities.

- · View a list of amenities, location, contact information, registration process and more at bit.ly/3tXFP9w.
- Consider taking one or more of the almost 20 classes currently offered, including mat/chair yoga, ballroom dance, English or Korean language classes, cycling, aquatic classes and more. Check out our schedule of current recreation classes at bit.ly/3u086MB.
- Visit bit.ly/3u2eovu for a comprehensive list of virtual activities, classes and more.



#### RECREATION



# **EQUESTRIAN** CENTER

Our charming and unique equestrian facility offers boarding for resident-owned/lesson horses and a riding program (lessons/trail rides) for residents and their sponsored guests. In addition, riders and non-riders alike enjoy various events at our facility, including summer barbeques, the Harvest Hoedown, Easter at the Equestrian Center and horse shows.

#### **LOCATION**

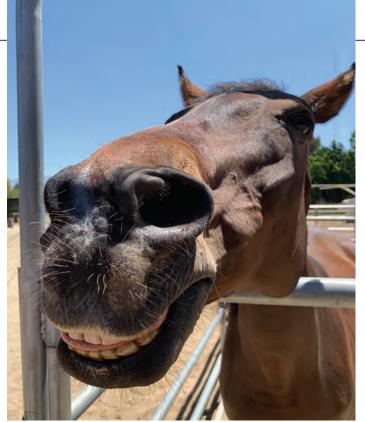
24312 El Toro Road Laguna Woods, CA 92637 949-597-4275

#### **HOURS**

Business hours: 9 a.m. to 3 p.m., Wednesday through Sunday

**Tour hours:** Wednesday and Thursday at 2 p.m.; Friday, Saturday and Sunday at 12:30 and 2 p.m. Riding program: Wednesday through Sunday; contact the Equestrian Center office for lesson schedules.

Tours and riding program are closed Monday and Tuesday.



#### HORSEMANSHIP CLASSES

A new Equestrian Center class, which has become extremely popular with riders and horse enthusiasts, is all about developing the horseman relationship. Horsemanship is a journey rather than a destination.

In these group classes, staff combines lectures, handouts, herd observation and hands-on education in the care of and communication with horses. It's a great opportunity for those who would like to someday own a horse or for those who just want to learn how to work with horses.

Six-session drop-in classes are offered Friday at 9 a.m. and Sunday at 11:30 a.m.

Those who graduate Level 1 are invited to join Level 2. Call or drop by the Equestrian Center for more information.

#### **HELP THE HERD FUNDRAISING**

The Help the Herd fundraising program was created by the Village Community Fund to help ensure the Equestrian Center horses continue to thrive and be available for all residents to enjoy.

Visit villagecommunityfund.org/help-the-herd to donate to the Village Community Fund's Help the Herd or visit villagecommunityfund.org for more information.



# LIBRARY & **HISTORY CENTER**

The Library and History Center are located adjacent to each other at 24266 Calle Aragon.

#### **Library Hours**

- Monday to Friday: 10 a.m. to 4 p.m.
- Wednesday: 10 a.m. to 7 p.m.
- Saturday: 10 a.m. to 1 p.m.
- Sunday: CLOSED

949-597-4274; lwvillagelibrary@yahoo.com

#### **History Center Hours**

· Weekdays from 11 a.m. to 1 p.m. and by appointment

949-206-0150; info@lagunawoodshistory.org; lagunawoodshistory.org









# JOIN A CLUB!

In addition to the many amenities and activities offered through the Recreation and Special Events Department, more than 250 clubs, special interest groups and organizations offer residents a wealth of fun and entertainment.

Visit lagunawoodsvillage.com/amenities/ clubs for more information.



#### RECREATION

# **ONGOING CLASSES**

#### Schedules subject to change without notice.

#### **MONDAY**

#### **Chi Kung**

Clubhouse 1 patio, 8 to 9 a.m. Free drop-in class

#### **Yoga with Kim Min**

Clubhouse 2 ballroom, 8:30 to 9:45 a.m. Free drop-in class

#### **Laughter Yoga with Cheryl Russell**

Clubhouse 1 ballroom, 9:15 to 10:15 a.m. Free drop-in class

#### **Zumba Gold with Tracy Murray**

Clubhouse 2 ballroom, 10 to 11 a.m. \$25 for 5 classes

#### **Movement and Stretch with Sybil Moore**

Clubhouse 5 fitness room, 10:30 to 11:30 a.m. Free drop-in class

#### **Ballroom Dance with Candi Davis**

Clubhouse 1 ballroom, 10:30 a.m. to 12:30 p.m. \$25 for five group lessons

#### **Stress-less Mindfulness Meditation with Dr. Lois Rubin**

Via Zoom, 11 a.m. to 12 p.m. Email soulhlr@yahoo.com for access

#### **Mat Yoga with Kristine DeYoung**

Clubhouse 2 ballroom, 11:30 a.m. to 12:30 p.m. Free drop-in class

#### **Chair Yoga with Kristine DeYoung**

Clubhouse 2 ballroom, 1 to 2 p.m. Free drop-in class

#### **Hula with Mahina Kimmitt**

Clubhouse 5 fitness room, 1 to 2:30 p.m. Free drop-in class

#### **Chinese Language Class with Grace Sams**

Clubhouse 6 multipurpose room, 1:30 to 3:30 p.m. Free drop-in class

#### Cycling with Alisha Sullivan

Clubhouse 5 fitness room, 5 to 6 p.m. \$40 per eight-class session

#### **TUESDAY**

#### **Yoga with Kim Min**

Clubhouse 1 ballroom 8:30 to 9:45 a.m. Free drop-in class

#### Tai Chi

Clubhouse 7 ballroom, 8:30 to 9:30 a.m. Free drop-in class

#### Cycling with Alisha Sullivan

Clubhouse 5 fitness room, 9 to 10 a.m. and 10:30 to 11:30 a.m. \$40 per eight-class session

#### **Chair Fitness with Janet Gilliam**

Clubhouse 1 gym, 10 to 11 a.m. \$15 for five classes

#### **Swim Clinic with Jan Levinrad**

Pool 2, noon to 1 p.m. and 1 to 2 p.m. Free drop-in class

#### **IKTA Self Defense with Ron Murray**

Clubhouse 5 fitness room, 3:30 to 4:30 p.m. \$25 for five classes

#### **Meridian Yoga with Phoebe Gong**

Clubhouse 5 fitness room, 5:30 to 6:45 p.m. Free drop-in class

#### **WEDNESDAY**

#### **Chi Kung**

Clubhouse 1 patio, 8 to 9 a.m. Free drop-in class

#### **Zumba Gold with Tracy Murray**

Clubhouse 5 ballroom, 9 to 10 a.m. \$25 for five classes

#### **Cycling with Alisha Sullivan**

Clubhouse 5 fitness room, 10 to 11 a.m. \$40 per eight-class session

#### **Mindful Movement Yoga with Jerry Bloch**

Performing Arts Center dining room 1, noon to 1 p.m. Free drop-in class

#### Russian Language Class with Janet Preissler

Clubhouse 2 Grevillea Room, 3 to 5 p.m. Free drop-in class

#### **IKTA Self Defense with Ron Murray**

Clubhouse 5 fitness room, 3 to 4 p.m. \$25 for five classes

#### **Contemporary Jazz with Laura Fremont**

Clubhouse 5 fitness room, 5:30 to 6:30 p.m. \$25 for five classes

#### **THURSDAY**

#### **Cycling with Alisha Sullivan**

Clubhouse 5 fitness room, 7 to 8 a.m. and 8:30 to 9:30 a.m. \$40 per eight-class session

#### **Tai Chi Dance**

Clubhouse 1, multipurpose room, 8 to 10:30 a.m. Free drop-in class

#### **Chi Kung**

Clubhouse 2 ballroom, 8 to 9 a.m. Free drop-in class

#### Tai Chi

Clubhouse 7 ballroom, 8:30 to 10 a.m. Free drop-in class

#### **Chair Fitness with Janet Gilliam**

Clubhouse 1 gym, 10 to 11 a.m. \$15 for five classes

#### **Tap Dance and Rhythms with Laura Fremont**

Clubhouse 5 fitness room, 10:30 to 11:45 a.m.

#### **Mat Yoga with Kristine DeYoung**

Clubhouse 2 ballroom, 11:30 a.m. to 12:30 p.m. Free drop-in class

#### **Chair Yoga with Kristine DeYoung**

Clubhouse 2 ballroom, 1 to 2 p.m. Free drop-in class

#### **IKTA Self Defense with Ron Murray**

Clubhouse 5 fitness room, 3:30 to 4:30 p.m. \$25 for five classes

#### **FRIDAY**

#### **Cycling with Alisha Sullivan**

Clubhouse 5 fitness room, 7 to 8 a.m. and 8:30 to 9:30 a.m. \$40 per eight-class session

#### **Chi Kung**

Clubhouse 1 patio, 8 to 9 a.m. Free drop-in class

#### **Embrace Life Yoga with Phoebe Gong**

Clubhouse 7 ballroom, 9:30 to 10:45 a.m Free drop-in class

#### **Ballroom Dance with Ed VanOrnum**

Clubhouse 1 ballroom, 9:30 to 11:30 a.m. \$30 for five classes

#### **Zumba Gold with Tracy Murray**

Clubhouse 2 ballroom, 9 to 10 a.m. \$25 for five classes

#### **SATURDAY**

#### **Tai Chi Dance**

Clubhouse 1 multipurpose room, 8 to 10:30 a.m. Free drop-in class

#### **Mind and Body Fitness with Jean Reitz**

Clubhouse 5 fitness room, 10:30 to 11:30 a.m. Free drop-in class



#### **RECREATION**

# **AMENITY**

#### Clubhouse Reservations | 949-597-4227

Schedule reservations at Clubhouses 1, 2, 5 or 7, or the Village Greens at the Community Center Recreation office Monday - Friday, 8 a.m. - 5 p.m.

- Reservations may be scheduled through December 31, 2023.
- Reservations are limited to Clubhouses 1, 2, 5 or 7 and the Village Greens.
- · Clubhouse 2 reservations will be limited to Monday through Friday between 8 a.m. and 10 p.m.
- Clubhouse 7 reservations will be limited to Monday through Friday between 8 a.m. and 5 p.m.
- Clubhouse 6 and the Performing Arts Center reservations will resume at a later date.

#### Clubhouse 1 | 949-597-4281

- Clubhouse open 8 a.m. 10 p.m. daily
- Fitness center open 7 a.m. 7 p.m. Monday, Wednesday, Friday; 7 a.m. to 5 p.m. Tuesday, Thursday; 8 a.m. - 2 p.m. Saturday/Sunday
- Indoor mini-gym (badminton, pickleball, volleyball, basketball)
- Archery
- Shuffleboard
- Bocce
- Game rooms
- Billiards
- Drop-in lounge

#### Clubhouse 2 | 949-597-4286

- Open 8 a.m. 5 p.m. Monday Thursday, 8 a.m. - 6 p.m. Friday
- Video lab and studio
- Card room
- Lawn bowling



#### Clubhouse 4 | 949-597-4344

- Art studio, ceramics, jewelry, lapidary, photo studio, sewing room, slipcasting, woodshop, machine shop
- Open 9 a.m. 4 p.m. Monday, Wednesday, Friday; 10 a.m. - 2 p.m. Saturday/Sunday
- Tuesday and Thursday 9 a.m. 8 p.m.
- Contact the clubhouse for specific studio days/times

#### Clubhouse 5 | 949-597-4382

- Open 8 a.m. 5 p.m. Monday Saturday, 8 a.m. - 2 p.m. Sunday
- Game room
- Gym 5:30 a.m. 9 p.m. daily

#### Clubhouse 7 | 949-268-2417

- Open 8 a.m. 5 p.m. Monday Friday; 8 a.m. - 10 p.m. Sunday
- Bridge games 12:30 4 p.m. Monday Friday
- Bridge class schedule varies

#### **Community Center | 949-597-4273**

- Concierge, Resident Services 8 a.m. 5 p.m. Monday - Friday
- Table tennis: 8 a.m. 5 p.m. Monday and Friday; 8 a.m. - 9 p.m. Tuesday, Wednesday, Thursday; noon - 5 p.m. Saturday, Sunday
- Mac learning center: 9 a.m. 3 p.m. Monday -Friday, 949-268-2263
- PC workshop: 11 a.m. 3 p.m., 949-268-2262
- Community fitness center 7 a.m. 7 p.m. Monday, Wednesday, Friday; Tuesday and Thursday 7 a.m. -8 p.m.; Saturday, Sunday 8 a.m. - 2 p.m.

#### Equestrian Center | 949-597-4275

- Tours 12:30 p.m. Wednesday and Thursday;
   12:30 and 2 p.m. Friday through Sunday
- Call to inquire about riding program

#### Garden Centers | 949-268-2387

· Daily sunrise to sunset

#### Golf | 949-597-4336

- 27-hole course open daily 7 a.m. 6 p.m.
  - Online reservations only; see golf shop to create account
- Driving range open 7 a.m. 4:30 p.m.
  - o Wednesday close at 4 p.m. for clean pick
- Par 3 course open 7:30 a.m. 5:30 p.m.
- Call 949-597-4373 for course conditions updates



#### History Center | 949-206-0150

• Call to schedule an appointment

#### Library | 949-597-4274

Open 10 a.m. - 4 p.m. Monday - Friday
 (7 p.m. Wednesday), 10 a.m. - 1 p.m. Saturday

#### Paddle Tennis | 949-597-4273

- Tuesday, Thursday 7 a.m. noon
- First, third Saturdays 7 a.m. noon

#### Performing Arts Center | 949-597-4288

- Box office open 9 a.m. 5 p.m. Monday, Wednesday, Friday
- Billiards open Monday, Wednesday and Friday,
   9 a.m. 5 p.m.
- Auditorium open for scheduled shows; dates and times vary



#### Pickleball | 949-597-4273

- Monday, Wednesday and Friday mornings open play; sign up on patio for a game
- Tuesday and Thursday mornings paddle tennis has priority 7 a.m. - noon
- Saturday, Sunday open play
- Second, fourth Saturday pickleball has priority

#### Pools | 949-597-4273

Check the most current pool schedule at bit.ly/3u4adRE

#### **Recreation Coordinated Classes** | 949-597-4273

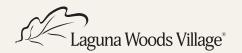
- Class schedule: bit.ly/3rwVWtp
- ActiveNet portal: bit.ly/3eKhxts
- ActiveNet tutorial video: bit.ly/2UDQmJF
- Virtual recreation: bit.ly/3Bsne8V

#### Tennis | 949-268-2481

- 7 a.m. 10 p.m. daily
- No reservations required for courts 1 7
   7 a.m. 4:30 p.m.
- Reservations via Court Reserve required for courts 8 - 10 | 7 a.m. - 4:30 p.m
- Reservations via Court Reserve required for courts 6 and 7 | 4:30 - 9 p.m. (lighted)
- For Court Reserve reservations, visit bit.ly/3x0MMXj.

#### Saddleback Emeritus | 949-582-4835

Visit saddleback.edu/emeritus for the most current class schedule



New Year's Eve



2022 2022

FIVE INCREDIBLE ACTS IN ONE FESTIVE NIGHT!

## Saturday, December 31

PERFORMING ARTS CENTER **7:30 P.M. | \$30, \$35 AND \$40** 

Purchase tickets at the PAC box office Mondays, Wednesdays and Fridays from 9 a.m. to 5 p.m. or at tickets.lagunawoodsvillage.com.

#### TEMPTATION REVUE



Tribute to Motown's premiere men's vocal group, with such numbers as "My Girl," "Ain't Too Proud to Beg," "Just My Imagination" and "Poppa Was a Rolling Stone"

#### PETE BARBUTTI



Comedy pianist named
"Las Vegas Entertainer of
the Year" who appeared
on the "The Tonight Show
with Johnny Carson"
more times than any other
comedian

#### LES ARNOLD & DAZZLE



Grandson and heir of The Great Leon, who created magical artistry during the Golden Age of Vaudeville, presents illusions in the grand style, spiced with new and modern twists

#### PAUL BOLAND



Dynamic singer/ impressionist who has entertained audiences all over the world to standing ovations with myriad celebrity impersonations

#### SWING KITTENS



Vocal trio specializing in harmonies and a youthful spin on heartwarming classics from the '40s and '50s by the Andrews Sisters, the McGuire Sisters and many others



# For Mutual Benefit

News and updates from the Laguna Woods Village Boards of Directors

### table of contents

46 Golden Rain Foundation of Laguna Woods



48 Third Laguna Hills Mutual



52 United Laguna Woods Mutual



54 Village Management Services





#### GRF Board of **Directors**

The Golden Rain Foundation of Laguna Woods Board of Directors meets the first Tuesday of each month at 9:30 a.m.

**Bunny Carpenter** President 2019-2022

**Egon Garthoffner** First Vice President 2022-2025

Debbie Dotson Second Vice President 2021-2023

Joan Milliman Secretary 2020-2023

**James Hopkins** Treasurer 2019-2022

**Elsie Addington** Director 2020-2023

Yvonne Horton Director 2019-2022

Reza Karimi Director 2021-2023

Gan Mukhopadhyay Director 2021-2024

Juanita Skillman Director 2021-2024

**Don Tibbets** Director 2021-2024



#### **HOW BOARDS AND VMS WORK**

GRF, Third and United, and the agent of these corporations, VMS, collaborate for the advancement of our community.

By Bunny Carpenter, President, and Joan Milliman, Secretary

#### WHAT IS A "CORPORATION?"

The housing mutual boards—Third Mutual, United Mutual and Mutual No. Fifty—and the Golden Rain Foundation (GRF) are incorporated not-for-profit organizations, also called "corporations," that represent the interests of all owners in the entire Village. As such, board members are each loyal to their separate corporations, which set policies and procedures according to their jurisdiction. GRF provides oversight for projects and maintenance and sets policies for Village common grounds, amenities and services. Third, United and Mutual No. Fifty oversee projects and maintenance and set policies for their respective housing groups.

#### **BOARDS SPEAK FOR THE MANY**

Boards must speak for the many views held by owners/ stakeholders in each corporation—not just one particular group or individual. They speak for the good of the many in each case.

Each board represents the best interests for its respective corporation which, in turn, represents the best for all owners/ stakeholders in that group.

#### RESPONSIBILITIES OF THE BOARD AND MANAGEMENT

Respective boards are responsible for oversight of all aspects of their associations/corporations. The boards have the ultimate authority and responsibility to ensure that the community abides by the bylaws and other governing documents of their association/



corporation and complies with all relevant federal, state and local laws.

The boards also set rules and regulations for residential conduct, common space use, landscaping standards and anything else that affects the overall residential environment and enjoyment of the community.

The board oversees management's activities and procedures as it fulfills the board's directives. However, neither a board nor its individual members are a part of staff (acting as employees). Management fulfills the tasks of implementing board directives.

Board committees provide valuable assistance by thoroughly investigating matters in their respective areas, taking into consideration professional advice from management and legal, and then by making recommendations to the board for approval.

Board members, especially through board committees, oversee; staff executes board decisions, directives and policies approved by the board.

#### A BOARD SPEAKS AS ONE VOICE

The board speaks with *one voice*. Once the board makes a decision, all board members must respect it, even if they do not agree with the decision, because the board speaks with one voice. It is inappropriate for an individual board member who disagrees with a decision to continue to criticize or protest that decision.

#### **VILLAGE MANAGEMENT SERVICES**

Village Management Services (VMS) is an agent of the corporation, meaning VMS is a hired third party responsible for acting on behalf of GRF, Third and United boards of directors (Mutual No. Fifty is managed by a different property management company).

VMS' responsibility includes providing business advice and best practices guidance to the boards. Part of the business judgment rule is that directors include such advice in their research. Such advice includes maintenance needs and planning, long-term planning, budget planning, vendor selection and more.

VMS and the boards work together to provide training seminars and mentorship

opportunities to help familiarize all board members—especially new members—with the governing documents, financial procedures, parliamentary procedure and more.

However, it is important to remember that all ultimate decisions are made by the boards. Once decisions/policies are made/set, VMS, the agent of the corporation, is tasked with implementing them on a day-today basis.

VMS staff works for the management company (VMS) and not for the boards. The CEO of VMS is responsible for how the staff's work is done, not the board members. Only the CEO answers for VMS. The VMS Board is a management board that works with the CEO and employees of VMS.

### THIRD, UNITED OR THE TOWERS

#### What housing mutual do you live in?

As a Village resident, you hear the terms "Third Mutual," "United Mutual" and "The Towers" or "Mutual Fifty" used frequently. Do you know what mutual in which your manor is located? Locate it by address number in the chart below.

Third Mutual	United Mutual	Mutual No. Fifty
961-969	1-960	101 South Tower
2109-2120	2001-2108	151 West Tower
2126-2129	2121-2125	
2131-2136	2130	
2166-2182	2137-2165	
2192-2208	2183-2191	
2221-5598	2209-2220	



#### Third Board of **Directors**

The Third Laguna Hills Mutual Board of Directors meets the third Tuesday of each month at 9:30 a.m.

Mark Laws President 2021-2024

Annie McCary First Vice President 2020-2023

Ralph Engdahl Second Vice President 2022-2025

Cris Prince Secretary 2022-2025

Donna Rane-Szostak Treasurer 2020-2023

Cusrow "Cush" Bhada Director 2019-2022

Jim Cook Director 2021-2024

**Nathaniel Lewis** Director 2021-2024

Jules Zalon Director 2022-2023

Home / Residents / Third Laguna Hills Mutual



Third Laguna Hills Mutual is a non-profit mutual benefit housing corporation that manages, operates and maintains all common area property within the original 38 mutuals. A condominium owner has an equal interest in common with other owners within the project in the common area, together with a separate interest in a Unit. The common area consists of building exteriors, carports, and laundry facilities within the mutual's boundaries. The common area is controlled and administered by the Third Laguna Hills Mutual Board of Directors. All condominium owners are required to apply for membership in the corporation. As a Member, the owner has rights and privileges including use of the recreational facilities. Each condominium owner is required to pay for the common expenses and contribute to reserves. The common expenses and reserve contributions are established by the Board of Directors. Condominiums: 6,102 memberships

Board Meeting: The Third Board meets the 3rd Tuesday of each month at 9:30 a.m. in the Board Room. A committee meeting schedule can be found here. Election: Annually, in October, the Board of Directors is elected to serve staggered three-year terms.





### **GO AND GET INVOLVED**

#### By Annie McCary, First Vice President

The Third Laguna Hills Mutual Board of Directors holds its regular monthly meeting on the third Tuesday of every month at 9:30 a.m. in the Laguna Woods Community Center's first-floor board room. This meeting is open to all comers and features an open forum during which members (homeowners) may address the board for three minutes with feedback, concerns and items on the agenda.

Each meeting is accompanied by an agenda, which is prepared ahead of time and posted to lagunawoodsvillage.com prior to the meeting date, and lists items that are to be brought forward to the board for action.

The meeting begins by approving the agenda and the prior meeting's minutes. Then comes approval of the consent calendar, which contains items that committees have approved during their meetings that are brought forth for approval by the board.

Other agenda items include resolutions, or rules that are made by committees and presented to the board for approval; unfinished business, which is comprised of resolutions that have been on 28-day notice and resolutions that have been brought forward previously and have been on an additional 28-day notice after changes or amendments; new business, which are any new items brought forward by committees for the board to decide on; and future agenda items.

Committee chairs deliver reports for Third Mutual and GRF committees, including the date the committee met, any action items that were discussed and the outcomes, and the date of the next meeting.

I strongly encourage all Third residents and members to attend open board and committee meetings to keep up to date with board business that affects the mutual, share your feedback and concerns, and remain involved in the governance of your community.



#### FIND THIRD MEETINGS, **AGENDAS AND MORÉ**

lagunawoodsvillage.com > Residents > Third Laguna Hills Mutual

There you will find three buttons:

- 1. The first orange button is a link to Documents. Click it to view agendas, meeting reports, resolutions, operating rules and other important items.
- 2. The middle purple button is a link to Calendar. Click it to find days, times and locations of open board and committee meetings. Click on each meeting for additional information, including the agenda.
- 3. The second orange button is a link to Board Videos. This connects to Granicus, where you can watch meetings in progress or past meetings. Videos are sectioned by Upcoming Events and Archived Events, Under Archived Events, click on the plus sign next to "Third Laguna Hills Mutual Board of Directors A California Non-Profit Mutual Benefit Corporation" to view previous agendas and meetings. Upcoming Events, lists scheduled meetings, and agendas will be posted there close to the meeting date. You can also get to this Granicus page by typing lagunawoodsvillage.com/ meetings in your search bar.



# APPROVALS AND **BOARD ACTIONS**

JULY AND AUGUST MEETINGS

#### **JULY**

- Approved request to remove one Canary Island pine
- Approved recording of liens against 10 members
- Approved Third Mutual committee appointments
- Approved GRF committee appointments

#### **AUGUST**

- Approved request to remove two star pine trees
- Approved request to remove one Japanese black pine tree and one cypress shrub
- · Approved recording of a lien against one member
- Approved deactivation of cable/internet services as a disciplinary action
- Approved GRF committee appointments

To find a complete listing of all Third Mutual committees and the tasks with which each is charged, visit lagunawoodsvillage.com > Residents > Third Laguna Hills Mutual and scroll past the board members' photos.





# WHAT HAPPENS IN A GARDEN VILLA REC ROOM

By Stuart Hack, First Vice President, GVA

Have you ever wondered what goes on in Garden Villa rec rooms? These are the rooms located adjacent to the underground parking areas and enhance the experience of living in a Garden Villa building.

The rooms are equipped with a kitchen, a stove, a microwave oven, a refrigerator, a set of dishes, flatware and a cupboard. Other accoutrements include a billiard table with cue sticks, balls and chalk, as well as four card tables and 24 chairs. An in-wall heat/air pump and men's and women's restrooms complete the facility.

A \$6 monthly assessment is charged to building residents to maintain, repair and replace the contents, carpet, ceiling and periodic painting of these rooms. This fee will increase to \$6.25 per month in 2023.

Residents have added TV screens, artwork, serving tables, lamps, lounge chairs, libraries, etc., to some of the rec rooms. Typically, building residents chip in to a fund to add and replace these optional furnishings.

Most of the buildings also feature an open patio just outside of the rec room. Residents have contributed picnic tables, chairs and grills for outdoor parties and socials.

Garden Villa Recreation Room Rules Resolution 03-19-84, adopted August 20, 2019, governs the operation and use of the rooms. These rules are enforceable by Security and Compliance and are meant to assure proper use and maintenance. The rooms are for the use of residents and their guests, requiring a resident to be present whenever guests are using them. Village clubs may use the rooms for meetings and events as long as a building resident is sponsoring it and is present. The rooms may not be used for any commercial purposes. Each building may adopt more restrictive rules to fit their needs.

Some residents use the rec rooms for family events, including birthday parties, Thanksgiving and/or Christmas Eve dinners, lectures, etc. One building holds a monthly resident game night. Another celebrates resident birthdays on the first of each month. There are Tuesday and Thursday poker games and a weekly game of Go. Other activities include party bridge, mahjong, book clubs, Bible study sessions, building potluck parties and private meetings.

In one building, the rec room is used to stuff backpacks for the Court Appointed Special Advocates' yearly picnic. It takes 15 volunteers two days to complete this task.

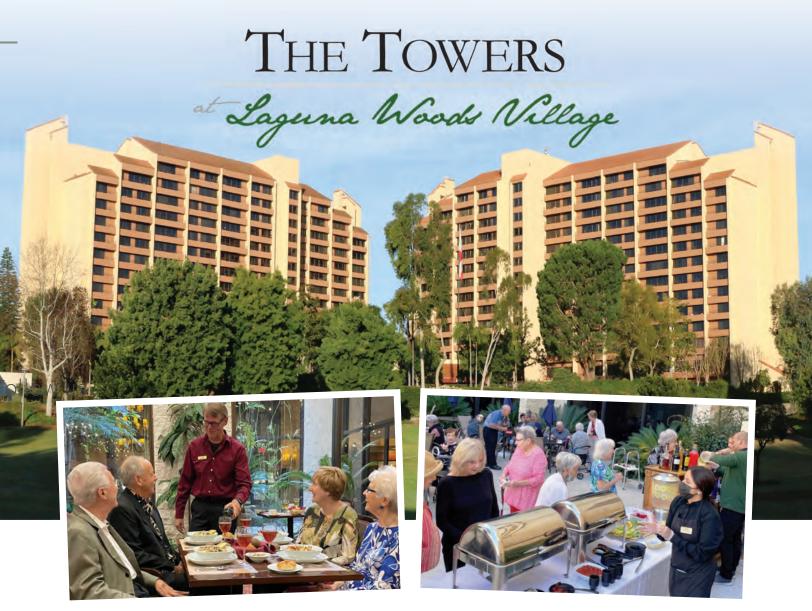
And, of course, the bimonthly GVA board meetings are held in a rec room.

#### A NOTE ABOUT BILLIARD TABLES

There are specific rules regarding billiard table protection. Specially constructed protective covers are provided. To prevent the wooden parts of the table from warping or rotting and to protect the felt top surface, liquids or hot food may not be placed on covered billiard tables.

### SCHEDULING REC ROOM USE WITH A BUILDING CAPTAIN

If you would like more information about your Garden Villa's rec room, check with your building captain or call GVA President Marti Mangan at 714-501-4773.



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#### **United Board** of Directors

The United Laguna Woods Mutual Board of Directors meets the second Tuesday of each month at 9:30 a.m.

**Anthony Liberatore** President 2021-2024

Maggie Blackwell First Vice President 2021-2024

Reza Bastani Second Vice President 2020-2023

Neda Ardani Secretary 2019-2022

Azar Asgari Treasurer 2020-2023

Prakash "Cash" Achrekar Director 2020-2023

Diane Casey Director 2021-2022

Patricia English Director 2021-2024

Pearl Lee Director 2021-2024

**Lenny Ross** Director 2022-2023

**Andre Torng** Director 2019-2022



### **MEMBER UPDATE FROM THE FIRST** VICEPRESIDENT

By Maggie Blackwell, First Vice President

United bylaws state "Purposes: (a) To provide housing to its Members on a mutual non-profit basis, and (b) To manage, maintain, preserve and administer the business of a common interest development, specifically a stock cooperative ... and to promote the health, safety, and welfare of the residents ..."

United must follow state laws and our governing documents. Because we are large, our bylaws require observance of Robert's Rules of Order during board meetings.

United committees and board decisions must follow the current "2022 Condominium Bluebook" of laws.

When accepting a position on a board, a director accepts responsibility for following the current Laguna Woods Village Board of Directors Handbook, United regulations and procedures, and state law.

United has fiduciary responsibility in all areas, especially finance and regulation. Directors have a duty of loyalty to act in the best



interests of the association, considering what is best for all 6,323 members—not just those who are most vocal. Directors must act with care, seek expert advice and accept the decisions of the board—or resign.

Because laws require United to publish board meeting agendas four days before an open meeting and two days before a closed meeting, directors cannot add new agenda items during a board meeting (emergency items being the exception by two-thirds vote of directors present). Published agenda packages contain staff reports, outside expert reports, etc., which are to be read before discussion, and committee meeting minutes are included in the package. At first presentation of a resolution, the board takes a vote to accept the item for consideration at the next meeting and, if necessary, place it on 28-day review (at a minimum), allowing time for members to read the information, get questions answered and give their response. At the next meeting, the board can discuss, amend, hold it over for another 28-day review or take a final vote. Once passed, the resolution goes into effect. Meeting minutes contain actions taken and decisions made.

All open United meetings can be viewed one of three ways:

- Live on TV6, and via replays, and the Village YouTube channel
- Via Granicus at laguna woodsvillage.granicus.com

 Via the Zoom link available on the agenda posted on the TeamUp calendar on the Village website.

All meetings are conducted following Robert's Rules of Order to give all speakers equal chance to be heard. A director's duty is to listen and consider the points presented, considering neither the identity nor vigor of the speaker.

The United Laguna Woods Mutual board of directors meets the second Tuesday of each month at 9:30 a.m. in the Community Center Board Room.

#### **COMMITTEE MEETINGS Finance Committee**

Oversees finances and fees related to United Mutual and meets monthly on the fourth Tuesday at 1:30 p.m. in the Community Center Board Room.

#### **Maintenance and Construction Committee**

Oversees the upkeep of all buildings located in United and meets the fourth Wednesday of even months at 9:30 a.m. in the Community Center Board Room.

#### **Architectural Controls and Standards Committee**

Ensures United's buildings are up to code and remain aesthetically pleasing, and meets the third Thursday of each month at 9:30 a.m. in the Community Center Board Room.

#### **Landscape Committee**

Oversees all United landscaping matters and meets the second

Thursday of each month at 9:30 a.m. in the Community Center Board Room.

#### **Resident Advisory Committee**

Serves as a liaison between the United board and United members. The committee also answers questions and promotes communications of board-approved policies and information to United members. This committee meets monthly on the second Thursday at 3 p.m. in the Community Center Sycamore Room.

#### WATER CONSERVATION

The United board of directors, recognizing that California is experiencing record drought conditions requiring parts of Southern California to reduce exterior irrigation water use, passed a resolution to voluntarily reduce the use of potable water for irrigation by 15%. The irrigation water source in United is mostly potable water.

Residents are asked not to water any common areas and to water personal plants only twice weekly. The United Landscape Committee will be working with the VMS Landscaping Services Department to plant more drought-tolerant plants through the end of this year and 2023.

United residents will note that grass in some areas is being mowed less frequently; taller grass retains more moisture, which assists in keeping it greener for a longer period.



#### **VMS** Board of Directors

Rosemarie DiLorenzo Chair Third, 2019-2022

Wei-Ming Tao First Vice Chair Third, 2021-2024

Diane Phelps Second Vice Chair GRF, 2019-2022

LeLeng Isaacs GRF, 2021-2024

Norman Kahn United, 2020-2023

Manny Robledo United, 2021-2024

Cynthia Rupert United, 2019-2022

Mary Seto Third, 2022-2023

**Judith Troutman** GRF, 2020-2023



# A CALL TO SERVE

By Norman Kahn, Director

Laguna Woods Village is a unique retirement community. Larger in population than 76% of all cities in America, we boast nearly 12,750 units and more than 18,600 residents. We enjoy 250 clubs, two golf courses, 10 tennis courts, five pools, three fitness centers, seven pickleball courts and an equestrian center, and an 814-seat professional level Performing Arts Center. This amazing list of amenities represents just some from a much longer list of all Laguna Woods Village has to offer, which explains why for more than 50 years the Village has been "the community of choice" for fully enjoying one's retirement.

What makes the Village run so well without state or government support? The answer is simple: We, the people, who reside here along with hundreds of resident volunteers and VMS' 800 dedicated employees. Included in the Village volunteer count are 42 directors from four boards and many advisors. Additionally, some directors also serve on committees or special project panels. That, my fellow resident, is how



your Village continues to function at a high level and reasonable cost. Among our Village residents are large numbers of professionals from industries representing finance, government, manufacturing, accounting, legal, medical and probably most other service categories. There is no shortage of accomplished talent in our Village!

#### SO WHERE ARE WE GOING WITH THIS?

The answer is obvious and simple. Most Village residents are retired and here to have fun, relax and find new friends but mostly to enjoy retirement in the many ways our great community offers. That's all well and good, but hold on: Who's taking care of business, running the show and watching the store? You are! Well, maybe not you in particular, but hundreds of your neighbors. Yes, in addition to our paid staff, the Village is fortunate to have many part-time volunteers but, sadly, not enough! Two years of COVID, multiple lockdowns, sky-high inflation and now a severe shortage of job seekers has created a difficult situation for businesses and large associations similar to Laguna Woods Village. Without a doubt, we'll make it through these crazy times, but that's not good enough! The Village needs help not just any help, but special

help. This is a call for civicminded Villagers to serve on one of our four boards or numerous committees, or simply serve as an advisor. The qualifications we seek are some business knowledge, common sense, an interest in Village improvement and time to attend one to three monthly meetings as part of a team whose only agenda is to improve living in the Village.

#### **HERE'S HOW YOU CAN HELP**

Your choices are many, and all lead to being a more involved Village citizen, sharing your years of education, knowledge and expertise for the benefit of a better functioning community we call home. In these turbulent times, your Village needs parttime volunteers with new ideas, expertise and energy. If you live in United or Third Mutual, your options are to become a member of the board of directors, share your knowledge on a committee or advise on issues affecting your area. The exception is Village Management Services (VMS), which has nine board members. Each board appoints three directors to represent their board on VMS. Here is a brief outline of the general responsibilities of each board.

• VMS: A business management corporation owned by the Village. Its primary purpose is to direct and oversee the 800 employees who perform all Village services as mandated

- by the other boards. All VMS committees are internal without advisors.
- United and Third Mutuals: Primarily involved with all matters affecting the wellbeing of residents residing in their districts and, overall, the Village. These boards give direction to VMS, which carries out their requirements as voted.

Although these boards serve different functions, the common interest of the Village boards is to work together for the betterment, safety and continued success of our Village as the pre-eminent retirement community.

#### **HOW YOU CAN LEARN MORE**

Attracting qualified volunteers is an important requirement for the continued success and growth of the Village. This task is so important that we assigned Services Manager Catherine Laster to be your initial point of contact. Reach her at 949-597-4265 or catherine.laster@vmsinc.org. She will determine your interest

level and location, and refer your inquiry to a director on the board indicated by your response. All questions will be answered promptly and honestly. You have nothing to lose, but with your added help and expertise, the Village will have much to gain.

The Laguna Woods Village boards and volunteers look forward to meeting you.

#### THEN AND NOW

# OUR HISTORIC WESTERN SYCAMORE

Along the banks of Aliso Creek is a beautiful sycamore tree that was estimated to be about 50 years old and a mere sapling when the Pilgrims arrived at Plymouth Rock. That means our stately sycamore is more than 400 years old!

Indigenous tribes camped and watered underneath its spreading branches, Mexican vaqueros probably watered their stock and horses nearby and the Moulton family used the water from Aliso Creek for farming, sheep and cattle.

Our tree also survived floods in 1969 and 1997.

Visit this magnificent tree along the Aliso Creek pathway and very gently touch the bark of this historic community icon. The History Center offers three Tree Walk guides—the Aliso Creek Park Tree Walk, the Serpentine Walk and the Friendship Walk—that highlight easy-to-stroll paths and different tree species within the Village.

The Laguna Woods History Center, a 501(c)(3) nonprofit that receives no assessment funding, is located next to the Village Library. Visit weekdays from 11 a.m. to 1 p.m. and by appointment (call 949-206-0150). Visit lagunawoodshistory.org for more information. Donations are greatly appreciated.









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