

# **REGULAR MEETING OF THE FINANCE COMMITTEE**

# Tuesday, October 26, 2021 – 1:30 p.m. Laguna Woods Village Board Room & Zoom 24351 El Toro Road

# <u>AGENDA</u>

- 1. Call to Order
- 2. Acknowledgment of Media
- 3. Approval of the Agenda
- 4. Approval of the Meeting Report for September 28, 2021
- 5. Chair Remarks
- 6. Member Comments (Items Not on the Agenda)

At this time Members only may address the Board of Directors regarding items not on the agenda and within the jurisdiction of this Board of Directors. The Board reserves the right to limit the total amount of time allotted for the Open Forum. Members can join the Zoom Meeting by clicking on the link <u>https://us06web.zoom.us/j/85040223813</u> or call the one tap number using your mobile phone <u>+16699006833,85040223813#</u> or email <u>meeting@vmsinc.org</u> to request to speak.

7. Department Head Update

## **Reports**

- 8. Preliminary Financial Statements dated September 30, 2021
  - a. Items for Correction
  - b. Compensation and Outside Services
  - c. United Leasing Report

## Items for Discussion and Consideration

- 9. Bank Fee Comparison
- 10. Endorsements from Standing Committees

## Future Agenda Items

Concluding Business:

- 11. Committee Member Comments
- 12. Date of Next Meeting Tuesday, November 30, 2021 at 1:30 p.m.
- 13. Recess to Closed Session

Azar Asgari, Chair Steve Hormuth, Staff Officer Telephone: 949-597-4201



## **OPEN MEETING**

# FINANCE COMMITTEE MEETING REPORT OF THE REGULAR OPEN SESSION

Tuesday, September 28, 2021 – 1:30 p.m. Board Room/Virtual Meeting 24351 El Toro Road

MEMBERS PRESENT: Azar Asgari – Chair, Carl Randazzo, Andre Torng, Diane Casey, Advisor: Dick Rader

MEMBERS ABSENT:	None
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OTHERS PRESENT: United – Cash Achrekar VMS – Juanita Skillman, Norman Kahn

**STAFF PRESENT:** Jeff Parker, Siobhan Foster, Steve Hormuth, Jose Campos, Ada Montesinos, Dan Yost, Chris Swanson

# Call to Order

Director Azar Asgari, Treasurer, chaired the meeting and called it to order at 1:30 p.m. and established there was a quorum.

# Acknowledgment of Media

The meeting is recorded and is available via Zoom for members of the community to participate.

# **Approval of Agenda**

By consensus, the agenda was approved with the following additions:

- Insurance Update

# Approval of the Regular Meeting Report of August 31, 2021

By consensus, the committee meeting report was approved as presented.

# **Chair Remarks**

As this is the last Finance Committee meeting before a reconstituted new board, I would like to thank all directors of this committee who volunteered lots of their time to reviewing the statements and contracts and made sure bills were paid correctly on behalf of our residents. Also, as the chair of this Finance Committee, I would like to extend my special thanks to the staff of the VMS Finance Department who worked very hard during past months despite a shortage of staff. I remember many late nights when reviewing finance information when I had some questions and sent e-mails to the Finance Department I often received a response shortly after sending e-mails (which showed me how Steve and his team at Finance take their job seriously and feel high responsibility toward this sensitive job). And last, but not least, I thank all advisors and residents who shared their ideas and thoughts with us and helped us to be more aware of issues important to them. I hope that our residents will keep in touch with this committee moving forward and send their concerns and United Finance Committee Regular Open Meeting September 28, 2021 Page 2 of 2

comments as the United Board of Directors takes a new shape in a few days.

We are in the middle of two big events for the village 1) passing budget for 2022 2) electing new board members.

I am asking all United residents to actively be involved in these two events since every vote for election matters and every comment for improving the budget is important. As Paul Wellstone said "We do better when we all do better".

# Member Comments (Items Not on the Agenda)

Janice Blake commented on not using the shared concept for insurance charges collected through monthly assessments.

Pat English commented on the need to provide the community with an update on United's insurance renewal.

Seyed Sedighi commented on different prices of payments for insurance payments and asked if United was charging the same amount for everyone.

Steve Hormuth commented on the current allocation process used for insurance pricing of units and that it's based on the original purchase price of the Unit.

# Department Head Update

Steve Hormuth, Interim Financial Services Director, provided updates on the 2022 budget process, banking services, insurance, reserve payment approvals and Fee review. Additionally, tax previsions for GRF and review of annual contracts were discussed.

# **Review Preliminary Financial Statements dated August 31, 2021**

The committee reviewed financial statements for August 31, 2021 and questions were addressed.

# **Compensation and Outside Services**

The committee reviewed the report. No actions were requested or taken.

# **United Leasing Report**

The committee reviewed the report. No actions were requested or taken.

# **Temporary Borrowing from Reserves**

Steve Hormuth presented a staff report to the committee regarding temporary borrowing from Reserves to pay for upcoming insurance expenses. A motion was made by director Randazzo, seconded by director Casey, recommending that a special board meeting be called to have the board discuss this topic of borrowing funds from Reserve into operating. Discussion ensued and by a vote of 2-2, the motion failed.

# **Bank Fee Comparison**

Steve Hormuth provided a verbal update on Bank Fee Comparisons. No action was taken.

United Finance Committee Regular Open Meeting September 28, 2021 Page 2 of 2

# **Reserve Payment Approval**

Staff presented a report to the committee recommending a change to the Reserve Payment Approvals process. By consensus, the committee recommended that after 5 business days after a United director has been emailed a reserve check for approval to be released to a vendor, that if director has not responded, that the email gets forwarded to the president of the corporation for escalation and approval. If after three days, the president doesn't provide a response or approval, it will be assumed that the check is approved for release to vendor.

## **Insurance Update**

Steve Hormuth and Dan Yost provided an update on United Insurance Options that were discussed at the most recent all boards all directors meeting. No action was taken.

# **Endorsements from Standing Committees**

None.

Future Agenda Items None.

**Committee Member Comments** 

None.

**Date of Next Meeting** Tuesday, October 26, 2021 at 1:30 p.m.

# **Recess to Closed Session**

The meeting recessed to closed session at 4:24 p.m.



Azar Asgari, Chair



#### MEMORANDUM

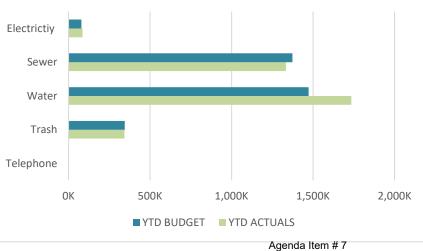
- To: **United Finance Committee**
- Steve Hormuth, Interim Finance Director From:
- Date: October 26, 2021
- Re: **Department Head Update**

## **Financial Highlights**

SUMMARY: For the year-to-date period ending September 30, 2021, United Mutual was better than budget by \$4,124K primarily due to timing of expenditures, affecting the areas of outside services \$2,840K, compensation \$1,072K, and materials \$592K.

	INCOME STATEMENT					
	Actual	Budget	Variance			
Assessment Revenues	\$33,952,699	\$33,942,216	\$10,483			
Other Revenues	931,565	1,348,234	(416,669)			
Expenses	32,876,454	37,406,937	4,530,483			
Revenue / (Expense)	\$2,007,810	(\$2,116,487)	\$4,124,297			

**Employee Compensation & Related** Operating Reserves Total 0K 5,000K 10,000K 15,000K Total Reserves Operating YTD BUDGET \$11,275,347 \$3,288,696 \$7,986,651 YTD ACTUAL \$10,203,488 \$7,404,866 \$2,798,622



- COMPENSATION: Actual compensation and related costs came in at \$10 million, with \$7.0 million in operations and \$3.0 million in reserves. Combined, this category is 10% favorable to budget. For United, the most significant variances were in Maintenance and Landscape due to outsourcing, open positions, and a change from a 10 year paint cycle to a 15 year paint cycle.
- UTILITIES: In total, this category was unfavorable to budget by (\$226K) primarily due to water expenses coming in higher than budget; water consumption was higher due to less rainfall than prior years. Electricity, trash, and telephone expenditures remained within budget.

Page 1 of 2

### Discussions

**2022** Business Plan: On September 14, 2021, United Board of Directors approved the 2022 Business Plan via resolution 01-21-61. The United portion of the basic assessment remained unchanged compared to current year. Including the assessment for Golden Rain Foundation, total basic assessment will increase by \$11.90 or 1.98% when compared to current year.

**Banking Services:** At the direction of the Finance Committee and in agreement with GRF and Third boards, VMS staff contacted additional banks, two headquartered in CA and one national, to request pricing quotes for similar services. Staff have prepared a Bank Fee Comparison for review and presentation under Items for Discussion and Consideration.

**Insurance:** Marsh, the insurance broker for GRF presented quotes with different limit options at the All Boards All Director meeting on September 24th. Based on the presentation and quotes received, GRF has bound all casualty, D&O, and property insurance lines as of October 1st.

**Reserve Payment Approvals**: Checks issued by Accounts Payable from the Reserve bank account are being approved by two board members in a routine manner.

**Fee Review**: A procedure to formalize the review of all fees is underway. The targeted outcome is an explicit plan to lists all fees within the mutual, a justification for the fee, a market comparison and a specific timeline for approval (i.e. yearly, every other year, etc).

**Purchasing Policy Review:** During September 2021, staff and members of the three boards met to review proposed changes to the purchasing policy. Proposed changes to annual contracts include aligning contract totals with budgeted amounts and limiting contracts to three years.

## Calendar

- Oct 26, 2021 @ 1:30 p.m. United Finance Committee Meeting (September Financials)
- Oct 28, 2021 @ 2:00 p.m. United Board Agenda Prep Meeting
- Oct 28, 2021 @ 3:00 p.m. United Board Special Open Meeting (Appoint GRF/United Board Delegate)
- Nov 9, 2021 @ 9:30 a.m. United Board Meeting
- Nov 30, 2021 @ 1:30 p.m. United Finance Committee Meeting (October Financials)
- Dec 2, 2021 @ 2:00 p.m. United Board Agenda Prep Meeting
- Dec 14, 2021 @ 9:30 a.m. United Board Meeting

October 2021					November 2021					D	ece	mbe	r 202	21						
Su	Mo	Tu	We	Th	Fr	Sa	S	i Mo	) Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa
					1	2		1	2	3	4	5	6				1	2	3	4
3	4	5	6	7	8	9	7	8	9	10	11	12	13	5	6	7	8	9	10	11
10	11	12	13	14	15	16	1	15	16	17	18	19	20	12	13	14	15	16	17	18
17	18	19	20	21	22	23	2	22	23	24	25	26	27	19	20	21	22	23	24	25
24	25	26	27	28	29	30	2	3 29	30					26	27	28	29	30	31	
31																				

#### United Laguna Woods Mutual Statement of Revenues & Expenses - Preliminary 9/30/2021 (\$ IN THOUSANDS)

		CURRENT MONTH				YEAR TO DATE		PRIOR YEAR	TOTAL
		ACTUAL	BUDGET	VARIANCE	ACTUAL	BUDGET	VARIANCE	ACTUAL	BUDGET
	Revenues:								
	Assessments:								
1	Operating	\$2,811	\$2,810	\$1	\$25,302	\$25,291	\$11	\$22,817	\$33,721
2	Additions to restricted funds	961	961	Ψ.	8,651	8,651	<b>*</b> · ·	9,220	11,535
3	Total assessments	3,773	3,771	1	33,953	33,942	10	32,037	45,256
	Non-assessment revenues:								
4	Merchandise sales	9		9	19		19	5	
5	Fees and charges for services to residents	41	53	(12)	463	471	(8)	262	629
6	Laundry	21	23	(2)	190	203	(13)	183	270
7	Investment income	10	20	(9)	114	176	(61)	204	234
8	Unrealized gain/(loss) on AFS investments	(85)	10	(96)	(306)	94	(400)	449	125
9	Miscellaneous	62	45	17	453	405	47	357	541
10	Total non-assessment revenue	57	150	(93)	932	1,348	(417)	1,460	1,799
11	Total revenue	3,830	3,921	(92)	34,884	35,290	(406)	33,497	47,055
	Expenses:								
12	Employee compensation and related	1,182	1,234	52	10,203	11,275	1,072	8,736	15,045
13	Materials and supplies	219	253	35	1,718	2,310	592	1,287	3,087
14	Utilities and telephone	340	438	98	3,497	3,271	(226)	3,262	4,359
15	Legal fees	34	29	(4)	149	262	114	194	350
16	Professional fees		7	7	50	99	50	46	116
17	Equipment rental	5	2	(3)	36	15	(21)	16	20
18	Outside services	682	737	55	3,855	6,694	2,840	4,271	9,229
19	Repairs and maintenance	2	5	3	25	36	12	20	49
20	Other Operating Expense	10	16	6	92	151	59	80	206
21	Property and sales tax	994	1,013	20	9,039	9,119	79	8,668	12,158
22	Insurance	347	320	(27)	3,083	2,878	(205)	1,529	3,838
23	Investment expense		3	3	8	8		5	11
24	Uncollectible Accounts	(07)	8	8	(16)	23	38	4	30
25	(Gain)/loss on sale or trade	(27)	10	27	(63)	4.47	63	54	400
26	Depreciation and amortization	16	16	(5)	147	147	<u></u>	149	196
27	Net allocation to mutuals	127	122	(5)	1,054	1,117	62	1,066	1,484
28	Total expenses	3,929	4,203	274	32,876	37,407	4,530	29,389	50,177
29	Excess of revenues over expenses	(\$99)	(\$282)	\$183	\$2,008	(\$2,116)	\$4,124	\$4,108	(\$3,122)

# United Laguna Woods Mutual Statement of Revenues & Expenses - By Fund Type - Preliminary 9/30/2021 (\$ IN THOUSANDS)

		OPER	ATING YEAR TO D	ATE	RESERVE: YEAR TO DATE			RESTR	ICTED: YEAR TO I	DATE	COMBINED: YEAR TO DATE		
		ACTUAL	BUDGET	VARIANCE	ACTUAL	BUDGET	VARIANCE	ACTUAL	BUDGET	VARIANCE	ACTUAL	BUDGET	VARIANCE
1 2	Revenues: Assessments: Operating Additions to restricted funds	\$16,172	\$16,172		8,082	8,082		\$9,130 569	\$9,119 569	\$11	\$25,302 8,651	\$25,291 8,651	\$11
3	Total assessments	16,172	16,172		8,082	8,082		9,699	9,688	11	33,953	33,942	10
4 5 6 7 8 9 10	Non-assessment revenues: Merchandise sales Fees and charges for services to residents Laundry Investment income Unrealized gain/(loss) on AFS investments Miscellaneous Total non-assessment revenue	4 459 190 <u>453</u> 1,105	471 203 <u>405</u> 1,079	4 (12) (13) <u>47</u> <u>26</u>	15 4 108 (288) (161)	167 90 257	15 4 (59) (378) (417)	6 (18) (12)	9 4 13	(3) (22) (25)	19 463 190 114 (306) 453 932	471 203 176 94 405 1,348	19 (8) (13) (61) (400) 47 (417)
11	Total revenue	17,277	17,251	25	7,921	8,339	(418)	9,686	9,700	(14)	34,884	35,290	(406)
	Expenses:												
12	Employee compensation and related	7,405 636	7,987 623	582 (13)	2,799 1,082	3,289 1,687	490 605				10,203 1,718	11,275 2,310	1,072 592
13 14 15	Materials and supplies Utilities and telephone Legal fees	3,491 149	3,264 262	(13) (227) 114	6	7	1				3,497 149	2,310 3,271 262	(226) 114
16	Professional fees	50	99	50							50	99	50
17 18 19 20 21	Equipment rental Outside services Repairs and maintenance Other Operating Expense Property and sales tax	8 1,165 23 73	3 1,069 31 121	(5) (96) 9 48	28 2,580 2 19	12 5,625 5 30	(16) 3,045 3 11	110 9.039	9.119	(110) 80	36 3,855 25 92 9,039	15 6,694 36 151 9,119	(21) 2,840 12 59 79
21	Insurance	3,083	2.878	(205)				9,039	9,119	80	3.083	2,878	(205)
23 24	Investment expense Uncollectible Accounts	(16)	23	38	8	8					8 (16)	8 23	38
25 26 27	(Gain)/loss on sale or trade Depreciation and amortization Net allocation to mutuals	147 835	147 876	41	(61) 220	241	61 21	(3)		3	(63) 147 1,054	147 1,117	63 62
27	Total expenses	17,049	17,385	336	6,681	10,903	4,222	9,146	9,119	(27)	32,876	37,407	4,530
20	Excess of revenues over expenses	\$228	(\$133)	\$361	\$1,240	(\$2,564)	\$3,805	\$540	\$581	(\$41)	\$2,008	(\$2,116)	\$4,124

#### United Laguna Woods Mutual Operating Statement 9/30/2021 UNITED LAGUNA WOODS MUTUAL

Total Revenue	34,884,264	35,290,450	(406,186)	<u>(1.15%)</u>	47,054,909
Total Non-Assessment Revenue	931,565	1,348,234	(416,669)	(30.90%)	1,798,621
Total Miscellaneous	452,958	405,486	47,472	11.71%	540,664
49009000 - Miscellaneous Revenue	(289)	0	(289)	0.00%	0
47501000 - Recycling	3,338	1,503	1,835	122.09%	2,000
47002500 - Collection Interest Revenue	2,178	7,497	(5,319)	(70.95%)	10,000
47002010 - Collection Administrative Fee - United	77,200	46,125	31,075	67.37%	61,500
47001500 - Late Fee Revenue 47002000 - Collection Administrative Fee	35,550 725	37,503 0	(1,953) 725	0.00%	50,000 0
44507500 - Cartport/Carport Space Rental Fee 47001500 - Late Fee Revenue	1,744 35,550	1,503 37,503	241 (1,953)	16.02% (5.21%)	2,000 50,000
44507200 - Electric Vehicle Plug-In Fee	14,164	10,503	3,661	34.86%	14,000
44507000 - Golf Cart Electric Fee	40,944	45,000	(4,056)	(9.01%)	60,000
44503510 - Resale Processing Fee - United	134,274	96,174	38,100	<b>`</b> 39.62%´	128,233
44503000 - Stock Transfer Fee	6,050	11,547	(5,497)	(47.61%)	15,405
44501500 - Lease Processing Fee - United 44502000 - Variance Processing Fee	97,680 0	92,637 2,997	5,043 (2,997)	5.44% (100.00%)	123,526 4,000
44501000 - Additional Occupant Fee	32,050	29,997	2,053	6.84% 5.44%	40,000
46004500 - Resident Violations	7,350	22,500	(15,150)	(67.33%)	30,000
Miscellaneous	_		<i></i>	/	
Total Unrealized Gain/(Loss) On AFS Investments	(306,300)	93,750	(400,050)	(426.72%)	125,000
Unrealized Gain/(Loss) On AFS Investments 49008100 - Unrealized Gain/(Loss) On Available For Sale Investments	(306,300)	93,750	(400,050)	(426.72%)	125,000
Investment Interest Income	114,025	175,500	(61,475)	(35.03%)	234,000
49002000 - Investment Income - Discretionary	113,923	162,000	(48,077)	(29.68%)	216,000
49001000 - Investment Income - Nondiscretionary	102	13,500	(13,398)	(99.24%)	18,000
Investment Income					
Total Laundry	189,516	202,500	(12,984)	(6.41%)	270,000
46005000 - Coin Op Laundry Machine	189,516	202,500	(12,984)	(6.41%)	270,000
Laundry					
Total Fees and Charges for Services to Residents	462,778	470,998	(8,220)	(1.75%)	628,957
46502000 - Resident Maintenance Fee	177,443	287,487	(110,044)	(38.28%)	384,271
46501500 - Inspection Fee	59,435	59,468	(33)	(0.06%)	79,294
Fees and Charges for Services to Residents 46501000 - Permit Fee	225,900	124.043	101,857	82.11%	165,393
	·				
Total Merchandise Sales	18,589	<u>0</u>	18,589	0.00%	0
Merchandise Sales 41501500 - Merchandise Sales - Warehouse	18,589	0	18,589	0.00%	0
Non-Assessment Revenues:					
Total Assessments	33,952,699	33,942,216	10,483	0.03%	45,256,288
Total Additions To Restricted Funds	8,651,002	8,651,250	(248)	0.00%	11,535,000
41003500 - Monthly Assessments - Replacement Fund	8,081,932	8,082,180	(248)	0.00%	10,776,240
Additions To Restricted Funds 41001500 - Monthly Assessments - Contingency Fund	569,070	569,070	0	0.00%	758,760
Total Operating	25,301,696	25,290,966	10,730	0.00%	33,721,288
41007500 - Monthly Assessments - Supplemental Property Taxes 41008000 - Monthly Assessments - Property Insurance	217,076 2,266,203	0 2,266,196	217,076 7	0.00% 0.00%	0 3,021,594
41007000 - Monthly Assessments - Property Taxes	8,912,623	9,118,500	(205,877)	(2.26%)	12,158,000
41001000 - Monthly Assessments	\$13,905,795	\$13,906,271	(\$476)	0.00%	\$18,541,694
Operating					
Revenues: Assessments:					
	Actual	Budget	VAR\$ B/(W)	VAR% B/(W)	BUDGET
		YEAR TO	) DATE		TOTAL

2,026,368 2,217,156

190,788

2,966,423

8.61%

## United Laguna Woods Mutual Operating Statement 9/30/2021 UNITED LAGUNA WOODS MUTUAL

		YEAR T	O DATE		TOTAL
	Actual	Budget	VAR\$ B/(W)	VAR% B/(W)	BUDGET
51021000 - Union Wages - Regular	4,016,919	4,772,063	755,143	15.82%	6,380,230
51041000 - Wages - Overtime	21,829	17,684	(4,145)	(23.44%)	23,590
51051000 - Union Wages - Overtime	135,232	66,692	(68,539)	(102.77%)	88,955
51061000 - Holiday & Vacation 51071000 - Sick	626,103	589,536	(36,567)	(6.20%)	788,381
51081000 - Sick - Part Time	220,382 48	240,469 187	20,087 139	8.35% 74.15%	321,577 255
51091000 - Missed Meal Penalty	4,908	1,056	(3,852)	(364.98%)	1,426
51101000 - Temporary Help	44,475	17,920	(26,555)	(148.18%)	23,900
51981000 - Compensation Accrual	184,395	0	(184,395)	0.00%	0
Total Employee Compensation	7,280,660	7,922,763	642,103	8.10%	10,594,736
Compensation Related	E04 44E	505 040	74 405	11.000/	702.254
52411000 - F.I.C.A. 52421000 - F.U.I.	524,445 7,947	595,910 10,882	71,465 2,935	11.99% 26.97%	793,354 10,882
52431000 - S.U.I.	53,884	55,304	1,421	20.97 %	55,304
52441000 - Union Medical	1,357,214	1,500,752	143,537	9.56%	2,001,002
52451000 - Workers' Compensation Insurance	314,503	433,803	119,301	27.50%	580,059
52461000 - Non Union Medical & Life Insurance	269,806	285,165	15,359	5.39%	380,221
52471000 - Union Retirement Plan	322,320	374,280	51,960	13.88%	500,411
52481000 - Non-Union Retirement Plan	47,893	96,487	48,595	50.36%	129,095
52981000 - Compensation Related Accrual	24,817	0	(24,817)	0.00%	0
Total Compensation Related	2,922,828	3,352,584	429,757	12.82%	4,450,327
Materials and Supplies					
53001000 - Materials & Supplies	391,773	483,619	91,846	18.99%	650,728
53003000 - Materials Direct	1,322,896	1,823,660	500,764	27.46%	2,431,902
53004000 - Freight	3,485	3,083	(402)	(13.03%)	4,141
Total Materials and Supplies	1,718,154	2,310,362	592,208	25.63%	3,086,771
Utilities and Telephone				()	
53301000 - Electricity	85,643	78,800	(6,843)	(8.68%)	120,000
53301500 - Sewer	1,333,243	1,373,700	40,457	2.95%	1,840,200
53302000 - Water 53302500 - Trash	1,734,523 343,207	1,472,681 345,186	(261,842) 1,979	(17.78%) 0.57%	1,937,476 460,254
53304000 - Telephone	478	531	53	10.03%	706
Total Utilities and Telephone	3,497,096	3,270,898	(226,197)	(6.92%)	4,358,636
	0,401,000	0,270,000	(220,107)	(0.02 /0)	4,000,000
Legal Fees					
53401500 - Legal Fees	148,510	262,492	113,982	43.42%	349,985
Total Legal Fees	148,510	262,492	113,982	43.42%	349,985
Professional Fees					
53402010 - Audit & Tax Preparation Fees - United	41,000	45,400	4,400	9.69%	45,400
53403500 - Consulting Fees	(119)	12,721	12,840	100.94%	15,920
53403510 - Consulting Fees - United	8,812	41,247	32,435	78.64%	55,000
Total Professional Fees	49,693	99,368	49,675	49.99%	116,320
	,	,	,		
Equipment Rental					
53501500 - Equipment Rental/Lease Fees	35,810	14,991_	(20,820)	(138.88%)	19,993
Total Equipment Rental	35,810	14,991	(20,820)	(138.88%)	19,993
Outside Services					
53601000 - Bank Fees	24,537	23,935	(602)	(2.52%)	31,921
53601500 - Credit Card Transaction Fees	7,851	20,000	(7,851)	0.00%	01,021
54603500 - Outside Services Cost Collection	3,750,750	6,567,861	2,817,111	42.89%	9,059,495
53704000 - Outside Services	71,407	102,600	31,194	30.40%	137,221
Total Outside Services	3,854,545	6,694,397	2,839,852	42.42%	9,228,637
Repairs and Maintenance	4.050	40.040	0 500	00.040/	40.004
53701000 - Equipment Repair & Maint	4,253	13,813	9,560	69.21%	18,394
53703000 - Elevator /Lift Maintenance	20,273	22,624	2,351	10.39%	30,166
Total Repairs and Maintenance	24,526	36,437	11,911	32.69%	48,559
Other Operating Expense					
53801000 - Mileage & Meal Allowance	1,593	11,220	9,628	85.81%	14,993
53801500 - Travel & Lodging	0	2,119	2,119	100.00%	2,829
53802000 - Uniforms	48,404	67,651	19,247	28.45%	94,090
53802500 - Dues & Memberships	580	1,736	1,157	66.62%	2,557
53803000 - Subscriptions & Books	1,388	1,527	140	9.14%	2,048
				Agenda Item # 8	
				Page 4 of 24	1

Page 4 of 24

## United Laguna Woods Mutual Operating Statement 9/30/2021 UNITED LAGUNA WOODS MUTUAL

	Actual	YEAR TO Budget	O DATE VAR\$ B/(W)	VAR% B/(W)	TOTAL BUDGET
53803500 - Training & Education	2,307	17,012	14,705	86.44%	23,134
53903000 - Safety	559	579	20	3.51%	776
54001010 - Board Relations - United	626	5,643	5,017	88.91%	7,525
54002000 - Postage	36,180	43,371	7,191	16.58%	57,828
54002500 - Filing Fees / Permits	91	216	125	57.93%	348
Total Other Operating Expense	91,726	151,074	59,349	39.28%	206,128
Property and Sales Tax					
54301500 - State & Local Taxes	235	0	(235)	0.00%	0
54302000 - Property Taxes	9,038,816	9,118,503	79,687	0.87%	12,158,000
Total Property and Sales Tax	9,039,051	9,118,503	79,452	0.87%	12,158,000
Insurance					
54401000 - Hazard & Liability Insurance	602,510	556,748	(45,763)	(8.22%)	742,331
54401500 - D&O Liability	52,343	49,866	(2,477)	(4.97%)	66,490
54402000 - Property Insurance	2,426,287	2,266,194	(160,093)	(7.06%)	3,021,594
54403000 - General Liability Insurance	2,252	5,496	3,244	59.03%	7,328
Total Insurance	3,083,393	2,878,304	(205,088)	(7.13%)	3,837,743
Investment Expense					
54201000 - Investment Expense	8,017	8,385	368_	4.39%	11,180
Total Investment Expense	8,017	8,385	368	4.39%	11,180
Uncollectible Accounts					
54602000 - Bad Debt Expense	(15,721)	22,500	38,221	169.87%	30,000
Total Uncollectible Accounts	(15,721)	22,500	38,221	169.87%	30,000
(Gain)/Loss on Sale or Trade					
54101500 - (Gain)/Loss On Investments	(63,301)	0	63,301	0.00%	0
Total (Gain)/Loss on Sale or Trade	(63,301)	0	63,301	0.00%	0
Depreciation and Amortization					
55001000 - Depreciation And Amortization	147,233	147,233	0	0.00%	196,310
Total Depreciation and Amortization	147,233	147,233	0	0.00%	196,310
Net Allocation to Mutuals					
54602500 - Allocated Expenses	1,054,237	1,116,646	62,409	5.59%	1,484,039
Total Net Allocation to Mutuals	1,054,237	1,116,646	62,409	5.59%	1,484,039
Total Expenses	32,876,454	37,406,937	4,530,483	12.11%	50,177,364
Excess of Revenues Over Expenses	\$2,007,810	(\$2,116,487)	\$4,124,297	194.87%	(\$3,122,455)

## United Laguna Woods Mutual Balance Sheet - Preliminary 9/30/2021

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#### United Laguna Woods Mutual Fund Balance Sheet - Final 9/30/2021

		Operating Fund	Contingency Fund	Replacement Fund	Property Taxes Fund	Total
	Assets					
1	Cash and cash equivalents	\$566,235	\$776,754	\$4,138,917	\$2,046,892	\$7,528,799
2	Non-discretionary investments			4,999,796		4,999,796
3	Discretionary investments			15,294,906		15,294,906
4	Receivable/(Payable) from mutuals	(108,092)				(108,092)
5	Receivable/(Payable) from operating fund	497,107	69,769	(1,576,219)	1,009,343	
6	Accounts receivable and interest receivable	589,938				589,938
7	Prepaid expenses and deposits	517,924				517,924
8	Property and equipment	91,989,605				91,989,605
9 10	Accumulated depreciation property and equipment	(83,761,550)				(83,761,550)
10	Beneficial interest in GRF of Laguna Hills Trust Non-controlling interest in GRF	5,458,769 41,028,127				5,458,769 41,028,127
11	Non-controlling interest in GRF	41,020,127				41,020,127
12	Total Assets	\$56,778,063	\$846,523	\$22,857,400	\$3,056,235	\$83,538,221
	Liabilities and Fund Balances					
	Liabilities:					
13	Accounts payable and accrued expenses	(\$286,676)	\$26,802	\$1,421,693	\$2.965.351	\$4,127,170
14	Accrued compensation and related costs	529,318	· · · · · ·	· · · · · · · · · · · · · · · · · · ·	· · · · · · · · · · · ·	529,318
15	Deferred income	822,622				822,622
16	Asset retirement obligation	1,292,361				1,292,361
17	Total liabilities	\$2,357,625	\$26,802	\$1,421,693	\$2,965,351	\$6,771,470
	Fund balances:					
18	Fund balance prior years	54,192,607	370,641	20,195,692		74,758,941
19	Change in fund balance - current year	227,832	449,080	1.240.015	90,884	2,007,810
20	Total fund balances	54,420,439	819,721	21,435,707	90.884	76.766.751
		01,120,100	010,121	21,100,101	00,001	,,
21	Total Liabilities and Fund Balances	\$56,778,063	\$846,523	\$22,857,400	\$3,056,235	\$83,538,221

## United Laguna Woods Mutual Changes in Fund Balances - Preliminary 9/30/2021

		Operating Fund	Contingency Fund	Replacement Fund	Property Taxes Fund	Total
	Revenues:					
	Assessments:					
1	Operating	\$16,171,997			\$9,129,699	\$25,301,696
2	Additions to restricted funds		569,070	8,081,932		8,651,002
3	Total assessments	16,171,997	569,070	8,081,932	9,129,699	33,952,699
	Non-assessment revenues:					
4	Merchandise sales	3,820		14,769		18,589
5	Fees and charges for services to residents	458,645		4,133		462,778
6	Laundry	189,516				189,516
7	Interest income		5,980	108,045		114,025
8	Unrealized gain/(loss) on AFS investments		(18,451)	(287,849)		(306,300)
9	Miscellaneous	452,958				452,958
10	Total non-assessment revenue	1,104,939	(12,471)	(160,903)		931,565
11	Total revenue	17,276,936	556,599	7,921,030	9,129,699	34,884,264
	Expenses:					
12	Employee compensation and related	7,404,866		2,798,622		10,203,488
13	Materials and supplies	636,334		1,081,820		1,718,154
14	Utilities and telephone	3,490,741		6,354		3,497,096
15	Legal fees	148,510				148,510
16	Professional fees	49,693				49,693
17	Equipment rental	8,198		27,613		35,810
18	Outside services	1,165,062	109,728	2,579,755		3,854,545
19	Repairs and maintenance	22,897		1,629		24,526
20	Other Operating Expense	73,119		18,607		91,726
21	Property and sales tax	235			9,038,816	9,039,051
22	Insurance	3,083,393				3,083,393
23	Investment expense		479	7,538		8,017
24	Uncollectible Accounts	(15,721)				(15,721)
25	(Gain)/loss on sale or trade		(2,687)	(60,614)		(63,301)
26	Depreciation and amortization	147,233				147,233
27	Net allocations to mutuals	834,545		219,692		1,054,237
28	Total expenses	17,049,104	107,519	6,681,015	9,038,816	32,876,454
29	Excess of revenues over expenses	\$227,832	\$449,080	\$1,240,015	\$90,884	\$2,007,810
30	Excluding unrealized gain/(loss) and depreciation	\$375,064	\$467,531	\$1,527,864	\$90,884	\$2,461,343

INVESTMENT REPORT September 1, 2021 - September 30, 2021

Envelope # BLLLLZBBBMRKT

#### UNITED LAGUNA WOODS MUTUAL PO BOX 2220 LAGUNA HILLS CA 92654-2220

# Brokerage UNITED LAGUNA WOODS MUTUAL

Your Account Value:	\$15,294,905.61
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Change from Last Period:

SAGE

▼ \$47,816.95

	This Period	Year-to-Date
Beginning Account Value	\$15,342,722.56	\$15,431,999.32
Subtractions	-129.45	-8,146.91
Change in Investment Value *	-47,687.50	-128,946.80
Ending Account Value **	\$15,294,905.61	\$15,294,905.61
Accrued Interest (AI)	0.00	
Ending Account Value Incl. Al	\$15,294,905.61	

Your Advisor/Agent

SAGEVIEW ADVISORY GROUP, LLC RANDALL LONG 4000 MACARTHUR BLVD SUITE 1050 NEWPORT BEACH CA 92660

Phone: (949) 955-1395

\* Reflects appreciation or depreciation of your holdings due to price changes, transactions from Other Activity In or Out and Multi-currency transactions, plus any distribution and income earned during the statement period.

\*\* Excludes unpriced securities.

S

Your Advisor is an independent organization and is not affiliated with Fidelity Investments. Brokerage services provided by <u>Fidelity Brokerage Services LLC</u> (FBS), Member NYSE, SIPC (800) 544-6666. Brokerage accounts carried with National Financial Services LLC (NFS), Member NYSE, SIPC.





# **Account Summary**

# Account Value:

# \$15,294,905.61

Change in Account Value	▼ \$47,816				
	This Period	Year-to-Date			
Beginning Account Value	\$15,342,722.56	\$15,431,999.32			
Subtractions	-129.45	-8,146.91			
Transaction Costs, Fees & Charges	-129.45	-8,146.91			
Change in Investment Value *	-47,687.50	-128,946.80			
Ending Account Value	\$15,294,905.61	\$15,294,905.61			
Accrued Interest (AI)	0.00				
Ending Account Value Incl. Al	\$15,294,905.61				

\* Reflects appreciation or depreciation of your holdings due to price changes, transactions from Other Activity In or Out and Multi-currency transactions, plus any distribution and income earned during the statement period.

## **Income Summary**

	This Period	Year-to-Date
Taxable	\$10,166.87	\$149,764.70
Dividends	10,166.87	113,922.74
Short-term Capital Gains	-	774.43
Long-term Capital Gains	-	35,067.53
Total	\$10,166.87	\$149,764.70

# **Top Holdings**

	I	Percent of
Description	Value	Account
Vanguard Short Term Corp Bd Index Admrl	\$4,282,967.91	28%
Vanguard Short Term Treasury Admiral	3,677,341.34	24
Vanguard Backed Securities Indx Adm	3,514,247.19	23
Fidelity Short Term Treasury Bond Index	3,058,718.05	20
Fid Inter Treasury Bond Index Fund	725,907.62	5
Fidelity Government Cash Reserves	35,723.50	-
Total	\$15,294,905.61	100%

#### Core Account and Credit Balance Cash Flow Core Account: FIDELITY GOVERNMENT, CASH RESERVES

	Year-to-Date
\$115,445.71	\$224,970.82
-\$6,075,933.00	-\$6,317,038.48
5,986,043.92	5,986,043.92
10,166.87	149,764.70
-\$79,722.21	-\$181,229.86
-	-8,017.46
-	-\$8,017.46
\$35,723.50	\$35,723.50
	-\$6,075,933.00 5,986,043.92 10,166.87 - <b>\$79,722.21</b>

D Includes dividend reinvestments.

2 of 12





# **Account Summary**

## Realized Gains and Losses from Sales

(May not reflect all gains and losses due to incomplete cost basis)

· · ·	This Period	Year-to-Date
Net Short-term Gain/Loss	7,070.86	7,070.86
Short-term Gain	7,070.86	7,070.86
Net Long-term Gain/Loss	-4,083.37	-4,083.37
Long-term Gain	75,916.16	75,916.16
Long-term Loss	-79,999.53	-79,999.53
Net Gain/Loss	\$2,987.49	\$2,987.49





# **Account Summary**

#### **Estimated Cash Flow**

(Rolling as of September 30, 2021)

Month	Bond & CD Income	Bond & CD Principal	Stock Income	ETP Income	Mutual Fund Income	Other Income	Total Est. Cash Flow
October 2021					\$13,253		\$13,253
November					13,253		13,253
December					13,253		13,253
January 2022					13,253		13,253
February					13,253		13,253
March					13,253		13,253
April					13,253		13,253
Мау					13,253		13,253
June					13,253		13,253
July					13,253		13,253
August					13,253		13,253
September					13,253		13,253
Total					\$159,036		\$159,036

This table presents the estimated monthly interest and dividend income and return of principal that your current holdings may generate over the next rolling 12 months. The cash flows displayed are estimates provided for informational purposes only and there is no guarantee that you will actually receive any of the amounts displayed. These estimates should not be relied upon for making investment, trading or tax decisions. The estimates for fixed income are calculated using the security's coupon rate. The estimates for all other securities are calculated using an indicated annual dividend (IAD). The IAD is an estimate of a security's dividend payments for the next 12 months calculated based on prior and/or declared dividends for that security. IADs are sourced from third party vendors believed to be reliable, but no assurance can be made as to accuracy. There are circumstances in which these estimates will not be presented for a specific security you hold.

Bond & CD Income includes interest payments for fixed and variable rate bonds, international bonds that pay in USD, and Certificates of Deposit (CDs).

Bond & CD Principal includes maturing principal payments for fixed and variable rate bonds, international bonds that pay in USD, and Certificates of Deposit (CDs).

Stock Income includes estimated dividend payments for common stocks, preferred stocks, ADRs, closed-end mutual funds, and MLPs.

ETP Income includes estimated dividend payments for Exchange Traded Funds (ETFs) and Exchange Traded Notes (ETNs).

Mutual Fund Income includes estimated dividend payments for Fidelity and non-Fidelity mutual funds.

Other Income includes, but is not limited to estimated dividend payments for Unit Investment Trusts (UITs), REITs, and LPs.

This table does not include cash flow from foreign denominated fixed income.

-- not available





# Holdings

Core Account							
		Price	Total	Total	Unrealized	Est. Annual	
Description	Quantity	Per Unit	Market Value	Cost Basis	Gain/Loss	Income (EAI)	(EY)
FIDELITY GOVERNMENT CASH RESERVES	35,723.500	\$1.0000	\$35,723.50	not applicable	not applicable	\$3.57	0.010%
(FDRXX)							
7-day yield: 0.01%							
Total Core Account (0% of account holdings)			\$35,723.50			\$3.57	
Mutual Funds							
		Price	Total	Total	Unrealized	Est. Annual	Est.Yield
Description	Quantity	Per Unit	Market Value	Cost Basis	Gain/Loss	Income (EAI)	(EY)
Bond Funds							
FIDELITY SHORT TERM TREASURY BOND	286.665.234	\$10.6700	\$3,058,718.05	\$3,014,574.92	\$44,143.13	\$25,938.49	0.850%
INDEX (FUMBX)	,		<i>•</i> -,,	<i>+-,- ,</i>	· · · ·	, ,,,,,,,,	
30-day yield: 0.4%							
FID INTER TREASURY BOND INDEX FUND	64,697.649	11.2200	725,907.62	750,379.32	-24,471.70	9,129.91	1.260
(FUAMX)							
30-day yield: 1.11%							
VANGUARD SHORT TERM TREASURY	343,998.255	10.6900	3,677,341.34	3,676,577.06	764.28	17,248.51	0.470
ADMIRAL (VFIRX)							
VANGUARD SHORT TERM CORP BD INDEX	191,118.604	22.4100	4,282,967.91	4,275,083.45	7,884.46	71,172.57	1.660
ADMRL (VSCSX)							
VANGUARD BACKED SECURITIES INDX ADM (VMBSX)	165,065.627	21.2900	3,514,247.19	3,508,104.81	6,142.38	35,538.63	1.010
Total Bond Funds (100% of account holdings)			\$15,259,182.11	\$15,224,719.56	\$34,462.55	\$159,028.11	
Total Mutual Funds (100% of account holdings)			\$15,259,182.11	\$15,224,719.56	\$34,462.55	\$159,028.11	
Total Holdings			\$15,294,905.61	\$15,224,719.56	\$34,462.55	\$159,031.68	

Cost Basis - the original amount paid for a security, including the amount of reinvested dividends and capital gains, plus or minus certain adjustments. See last page of statement for details. Total Cost Basis does not include the cost basis on core, money market or other positions where cost basis is unknown or not applicable.



5 of 12



# Holdings

- EAI Estimated Annual Income (EAI) & Estimated Yield (EY)- EAI is an estimate of annual income for a specific security position over the next rolling 12 months. EAI may be negative on short
- & EY positions. EY is calculated by dividing the current EAI for a security position by its statement closing date market value. EAI and EY are estimates only and may include return of principal and/or capital gains, which would render them overstated. Actual income and yield might be lower or higher than the estimated amounts. For calculation details, refer to the "Additional Information and Endnotes" section.

All positions held in cash account unless indicated otherwise.

# Activity

## Securities Bought & Sold

Settleme	ent	Symbol/				Total	Transaction	
Date	Security Name	CUSIP	Description	Quantity	Price	Cost Basis	Cost	Amount
09/02	FID INTER TREASURY BOND INDEX FUND	31635V257	You Sold Long-term loss: \$54,301.50	-260,755.048	\$11.39000	\$3,024,301.50a	-	\$2,970,000.00
09/03	FID INTER TREASURY BOND INDEX FUND	31635V257	You Sold Long-term loss: \$1,226.33	-6,185.877	11.40000	71,745.33a	-	70,519.00
09/03	FIDELITY SHORT TERM TREASURY BOND INDEX	31635V216	You Sold Long-term gain: \$26,259.35	-135,365.546	10.71000	1,423,505.65a	-	1,449,765.00
09/03	VANGUARD BACKED SECURITIES INDX ADM	92206C755	You Sold Long-term gain: \$583.34	-4,132.383	21.40000	87,824.66a	-25.00	88,408.00
09/07	VANGUARD INTERMEDIATE TERM CORPORATE BOND ETF AVERAGE PRICE TRADE DETAILS UPON REQUEST	92206C870	You Sold Short-term gain: \$7,070.86 Long-term gain: \$49,073.47	-14,727.000	95.56640	1,351,207.59f	-54.45	1,407,351.92
09/07	VANGUARD SHORT TERM TREASURY ADMIRAL +	922031851	You Bought	273,595.705	10.71000		-25.00	-2,930,235.00
09/07	VANGUARD SHORT TERM CORP BD INDEX ADMRL+	92206C607	You Bought	139,869.853	22.49000		-25.00	-3,145,698.00
Total Sec	curities Bought					-	-\$50.00	-\$6,075,933.00
Total Sec	curities Sold					\$5,958,584.73	-\$79.45	\$5,986,043.92
Net Secu	urities Bought & Sold						-\$129.45	-\$89,889.08







# Activity

## Dividends, Interest & Other Income

(Includes dividend reinvestment)

Settlem	ent	Symbol/				
Date	Security Name	CUSIP	Description	Quantity	Price	Amount
08/31	VANGUARD BACKED SECURITIES INDX ADM	92206C755	Dividend Received	-	-	\$3,350.12
08/31	VANGUARD SHORT TERM TREASURY ADMIRAL	922031851	Dividend Received	-	-	129.43
08/31	VANGUARD SHORT TERM CORP BD INDEX ADMRL	92206C607	Dividend Received	-	-	1,409.34
09/07	VANGUARD INTERMEDIATE TERM CORPORATE BOND ETF	92206C870	Dividend Received	-	-	2,575.75
09/30	FID INTER TREASURY BOND INDEX FUND	31635V257	Dividend Received	-	-	835.25
09/30	FIDELITY GOVERNMENT CASH RESERVES	316067107	Dividend Received	-	-	6.25
09/30	FIDELITY SHORT TERM TREASURY BOND INDEX	31635V216	Dividend Received	-	-	1,860.73
Total Di	vidends, Interest & Other Income					\$10,166.87

## Core Fund Activity

For more information about the operation of your core account, please refer to your Customer Agreement.

Settlem	ent Accour	ıt					
Date	Туре	Transaction	Description	Quantity	Price	Amount	Balance
09/01	CASH	You Bought	FIDELITY GOVERNMENT CASH RESERVES @ 1	129.430	\$1.0000	\$129.43	\$115,575.14
09/01	CASH	You Bought	FIDELITY GOVERNMENT CASH RESERVES MORNING TRADE @ 1	4,759.460	1.0000	4,759.46	120,334.60
09/02	CASH	You Bought	FIDELITY GOVERNMENT CASH RESERVES MORNING TRADE @ 1	2,970,000.000	1.0000	2,970,000.00	3,090,334.60
09/03	CASH	You Bought	FIDELITY GOVERNMENT CASH RESERVES MORNING TRADE @ 1	1,608,692.000	1.0000	1,608,692.00	4,699,026.60
09/07	CASH	You Sold	FIDELITY GOVERNMENT CASH RESERVES MORNING TRADE @ 1	-4,666,005.330	1.0000	-4,666,005.33	33,021.27





# Activity

#### Core Fund Activity (continued)

For more information about the operation of your core account, please refer to your Customer Agreement.

Settlem	ent Accou	nt						
Date	Туре	Transaction De	escription		Quantity	Price	Amount	Balance
09/30	CASH	You Bought FI @		NT CASH RESERVES	2,702.230	1.0000	2,702.23	35,723.50
Total Co	ore Fund A	ctivity					-\$79,722.21	
Trade	s Pendir	ng Settlement						
Trado	Settlement		Symbol/				Total	
made								
	Date	Security Name	CUSIP	Description	Quantity	Price	Cost Basis	Amoun
Date		Security Name FID INTER TREASURY BOND INDE		Description Sold Long-term loss: \$24,471.70	Quantity -64,697.6490	<b>Price</b> \$11.22000	<b>Cost Basis</b> \$750,379.32 <sup>a</sup>	<b>Amoun</b> \$725,907.62

Cost basis and gain/loss information is provided as a service to our customers and is based on standards for filing US Federal Tax Returns as determined by Fidelity. This information is not intended to address tax law or reporting requirements applicable in your country of tax residence.

- + Prospectus sent under separate cover.
- a Average Cost
- f FIFO (First-In, First-Out)

# **Additional Information and Endnotes**

#### A COPY OF YOUR INVESTMENT REPORT IS AVAILABLE TO:

SAGEVIEW ADVISORY GROUP, LLC 4000 MACARTHUR BLVD SUITE 1050 NEWPORT BEACH CA 92660

STEVE HORMUTH PO BOX 2220 LAGUNA HILLS CA 92654-2220





# **Additional Information and Endnotes**

Order Flow Practices: As the introducing broker for your account, FBS routes your orders to our clearing firm affiliate, National Financial Services ("NFS"). In deciding where to send orders received for execution, NFS looks at a number of factors, such as size of the order, trading characteristics of the security, favorable execution prices (including the opportunity for price improvement), access to reliable market data, availability of efficient automated transaction processing, and execution cost. Some market centers or broker-dealers may execute orders at prices superior to the publicly quoted market. NFS's order routing policies are designed to result in transaction processing that is favorable to its customers. Where a customer directs the market center to which an order is routed, FBS or NFS will route the order to such market center in accordance with the customer's instructions without regard to its general order-routing practices.

FBS and/or NFS receives remuneration, compensation, or other consideration for directing customer orders to certain market centers. Such consideration may take the form of financial credits, monetary payments, rebates, volume discounts, or reciprocal business. The details of any credit, payment, rebate, or other form of compensation received in connection with the routing of a particular order will be provided on your request. Unless your account is managed on a discretionary basis by Strategic Advisers, LLC., an affiliate of NFS, NFS may execute certain transactions as principal. In addition, from time to time, Fidelity may provide aggregated trade execution data to customers and prospective customers.

Order Routing Disclosure: Quarterly reports: Quarterly information regarding the routing of orders by NFS in listed equity securities and listed options is available online at Fidelity.com. The reports are formatted in accordance with Securities and Exchange Commission requirements. Investor Inquiry: You can request your specific order routing and execution information for the preceding six months. This information will include the identity of the marketplace where your orders were routed for execution, whether the orders were directed or non-directed, and, if executed, the time of the execution. You may contact Fidelity for additional details on the information that is available.

BrokerCheck(R) by FINRA: As part of the Financial Industry Regulatory Authority (FINRA) BrokerCheck program, you have access to the BrokerCheck hotline at 800-289-9999 and FINRA website at www.finra.org. You can call or email your inquiries and request a brochure that includes information detailing the BrokerCheck program.

Municipal Securities Rulemaking Board Investor Brochure: Fidelity Brokerage Services LLC is registered with the U.S. Securities and Exchange Commission (SEC) and the Municipal Securities Rulemaking Board (MSRB). An investor brochure may be obtained at MSRB.org that describes the protections that may be provided by the MSRB and how to file a complaint with an appropriate regulatory authority. 445123.15.0

- Fidelity is required by the Securities Exchange Act of 1934 to provide certain financial information from the Statement of Financial Condition of National Financial Services LLC (NFS). At July 31, 2021, NFS, an affiliate of Fidelity Brokerage Services LLC, had net capital of \$5,493 million, which was 11.19% of aggregate debit items and exceeded its minimum requirement by \$4,511 million. To acquire the Statement of Financial Condition of National Financial Services LLC (NFS), log on to Fidelity.com. If you wish to obtain a copy of this document at no cost, or have any questions regarding its contents, please call Fidelity at 800-343-3548. 457389.37.0
- The 2021 Fidelity Investments and Fidelity Funds Privacy Notice is available at Fidelity.com/privacy. 524812.39.0
- If your brokerage account is established with asset based pricing, please review the terms and conditions governing this program: https://clearingcustody.fidelity.com/app/literature/item/868856.html. If you have any questions, please contact your advisor. 911663.1.0





# **Additional Information and Endnotes**

- As a result of Securities and Exchange Commission (SEC) regulatory changes, 15c2-11 effective September 28, 2021, any orders to sell "over-the-counter" (OTC) securities classified as "Pink-No Information", "Grey", "Caveat Emptor" and/or "Expert Market" will be treated as "Grey Market" securities when sent for execution and will not be displayed, which could impact the quality of execution. There may be difficulty or delays in processing orders to sell or close the position and the order could execute at a price that differs significantly from the last price provided when the order was placed. In addition, you may notice that pricing is no longer provided on the security, which may impact the market value of that security in the account.
- Fractional share trading has recently become available through your advisor. Read important terms and conditions related to fractional trading at https://clearingcustody.fidelity.com/app/literature/item/9900768.html. Any orders placed are subject to these terms and conditions, which are hereby incorporated into your Fidelity(R) Brokerage Account Client Agreement. 989405.1.0

Estimated Annual Income (EAI) & Estimated Yield (EY) - EAI for fixed income is calculated using the coupon rate. For all other securities, EAI is calculated using an indicated annual dividend (IAD). The IAD is an estimate of a security's dividend payments for the next 12 months calculated based on prior and/or declared dividends for that security. EY reflects only the income generated by an investment and not changes in its price which may fluctuate. Interest and dividend rates are subject to change at any time and may be affected by current and future economic, political and business conditions. EAI and EY are provided for informational purposes only and should not be used or relied on for making investment, trading or tax decisions. EAI and EY are based on data obtained from information providers believed to be reliable, but no assurance can be made as to accuracy, timeliness or completeness.



advisor/authorized agent. Lost or Stolen Cards - For Fidelity® Debit Card, call 800-323-5353. For details refer to your Fidelity Check Card Agreement and Disclosure Statement. Additional Investments with Fidelity - Please make all checks payable to Fidelity Brokerage Services LLC (FBS). Please include your account number on the check. Do not include trading instructions with check (FBS). Please include your account number on the check. Do not include trading instructions with check (TF) or no transaction fee (NTF) status. When you subsequently sell those shares and the time to purchase. and report any inaccuracies or discrepancies immediately. Questions regarding your brokerage account or the carries your brokerage accounts, at 866-408-1138. Any oral communications regarding inaccuracies or discrepancies should be reconfirmed in writing to protect your rights, including those under the Securities changes in your investment objectives or financial situation related to your brokerage account (s). If your recedit balance in connection with its business, subject to applicable law. a reprint of your statement, the disclosure information may not be the same as the original. Terms and Conditions of the Statement information may not be the same as the original.

accounts as taxable income. A portion of this tax-exempt income may be subject to state and local taxes and upon request. Assignments of American and European-style options are allocated among customer short the federal alternative minimum tax. Fidelity reports earnings on investments in Traditional IRAs, Rollover IRAs, positions pursuant to a random allocation procedure, a description is available upon request. Short positions in SEP-IRAs and Keoghs as tax-deferred income. Earnings on Roth-IRAs are reported as tax-exempt income, American-style options are liable for assignment anytime. The writer of a European-style option is subject to since, distributions may be tax-exempt after meeting the five-year aging requirement and certain other exercise assignment only during the exercise period. For more information about these, please call Fidelity at conditions

Total Value - The reported market value of an investment at the beginning or end of a statement period. Unrealized Gain/Loss - For long positions, ending market value minus cost basis in non-retirement accounts and ending market value minus cost in retirement accounts. For short positions, proceeds minus ending market value. Unrealized gain/loss is calculated for pending sales because they are still in holdings. Unrealized gain/loss is not calculated for pending purchases because they are not in holdings.

Holding Type Percentage - Percentages by holding type only include long positions. Holding type percentages are rounded to the nearest percent and summed. If the sum is less than 100%, the difference between 100%

are rounded to the nearest percent and summed. If the sum is less than 100%, the difference between 100% and the sum is added to the holding type with the largest percentage. Account Protection - Securities in accounts carried by NFS, a Fidelity Investments company, are protected in accordance with the Securities Investor Protection Corporation (SIPC) up to \$500,000 (including cash claims limited to \$250,000). For more information, including the SIPC brochure, please see www.sipc.org or call 1-202-371-8300. NFS has arranged for additional protection for cash and covered securities. Mutual funds ISIPC overage. Neither coverage protects against a decline in the market value of securities. Mutual funds and/or other securities are not backed or guaranteed by any bank, nor are they insured by the FDIC and involve investment risk including possible loss of principal. Bank deposits are ons securities and are not covered by SIPC. Funds used to purchase or sweep to a bank deposits are SIPC protected nuiti deposited to a Program Bank at which time funds may be eligible for FDIC insurance.

Insurance product's investment objectives, risks, charges and expenses. Contact Fidelity Or Visit Intermediate Municipal Strategy and the Fidelity@ Core Bond Strategy. Fidelity@ Wealth Services are advisory Performance data shown represents past performance, and is no guarantee of future results. Investment return and principal value will fluctuate, so you may have a loss or a gain when shares are sold. Current performance. Each fund reserves the right to terminate or modify its exchange privilege. Foreign investment, especially those in emerging markets, may involve greater risks than U.S. maintenance of positions in mutual funds and other investment products such as alternative investments or more the prositions in mutual funds and other investment products such as alternative investments or more the prositions in mutual funds and other investment products such as alternative investments or more the prositions in mutual funds and other investment products such as alternative investments or more the prositions in mutual funds and other investment products such as alternative investments or more the private provided for a fee. FBS, NFS, FDC, FPWA and FPTC are direct or indirect subsidiaries of FMR LLC. Stategy and the stategy. Fidelity.com for a prospective containing the information of and/or maintenance of positions in mutual funds and other investment products such as alternative investments or minutenance of positions in mutual funds and other investment products such as alternative investments or the stategy and the stategy. Stategy and the stategy an private placements ("funds") or (ii) infrastructure needed to support such funds, some funds, or their investment

If you have a question about your account or require service, please call your investment affiliates, pay FBS and/or NFS sales loads and 12b-1 fees described in the Offering Materials as well as additional compensation for shareholder services, start-up fees, infrastructure support and maintenance, and additional compensation for shareholder services, start-up fees, infrastructure support and maintenance, and

Assets Separate From Your Brokerage Account - Only securities in the margin portion of your brokerage account contribute to margin and maintenance requirements. Other Assets, that may be reported on your statement, maintained with Fidelity Investments Life Insurance Company and mutual fund only accounts held directly with the fund (Fidelity Mutual Fund Accounts) are not carried by NFS, not covered by the Securities Terms and Conditions of the Statement - Other than with respect to Fidelity-advised products and services, account contribute to margin and maintenance requirements. Other Assets, that may be reported on your Fidelity does not endorse or recommend any particular investment, trading activity, or investment statement, maintained with Fidelity lovestments Life Insurance Company and mutual fund roll contribute to advisor/authorized agent, or have any responsibility for and will not review, monitor or supervise suitability of directly with the fund (Fidelity Investment, advisor/authorized agent, or have any responsibility for and will not review, monitor or supervise suitability of directly with the fund (Fidelity Investment, advisor/authorized agent, Fidelity has not verified the content of any logo or artwork Investor Protection Corporation (SIPC) and do not count toward your margin and maintenance requirements.

trading by any investment advisor/autionized agent. Fidelity has not verified the content of any logo or artwork investor Protection Corporation (SIPC) and do not count toward your margin and maintenance requirements. agent of or affiliated with Fidelity. **Changes in Portfolio Value and Account Summary** - Shows activity in your portfolio and in each of your accounts for the statement period. To confirm that an authorized, direct deposit was made to your Fidelity Account, call Fidelity at 1-800-544-5555. **Value by Account** - Shows income by tax status for the statement and year-to-date periods. Except for interest **Informe Summary** - Shows income by tax status for the statement and year-to-date periods. Except for interest earned on, or distributed by, tax-exempt securities, **Fidelity** reports dividends and capital gains held in taxable accounts a taxable income. A portion of this **tax-exempt** income may be subject to state and local taxes and local tax

800-544-6666.

 Conditions:
Cost Basis, Gain/Loss, and Holding Period Information - NFS is required to report certain cost basis and bolding period information to the IRS on Form 1099-B. Unless otherwise specified, NFS applies the average agent for your account, or the Depository Trust Company (DTC).
Cost method for open-end mutual funds and the first-in, first-out (FIFO) method for all other securities. Cost basis is adjusted for wash sales on securities with the same CUSIP held in the same account (unless your account, or the Depository Trust Company (DTC).
Cost - Fidelity provides purchase cost information for securities held in retirement accounts. Such information profit or loss information profit or loss information when securities are sold within a retirement account. Transaction profit or loss information and dees not reflect reinvestments of dividends or capital gains. Transaction profit or loss information when securities are sold within a retirement account. Such information on taxable retirement distributions for these statement and year-to-date periods.
Contributions/Distributions - Summarizes Traditional IRA and Roth IRA contributions, and taxable rotinement distributions, for security prior to maturity may result in a loss. Prices for Certificates of Deposit (CDS) are generally estimates undue at which the security prior to maturity may result in a loss. Prices for Certificates of Deposit (CDS) are generally estimates and are not based on actual market prices. The secondary market factors. The sale or redemption of any fixed income and are not based on actual market prices. The secondary market factors is generally edition of any site denome accounts. For short positions, proceeds minus ending market value of no case or prices and may not closely reflect NA or unavailable where the value at which the security prior to maturity may result in a loss. Prices for Certificates of Deposit (CDS) are generally estimates and are not based on actual market p always request a current valuation for your securities prior to making a financial decision or placing an order. In executing orders on the Floor, the Floor broker may permit the Designated Market Maker to trade on parity with the order for some or all of the executions associated with filling that order, where such permission would not be inconsistent with the brokers best execution obligations.

Fidelity Investments - Fidelity Distributors Company LLC (FDC) is the distributor for Fidelity Funds with marketing and shareholder services provided by FBS or NFS. Brokerage services are provided by FBS, which clears all transactions through its affiliate NFS. NFS carries all brokerage accounts. FBS and NFS are members of the NYSE and SIPC. Upon written request, Fidelity will mail a NFS financial statement, which is also available at its office. Fidelity Investments (with pyramid logo) is a trademark of FMR LLC. Insurance products are distributed by FBS, Fidelity Insurance Agency, Inc., and Fidelity Investments Insurance Agency of BLLLLZBBBMRKT Texas, Inc. FPWA Services - Fidelity Go®, Fidelity® Personalized Planning & Advice and Fidelity® Strategic Disciplines are advisory services offered by FPWA, a registered investment adviser. Fidelity® Strategic Disciplines includes the Breckinridge Intermediate Municipal Strategy, the Fidelity® Equity-Income Strategy, the Fidelity® U.S. Large Cap Equity Strategy, the Fidelity® Tax-Managed U.S. Equity Index Strategy, the Fidelity® Information About Mutual Funds and Their Performance - Before investing consider the fund's or insurance product's investment objectives, risks, charges and expenses. Contact Fidelity or visit Fidelity com for a prospectus containing this information. Read it carefully before investing. Fidelity services offered by FPWA or Fidelity Personal Trust Company, FSB (FPTC), a federal savings bank.

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#### UNITED LAGUNA WOODS MUTUAL FUND EXPENDITURES REPORT AS OF SEPTEMBER 30, 2021

RESERVE FUND - MAINTENANCE & CONSTRUCTION       REPLACEMENTS     S33,100     \$128,805     \$258,837     \$11,51,524     \$1,548,994     17%     \$902,807     78%       BULDING STRUCTURES     233,100     \$128,805     \$258,837     \$1,516,524     \$1,548,994     17%     \$902,807     78%       EXTERIOR WALKWAY LIGHTING     4,013     \$3,353     23,855     \$54,810     459,495     64%     \$52,771     100%       GUTTER REPLACEMENT     4,233     8,464     37,122     76,624     102,215     35%     39,498     52%       PRIOR TO PAINT     \$14,626     98,123     530,044     810,809     1,081,904     49%     20,7761     23%       PRIOR TO PAINT     \$24,592     107,775     541,2175     704,911     1011,445     54%     635,329     97%     632,52761     23%     97%     632,528     23%     97%     632,529     97%     632,628     23%     97%     632,638     23%     97%     632,638     23%     97%     632,638     23%     53,000     53,000	DESCRIPTION	CURREN ACTUAL	T MONTH BUDGET	YEAR-T ACTUAL	O-DATE BUDGET	2021 BUDGET	% EXPENDED	VARIANO د	
REPLACEMENTS     BUILDING STRUCTURES     \$33,103     \$128,805     \$258,837     \$1,161,524     \$1,548,964     17%     \$902,867     79%       EVERTOR WALKWAY LIGHTING     24,143     8,338     2,2855     75,289     104,331     24%     54,144     68     62,227     99%     54,144     68     62,227     99%     52,877     100,331     24%     54,144     68     62,227     109%     92,877     13,386     0%     52,877     100,331     24%     56,624     102,215     36%     39,448     52,877     109%       QUTTER REPLACEMENT     4,233     8,464     37,126     76,624     102,215     36%     39,448     52%     58,774     35%     108,344     49%     280,776     61,449     108,34     476,558     535,616     31%     527,872     158,350     104,172     591,275     514,275     514,275     514,275     514,275     514,275     514,275     514,275     514,275     514,275     514,275     514,375,418     37,398,611     310,145,412,429     436     5	DESCRIPTION	ACTUAL	BUDGET	ACTUAL	BUDGET	BUDGET	EXPENDED	\$	%
BUILDING STRUCTURES     \$33,103     \$128,805     \$25,88,87     \$1,161,524     \$1,448,884     17%     \$802,687     78%       ELECTRICAL SYSTEMS     25,140     38,230     278,378     344,610     459,495     61%     66%     61%     66%     61%     66%     71%     8386     0%     328,57     74,3836     0%     32,417     100%     30,448     52%     71,00%     30,448     52%     71,716     76,624     102,215     36%     39,448     52%       PRIOR TO PAINT     42,323     8,464     37,126     77,624     102,215     36%     20,176     36%     20,176     36%     20,176     36%     20,176     36%     20,176     36%     20,176     36%     20,176     36%     36,000     35%     100,1445     54%     103,366     23%     36%     20,176     36%     31,302     90%     30,302     10%     31,365     23%     31,302     90%     30,302     10%     31,365     23%     30,002     10%,010     31,365	RE	SERVE FUND - I	MAINTENAI	ICE & CONS	STRUCTION				
ELECTRICAL SYSTEMS     25:40     38:200     278:378     344:610     459:465     61%     66:232     19%       FERCIPC MULKWAY LIGHTING     40:13     8:38     22.855     75:269     100.311     24%     514.41     68%       FOUNDATIONS     0     3:653     0     32.877     43.85     0%     32.477     10%       PAINT     423.3     8:464     37:126     76:624     102.215     36%     39.486     52%       PRIOR TO PAINT     56.665     86:23     530.046     810.809     108.184     49%     220.716     13%     278.524     58%       PUMBING     26:217     52.724     198.034     470.756     635.618     31%     278.524     58%       ROCF REPLACEMENT     0     102.175     541.275     704.911     1.011.445     54%     163.086     29%       WALE REPLACEMENT     0     34.683     350.00     30.00     129.75     541.275     704.911     1.011.445     54%     163.068     29%       WALE REPLACEMEN	REPLACEMENTS								
EXTERIOR WALKWAY LIGHTING     4.013     8.338     23.855     75.289     100.331     24%     51.414     68%       FOUNDATIONS     0     3.663     0     3.2877     43.368     0%     3.2477     63.363     0.32877     43.366     95%     294,948     52%     271,196     18%       PAINT - EXTERIOR     155,282     166,073     1.241,476     1.512,472     2.018,4823     62%     271,196     18%       PAINT - EXTERIOR     321,988     0     470,776     150,000     483,596     97%     (320,776)     (214%       ROOF REPLACEMENTS     0     102,175     641,275     774,941     1,011,445     54%     163,568     29%     WATER LINE - COPPER PIPE REMEDIATION     0     0     3.468     35,000     35,000     10%     31,552     9%     \$1,082     9%     \$3,022,196     41%       WATER LINE - COPPER PIPE REMEDIATION     0     0     62,049     200,000     200,000     31%     \$3,022,196     41%       VINDOW/SLIDING SCREEN DOCR     14,201     10,255 </td <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td>									
FOUNDATIONS     0     3.653     0     3.2877     13.336     0%     3.2877     100%       GUITER REPLACEMENT     4.233     8.464     37.126     76.624     102.215     39%     3.2477     13.336     0%     3.2877     100%       PAINT - EXTERIOR     135.282     166.073     1.241.476     1.512.672     2.018.293     62%     271.196     19%       PRING TO PAINT     58.685     89.123     530.046     810.090     1.081.884     49%     220.776     216.983     07%     130.776     15%.000     443.596     97%     130.776     15%.000     443.596     97%     130.776     15%.000     443.596     10%.581     10%.581     62%     10%.581     62%     10%.581     62%     10%.581     62%     10%.581     62%     10%.581     62%     10%.581     62%     10%.581     62%     10%.581     62%     10%.581     62%     10%.581     62%     10%.581     62%     10%.581     62%     63.665     65%.610     57.64     87.17.1716     5									
GUTTER REPLACEMENT     4 233     8 484     37,128     76.524     102.215     36%     39.468     527.468       PAINT - EXTENDOR     135.282     166.073     1,241.476     151.2672     2018.293     62%     227.1196     19%       PRIOR TO PAINT     58.685     89.123     530.046     810.809     1.081.894     49%     228.744     59%       PAVING     321.998     0     470.776     155.000     483.596     97%     (320.776)     (21.475)       MALE REPLACEMENTS     0     0.3.468     35.000     35.000     105.581     62%       WATE UINE REMEDIATION     0     0.462.049     220.000     200.000     315.32     90%       WATE UINE REMEDIATION     23.000     0     62.049     220.000     200.000     315.32     90%       WIDDOWSLIDING SCREEN DOOR     14.201     10.255     77.162     427.63     123.735     518%     21.080     24%       SUB-TOTAL     \$6454.563     \$799.566     \$4.1376.416     \$7.398.611     \$10.144.502     43%     \$3									
PAINT EXTERIOR 135,282 166,073 1,241,476 1,512,672 2,016,293 62% 271,196 19% PIKOR TO PAINT 56,665 50,123 550,046 810,809 1,0.81,894 49% 2280,764 39% PLUMBING 26,217 52,724 198,034 476,558 635,618 31% 278,524 55% WALL REPLACEMENTS 0 102,175 541,275 704,911 1,011,445 54% 163,636 23% WALL REPLACEMENT 0 0 10,468 55,060 35,000 10% 31,532 99% WALL REPLACEMENT 0 0 191,666 559,414 1,724,994 2,300,000 29% 1,065,581 62% WATER LINE - COPPER PIPE REMEDIATION 23,000 0 6 6,049 200,000 200,000 31% 137,951 66% WINDOWSLIDING SCREEN DOOR 14,201 10,255 71,682 92,763 123,735 58% 21,080 23% SUB-TOTAL \$645,863 \$799,566 \$4,376,416 \$7,398,611 \$10,144,502 43% \$3,022,196 41% APPLIANCE AND FIXTURE REPLACEMENTS 2,602 7,383 50,54 66,754 89,051 57% 16,190 24% APPLIANCE SCREEN DOOR 14,201 10,255 71,682 92,763 123,735 58% 21,080 23% SUB-TOTAL \$645,863 \$799,566 \$4,376,416 \$7,398,611 \$10,144,502 43% \$3,022,196 41% APPLIANCE AND FIXTURE REPLACEMENTS 2,602 7,383 50,54 66,754 89,051 57% 16,190 24% APPLIANCE AND FIXTURE REPLACEMENTS 13,396 19,034 112,356 171,861 229,253 49% 59,505 35% 00UNISIDING SCREEN DOOR 1,117 3,009 14,096 827,208 36,299 39% 13,112 49% OVENS 1,117 3,009 14,096 8,754 9,102,303 1,394,445 42% 448,580 44% OVENS 7,156 9,514 42% 448,580 44% OVENS 7,151 1,023 10,238 10,238 30,445 7,450 1,022,303 1,394,445 42% 448,580 44% OVENS 7,161 9,238 10,423 5,574,450 1,022,303 1,394,445 42% 448,580 44% OVENS 7,161 9,238 10,423 63,774 9,592 12,799 54% 2,2165 2,21,90 54% 2,2165 2,21,90 54% 2,2165 2,21,90 54% 2,21,90 54% 2,21,90 54% 2,21,90 54% 2,21,90 54% 2,21,90 54% 2,21,90 54% 2,21,90 54% 2,21,90 54% 2,21,90 54% 2,21,90 54% 2,21,90 54% 2,21,90 54% 2,21,90 54% 2,21,90 54% 2,21,90 54\% 2,21,90 5				•					52%
PLUMENG     26,217     52,724     198,034     476,658     635,618     31%     272,524     588       ROOF REPLACEMENTS     321,988     0     470,776     150,000     483,566     97%     (320,776)     (21,4%)       ROOF REPLACEMENTS     0     102,175     541,275     704,911     1.011,445     54%     (18,3638     23%)       WALL REPLACEMENTS     0     191,666     659,414     1,724,994     2,300,000     29%     1,065,581     62%       WINDOW/SLIDING SCREEN DOOR     14,201     10,255     71,682     92,763     123,735     58%     21,080     23%       SUB-TOTAL     \$645,863     \$799,566     \$4,376,416     \$7,398,611     \$10,144,502     43%     \$3,022,196     41%       DISHWASHERS     2,602     7,383     50,564     66,754     89,051     57%     16,190     24%       ASINNS/INKSTOLETS     13,396     112,356     171,861     229,253     49%     59,503     35%       COOKTOPS     \$3,906     \$5,960     \$41,376	PAINT - EXTERIOR		166,073	1,241,476	1,512,672	2,018,293	62%	271,196	18%
PAVING     321,988     0     470,776     150,000     483,596     97%     (220,776)     (21,275)       ROOF REPLACEMENTS     0     102,175     541,275     704,911     1011,445     54%     163,638     23%       WALL REPLACEMENT     0     0     3,488     35,000     36,000     29%     1,065,581     62%       WATER LINE - COPPER PIPE REMEDIATION     23,000     0     62,049     200,000     200,000     210,000     23%     108,581     62%       WINDOW/SLIDING SCREEN DOOR     14,201     10,255     71,882     92,763     122,735     58%     21,080     23%       SUB-TOTAL     \$645,863     \$799,566     \$4,376,416     \$7,398,511     \$10,144,502     43%     \$3,022,196     41%       DISHWASHERS     2,602     7,383     50,566     \$41,933     \$53,774     \$71,716     58%     \$11,841     22%       DISHWASHERS     2,602     7,383     50,566     \$41,933     \$53,774     \$71,716     58,505     35%       GOUNTER TOPS/FLOORS/SHOWER ENCLO	PRIOR TO PAINT	58,685	89,123	530,046	810,809	1,081,894			35%
ROOF REPLACEMENTS     0     0     102,175     541,275     704,311     1,011,445     54%     163,868     22%       WALL REPLACEMENT     0     0     3,686     35,000     10%     31,582     99%       WASTE LINE REMEDIATION     20     0     10,666     659,414     1,724,994     2,300,000     29%     1,065,581     62%       WINDOW/SLIDING SCREEN DOOR     14,201     10,225     71,682     92,763     123,735     58%     21,080     23%       SUB-TOTAL     \$645,863     \$799,566     \$4,376,416     \$7,398,611     \$10,144,502     43%     \$3,022,196     41%       APPLIANCE AND FIXTURE REPLACEMENTS     \$2,602     7,383     50,564     66,754     89,051     57%     16,100     24%       ASINNS/INKKTOLETS     13,396     19,034     112,356     171,861     229,253     49%     59,505     35%       GODSTOPS     \$3,906     \$5,960     \$41,933     \$53,774     \$71,716     58%     \$11,841     22%       DISHWASHERS     2,602 <td< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td>58%</td></td<>									58%
VALL REPLACEMENT     0     3,468     35,000     15,000     23,000     29%     1,065,581     62%       WASTE LINE REMEDIATION     0     191,666     659,414     1,724,994     2,300,000     29%     1,065,581     62%       WATER LINE - COPPER PIPE REMEDIATION     23,000     0     62,049     200,000     200,000     29%     1,065,581     62%       WINDOWSLIDING SCREEN DOOR     14,201     10,255     71,682     92,763     123,735     58%     21,080     23%       SUB-TOTAL     \$645,863     \$799,566     \$4,376,416     \$7,398,611     \$10,144,502     43%     \$3,022,196     41%       APPLIANCE AND FIXTURE REPLACEMENTS     COOKTOPS     \$3,906     \$5,960     \$41,933     \$53,774     \$71,716     58%     \$11,841     22%       ASINAS/INIKS/TOILETS     13,396     19,034     112,366     171,861     229,253     49%     59,505     35%       AGRBAGE DISPOSALS     9,814     9,496     88,736     86,002     114,730     77%     (2,735)     3%       COU									
WASE ELINE REMEDIATION     0     191,666     659,414     1,724,994     2,300,000     29%     1,065,581     62%       WATER LINE - COPPER PIPE REMEDIATION     23,000     0     62,049     200,000     200,000     31%     137,951     69%       WINDOW/SLIDING SCREEN DOOR     14,201     10,255     71,682     92,763     123,735     58%     21,080     23%       SUB-TOTAL     \$645,863     \$799,566     \$4,376,416     \$7,398,611     \$10,144,502     43%     \$3,022,196     41%       COOKTOPS     S3,906     \$5,960     \$41,933     \$53,774     \$71,716     58%     \$11,841     22%       DISHWASHERS     2,602     7,383     50,564     66,754     89,051     57%     16,190     24%       BASINS/SINKS/TOILETS     13,396     19,034     112,356     171,861     229,253     49%     59,505     35%       COUNTER TOPS/FLOORS/SHOWER ENCLOSURES     81,953     113,255     574,450     1,023,030     1,384,445     42%     448,604     44%     448     448     448 <td></td> <td></td> <td>,</td> <td>,</td> <td></td> <td></td> <td></td> <td> ,</td> <td></td>			,	,				,	
WATER LINE - COPPER PIPE REMEDIATION     23,000     0     62,049     200,000     200,000     31%     137,951     69%       WINDOW/SLIDING SCREEN DOOR     14,201     10,255     71,682     92,763     123,735     58%     21,080     23%       SUB-TOTAL     \$645,863     \$799,566     \$4,376,416     \$7,398,611     \$10,144,502     43%     \$3,022,196     41%       APPLIANCE AND FIXTURE REPLACEMENTS     COOKTOPS     \$3,906     \$41,933     \$53,774     \$71,716     58%     \$11,841     22%       DISHWASHERS     2,602     7,383     50,664     66,754     89,061     57%     16,100     24%       BASINS/SINKS/TOLETS     13,396     19,034     112,356     171,861     229,253     49%     59,505     35%       GARBAGE DISPOSALS     9,814     9,436     88,736     86,002     114,730     77%     (2,735)     (3%       COUNTER TOPS/FLOORS/SHOWER ENCLOSURES     11,17     3,009     14,236     83,711     111,716     33%     (26,645)     (24%     448,580     44% </td <td></td> <td></td> <td>-</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td>			-						
WINDOW/SLIDING SCREEN DOOR     14.201     10.255     71.682     92.763     123.735     58%     21.080     23%       SUB-TOTAL     \$645,863     \$799,566     \$4,376,416     \$7,398,611     \$10,144,502     43%     \$3,022,196     41%       APPLIANCE AND FIXTURE REPLACEMENTS COOKTOPS     \$3,906     \$5,960     \$41,933     \$53,774     \$71,716     58%     \$11,841     22%       DISHMASHERS     2.602     7.383     50,564     66,754     89,061     57%     16,100     24%       BASINS/SINKS/TOILETS     13,396     19,034     112,356     171,861     229,253     49%     59,505     35%       GOUNTER TOPS/FLOORS/SHOWER ENCLOSURES     9,814     9,496     88,736     86,002     21,147     77%     (2,735)     (3%       COUNTER TOPS/FLOORS/SHOWER ENCLOSURES     81,953     113,255     574,450     1,023,030     1,364,45     42%     448,605     44%       OVENS     7,461     9,293     104,236     83,771     111,716     93%     (20,465)     (24%       REFRIGERATORS<				,					
SUB-TOTAL     \$645,863     \$799,566     \$4,376,416     \$7,398,611     \$10,144,502     43%     \$3,022,196     41%       APPLIANCE AND FIXTURE REPLACEMENTS COOKTOPS     \$3,906     \$5,960     \$41,933     \$53,774     \$71,716     58%     \$11,841     22%       DISHWASHERS     2,602     7,383     50,564     66,754     89,051     57%     16,190     24%       BASINS/SINKS/TOILETS     13,396     19,034     112,356     171,861     229,253     49%     59,505     35%       GARBAGE DISPOSALS     9,814     9,496     88,736     86,002     114,730     77%     (2,735)     (3%       COUNTER TOPS/FLOORS/SHOWER ENCLOSURES     81,953     113,255     574,450     1,023,030     1,364,445     42%     448,680     44%       OVENS     7,451     9,293     104,236     83,771     111,716     93%     (2,0465)     (24%       RANGES     715     1,058     6,974     9,592     12,799     54%     221,830     386       WATER HEARERS & PERMITS     36,636		- ,	-	- ,		,		,	
APPLIANCE AND FIXTURE REPLACEMENTS       COOKTOPS     \$3,906     \$5,960     \$41,933     \$53,774     \$71,716     58%     \$11,841     22%       DISHWASHERS     2,602     7,383     50,564     66,754     89,051     57%     16,190     24%       BASINS/SINS/TOILETS     13,396     19,034     112,356     171,861     229,253     49%     59,505     35%       GARBAGE DISPOSALS     9,814     9,496     88,736     86,002     114,730     77%     (2,735)     (3%       HOODS     1,117     3,009     14,096     27,208     36,299     39%     13,112     48%       COUNTER TOPS/FLOORS/SHOWER ENCLOSURES     81,953     113,225     574,450     1,023,030     1,364,445     42%     448,680     444       OVENS     7,461     9,293     104,236     83,771     111,716     93%     (20,465)     (24,65)     (24,65)     (24,65)     (24,65)     (24,65)     (24,65)     (24,65)     (24,65)     (24,65)     (24,65)     (24,65)     (24,65)     (24,65)		,	,	1	. ,	-,		,	
COOKTOPS     \$3,906     \$5,960     \$41,933     \$53,774     \$71,716     58%     \$11,841     22%       DISHWASHERS     2,602     7,383     50,564     66,754     89,051     57%     16,190     24%       DISHWASHKS/TOILETS     13,396     19,034     112,356     171,861     229,253     49%     59,505     55%       GARBAGE DISPOSALS     9,814     9,496     88,736     86,002     114,730     77%     (2,735)     (3%       HOODS     1,117     3,009     14,096     27,208     36,299     39%     13,112     48%       OVENS     7,461     9,293     104,236     83,771     111,716     93%     (20,465)     (24%       RANGES     7,461     9,293     104,236     83,771     111,716     93%     (20,465)     (24%       RANGES     7,151     1,058     6,974     9,592     12,799     54%     2,618     27%       WATER HEATERS & PERMITS     36,636     62,001     347,018     560,848     748,075	SUB-TOTAL	\$645,863	\$799,566	\$4,376,416	\$7,398,611	\$10,144,502	43%	\$3,022,196	41%
BASINS/SINKSTOILETS   13,396   19,034   112,356   171,861   229,253   49%   59,505   35%     GARBAGE DISPOSALS   9,814   9,496   88,736   86,002   114,730   77%   (2,735)   (3%)     HOODS   1,117   3,009   14,096   27,208   36,299   39%   13,112   48%     OVENS   81,953   113,255   574,450   1,023,030   1,364,445   42%   448,580   44%     OVENS   7,461   9,293   104,236   83,771   111,716   93%   (20,465)   (24%)     RANCES   7,461   9,293   104,236   83,771   111,716   93%   (20,465)   (24%)     RANCES   7,461   9,293   104,236   83,771   111,716   93%   (20,465)   (24%)     RANCES   7,461   9,293   104,236   83,771   111,716   93%   (20,465)   (24%)     RANCES   7,15   1,058   6,974   9,592   12,799   54%   2,618   27%     REFRIGERATORS   9,102   138,567   1		\$3,906	\$5,960	\$41,933	\$53,774	\$71,716	58%	\$11,841	22%
GARBAGE DISPOSALS     9,814     9,496     88,736     86,002     114,730     77%     (2,735)     (3%       HOODS     1,117     3,009     14,096     27,208     36,299     39%     13,112     48%       COUNTER TOPS/FLOORS/SHOWER ENCLOSURES     81,953     113,255     574,450     1,023,030     1,364,445     42%     448,580     44%,       OVENS     7,461     9,293     104,236     83,771     111,716     93%     (20,465)     (24%       RANGES     7,15     1,058     6,974     9,592     12,799     54%     2,618     27%       REFRIGERATORS     13,028     19,102     138,567     172,384     229,892     60%     33,816     20%       WATER HEATERS & PERMITS     36,636     62,001     347,018     560,848     748,075     46%     21,830     38%       DRYERS     1,875     2,985     5,611     26,902     35,872     16%     21,290     79%       SUB-TOTAL     \$176,048     \$260,162     \$1,519,006     \$2,350,454 </td <td>DISHWASHERS</td> <td>2,602</td> <td>7,383</td> <td>50,564</td> <td>66,754</td> <td>89,051</td> <td>57%</td> <td>16,190</td> <td>24%</td>	DISHWASHERS	2,602	7,383	50,564	66,754	89,051	57%	16,190	24%
HOODS   1,117   3,009   14,096   27,208   36,299   39%   13,112   48%     COUNTER TOPS/FLOORS/SHOWER ENCLOSURES   81,953   113,255   574,450   1,023,030   1,364,445   42%   448,580   44%     OVENS   7,461   9,293   104,236   83,771   111,716   93%   (20,465)   (24,45)     RANGES   715   1,058   6,974   9,592   12,799   54%   2,618   27%     REFRIGERATORS   13,028   19,102   138,567   172,384   229,892   60%   33,816   20%     WATER HEATERS & PERMITS   36,636   62,001   347,018   560,848   748,075   46%   213,830   38%     DRYERS   1,875   2,985   5,611   26,902   35,872   16%   21,290   79%     WASHING MACHINES   \$176,048   \$260,162   \$1,519,006   \$2,350,454   \$3,134,971   48%   \$831,448   35%     SUB-TOTAL   \$821,911   \$1,059,729   \$5,895,422   \$9,749,065   \$13,279,474   44%   \$3,853,643   40% <td< td=""><td>BASINS/SINKS/TOILETS</td><td>13,396</td><td>19,034</td><td>112,356</td><td>171,861</td><td>229,253</td><td></td><td>59,505</td><td>35%</td></td<>	BASINS/SINKS/TOILETS	13,396	19,034	112,356	171,861	229,253		59,505	35%
COUNTER TOPS/FLOORS/SHOWER ENCLOSURES     81,953     113,255     574,450     1,023,030     1,384,445     42%     448,580     44%       OVENS     7,461     9,293     104,236     83,771     111,716     93%     (20,465)     (24%       RANGES     715     1,058     6,974     9,592     12,799     54%     2,618     27%       REFRIGERATORS     13,028     19,102     138,567     172,384     229,892     60%     33,816     20%       WATER HEATERS & PERMITS     36,636     62,001     347,018     560,848     748,075     46%     213,830     38%       DRYERS     1,875     2,985     5,611     26,902     35,872     16%     21,290     79%       WASHING MACHINES     3,545     7,583     34,463     68,329     91,124     38%     33,866     50%       SUB-TOTAL     \$176,048     \$260,162     \$1,519,006     \$2,350,454     \$3,134,971     48%     \$831,448     35%       TOTAL RESERVE FUND     \$821,911     \$1,059,729     \$5,895,42	GARBAGE DISPOSALS	9,814	9,496					(2,735)	(3%
OVENS     7,461     9,293     104,236     83,771     111,716     93%     (20,465)     (24%       RANGES     715     1,058     6,974     9,592     12,799     54%     2,618     27%       REFRIGERATORS     13,028     19,102     138,567     172,384     229,892     60%     33,816     20%       WATER HEATERS & PERMITS     36,636     62,001     347,018     560,848     748,075     46%     213,830     38%       DRYERS     1,875     2,985     5,611     26,002     35,872     16%     21,209     79%       WASHING MACHINES     3,545     7,583     34,463     68,329     91,124     38%     33,866     50%       SUB-TOTAL     \$176,048     \$260,162     \$1,519,006     \$2,350,454     \$3,134,971     48%     \$831,448     35%       TOTAL RESERVE FUND     \$821,911     \$1,059,729     \$5,895,422     \$9,749,065     \$13,279,474     44%     \$3,853,643     40%       PRIOR TO PAINT     \$821,911     \$1,059,729     \$5,895,422	HOODS	,	,	,	,	,		,	48%
RANGES     715     1,058     6,974     9,592     12,799     54%     2,618     27%       REFRIGERATORS     13,028     19,102     138,567     172,384     229,892     60%     33,816     20%       WATER HEATERS & PERMITS     36,636     62,001     347,018     560,848     748,075     46%     213,830     38%       DRYERS     1,875     2,985     5,611     26,902     35,872     16%     21,290     79%       WASHING MACHINES     3,545     7,583     34,463     68,329     91,124     38%     33,866     50%       SUB-TOTAL     \$176,048     \$260,162     \$1,519,006     \$2,350,454     \$3,134,971     48%     \$831,448     35%       TOTAL RESERVE FUND     \$821,911     \$1,059,729     \$5,895,422     \$9,749,065     \$13,279,474     44%     \$3,853,643     40%       PRIOR TO PAINT     \$821,911     \$1,059,729     \$5,895,422     \$9,749,065     \$13,279,474     44%     \$3,853,643     40%       PAVING     \$714     \$785     \$5,879<								-,	44%
REFRIGERATORS   13,028   19,102   138,567   172,384   229,892   60%   33,816   20%     WATER HEATERS & PERMITS   36,636   62,001   347,018   560,848   748,075   46%   213,830   38%     DRYERS   1,875   2,985   5,611   26,902   35,872   16%   21,290   79%     WASHING MACHINES   3,545   7,583   34,463   68,329   91,124   38%   33,866   50%     SUB-TOTAL   \$176,048   \$260,162   \$1,519,006   \$2,350,454   \$3,134,971   48%   \$831,448   35%     TOTAL RESERVE FUND   \$821,911   \$1,059,729   \$5,895,422   \$9,749,065   \$13,279,474   44%   \$3,853,643   40%     RESERVE FUND   GENERAL SERVICES   \$3,134,971   48%   \$3,853,643   40%     PRIOR TO PAINT   \$714   \$785   \$5,879   \$7,156   \$9,546   62%   \$1,276   18%     PRIOR TO PAINT   \$130   \$.844   43,966   \$3,258   71,067   62%   9,293   17%     WALL REPLACEMENT   0   2,532 <td></td> <td>, -</td> <td>-,</td> <td>,</td> <td></td> <td>,</td> <td></td> <td>· · · ·</td> <td></td>		, -	-,	,		,		· · · ·	
WATER HEATERS & PERMITS     36,636     62,001     347,018     560,848     748,075     46%     213,830     38%       DRYERS     1,875     2,985     5,611     26,902     35,872     16%     21,290     79%       WASHING MACHINES     3,545     7,583     34,463     68,329     91,124     38%     33,866     50%       SUB-TOTAL     \$2,050,454     \$3,134,971     48%     \$831,448     35%       TOTAL RESERVE FUND     \$2821,911     \$1,059,729     \$5,895,422     \$9,749,065     \$13,279,474     44%     \$3,853,643     40%       PRIOR TO PAINT     \$821,911     \$1,059,729     \$5,895,422     \$9,749,065     \$13,279,474     44%     \$3,853,643     40%       PRIOR TO PAINT     \$1,059,729     \$5,895,422     \$9,749,065     \$13,279,474     44%     \$3,853,643     40%       PAVING     \$211     \$1,059,729     \$5,895,422     \$9,749,065     \$13,279,474     44%     \$3,853,643     40%       PAVING     \$211,276     \$3,758     \$5,879     \$7,156     \$9,546			,		- ,			,	
DRYERS     1,875     2,985     5,611     26,902     35,872     16%     21,290     79%       WASHING MACHINES     3,545     7,583     34,463     68,329     91,124     38%     33,866     50%       SUB-TOTAL     \$176,048     \$260,162     \$1,519,006     \$2,350,454     \$3,134,971     48%     \$831,448     35%       TOTAL RESERVE FUND     \$821,911     \$1,059,729     \$5,895,422     \$9,749,065     \$13,279,474     44%     \$3,853,643     40%       RESERVE FUND - GENERAL SERVICES       PRIOR TO PAINT     \$714     \$785     \$5,879     \$7,156     \$9,546     62%     \$1,276     18%       PAVING     \$714     \$785     \$5,879     \$7,156     \$9,546     62%     \$1,276     18%       WALL REPLACEMENT     0     2,532     0     22,788     30,400     0%     22,788     100%		-,			,	- ,			
WASHING MACHINES     3,545     7,583     34,463     68,329     91,124     38%     33,866     50%       SUB-TOTAL     \$176,048     \$260,162     \$1,519,006     \$2,350,454     \$3,134,971     48%     \$831,448     35%       TOTAL RESERVE FUND     \$821,911     \$1,059,729     \$5,895,422     \$9,749,065     \$13,279,474     44%     \$3,853,643     40%       RESERVE FUND - GENERAL SERVICES       PRIOR TO PAINT     \$714     \$785     \$5,879     \$7,156     \$9,546     62%     \$1,276     18%       PAVING     \$5,130     5,844     43,966     53,258     71,067     62%     9,293     17%       WALL REPLACEMENT     0     2,532     0     22,788     30,400     0%     22,788     100%		,		- ,		-,		- ,	
SUB-TOTAL     \$176,048     \$260,162     \$1,519,006     \$2,350,454     \$3,134,971     48%     \$831,448     35%       TOTAL RESERVE FUND     \$821,911     \$1,059,729     \$5,895,422     \$9,749,065     \$13,279,474     44%     \$3,853,643     40%       RESERVE FUND - GENERAL SERVICES       PRIOR TO PAINT     \$714     \$785     \$5,879     \$7,156     \$9,546     62%     \$1,276     18%       PAVING     \$5,130     5,844     43,966     53,258     71,067     62%     9,293     17%       WALL REPLACEMENT     0     2,532     0     22,788     30,400     0%     22,788     100%				,					
TOTAL RESERVE FUND     \$821,911     \$1,059,729     \$5,895,422     \$9,749,065     \$13,279,474     44%     \$3,853,643     40%       RESERVE FUND - GENERAL SERVICES       PRIOR TO PAINT     \$714     \$785     \$5,879     \$7,156     \$9,546     62%     \$1,276     18%       PAVING     \$130     \$.844     43,966     53,258     71,067     62%     9,293     17%       WALL REPLACEMENT     0     2,532     0     22,788     30,400     0%     22,788     100%								,	
RESERVE FUND - GENERAL SERVICES       PRIOR TO PAINT     \$714     \$785     \$5,879     \$7,156     \$9,546     62%     \$1,276     18%       PAVING     5,130     5,844     43,966     53,258     71,067     62%     9,293     17%       WALL REPLACEMENT     0     2,532     0     22,788     30,400     0%     22,788     100%					, , , .	127 2 72		<b>T</b>	
PAVING     5,130     5,844     43,966     53,258     71,067     62%     9,293     17%       WALL REPLACEMENT     0     2,532     0     22,788     30,400     0%     22,788     100%		1 - 7-				<u> </u>		<del>40,000,040</del>	+0 /0
PAVING     5,130     5,844     43,966     53,258     71,067     62%     9,293     17%       WALL REPLACEMENT     0     2,532     0     22,788     30,400     0%     22,788     100%						<b>0</b> 0 5 10	600/	\$4.0 <b>7</b> 0	4004
WALL REPLACEMENT 0 2,532 0 22,788 30,400 0% 22,788 100%									
	TOTAL	0	-1	0					40%

#### UNITED LAGUNA WOODS MUTUAL FUND EXPENDITURES REPORT AS OF SEPTEMBER 30, 2021

	CURRENT	MONTH	YEAR-T	O-DATE	2021	%	VARIANO	E
DESCRIPTION	ACTUAL	BUDGET	ACTUAL	BUDGET	BUDGET	EXPENDED	\$	%
	RESERV	E FUND - L	ANDSCAPE	E				
REPLACEMENTS								
LANDSCAPE MODIFICATION IMPROVEMENTS & RESTORATION	\$7,786	\$14,022	\$106,260	\$126,414	\$168,591	63% 62%	\$20,154	16%
TREE MAINTENANCE	42,749 62,522	25,910 77,233	196,330 486,234	236,925 699,654	316,330 933,558	52%	40,596 213,420	17% 31%
TOTAL RESERVE FUND	\$113,056	\$117,165	\$788,824	\$1,062,993	\$1,418,479	56%	\$274,170	26%

#### **OPERATING EXPENDITURES - MAINTENANCE & CONSTRUCTION**

TOTAL	\$429,132	\$334,751	\$2,842,532	\$2,928,488	\$3,931,576	72%	\$85,957	3%
FIRE PROTECTION	1,059	2,742	31,613	24,725	32,981	96%	(6,888)	(28%)
MISC. REPAIRS BY OUTSIDE SERVICE	425	2,083	10,066	18,747	25,000	40%	8,681	46%
ENERGY PROGRAM	0	2,083	10,889	18,747	25,000	44%	7,858	42%
COUNTERTOP/FLOOR/TILE REPAIRS	8,370	9,945	74,064	90,523	120,807	61%	16,458	18%
PEST CONTROL	38,357	26,921	136,744	131,761	200,000	68%	(4,983)	(4%)
INTERIOR PREVENTIVE MAINTENANCE	25,746	28,839	183,205	262,856	350,791	52%	79,650	30%
APPLIANCE REPAIRS	21,956	26,409	177,097	240,275	320,663	55%	63,178	26%
ELECTRICAL SERVICE	32,961	34,032	279,794	310,152	413,911	68%	30,359	10%
CARPENTRY SERVICE	43,990	44,035	382,972	401,034	535,154	72%	18,063	5%
DAMAGE RESTORATION	132,509	62,501	545,589	562,509	750,051	73%	16,920	3%
PLUMBING SERVICE	\$123,761	\$95,161	\$1,010,499	\$867,159	\$1,157,218	87%	(\$143,339)	(17%)

# **OPERATING EXPENDITURES - GENERAL SERVICES**

CONCRETE REPAIR/REPLACEMENT	\$30,873	\$31,810	\$289,281	\$289,831	\$386,661	75%	\$550	0%
JANITORIAL SERVICE	32,255	29,521	269,280	269,759	359,689	75%	479	0%
GUTTER CLEANING	4,249	16,187	33,731	146,230	195,013	17%	112,500	77%
WELDING	7,834	8,646	76,300	78,805	105,144	73%	2,505	3%
TRAFFIC CONTROL	1,190	1,282	10,350	11,695	15,610	66%	1,345	12%
TOTAL	\$76,401	\$87,447	\$678,941	\$796,320	\$1,062,117	64%	\$117,379	15%

#### **OPERATING EXPENDITURES - LANDSCAPE SERVICES**

224,496     1,907,195       62,544     536,025       17,178     82,704       18,530     203,736	2,054,140 570,209 156,477 169,038	2,742,171 761,282 208,891 225,820	70% 70% 40% 90%	146,945 34,184 73,773 (34,699)	7% 6% 47% (21%)
62,544 536,025	570,209	761,282	70%	34,184	6%
, , ,	,,	, ,		- ,	
224,490 1,907,195	2,054,140	2,742,171	1070	146,945	1%
224.496 1.907.195	2.054.140	2.742.171	70%	440.045	70/
15,278 139,059	140,055	187,358	74%	996	1%
\$19,321 \$133,367	\$176,179	\$234,842	57%	\$42,811	24%
1	5,278 139,059	5,278 139,059 140,055	5,278 139,059 140,055 187,358	5,278 139,059 140,055 187,358 74%	5,278 139,059 140,055 187,358 74% 996

#### **CONTINGENCY FUND - MAINTENANCE & CONSTRUCTION**

MOISTURE INTRUSION - RAIN LEAKS	\$0	\$0	\$5.907	\$0	\$0	0%	(\$5,907)	0%
MOISTURE INTRUSION - PLUMBING LEAKS	0	0	52,868	0	0	0%	(52,868)	0%
MOISTURE INTRUSION - PLUMBING STOPPAGES	0	0	49,462	0	0	0%	(49,462)	0%
MOISTURE INTRUSION - MISCELLANEOUS	0	0	18,389	0	0	0%	(18,389)	0%
DAMAGE RESTORATION SERVICES	(5,313)	0	(16,898)	0	0	0%	16,898	0%
TOTAL CONTINGENCY FUND	(\$5,313)	\$0	\$109,728	\$0	\$0	0%	(\$109,728)	0%

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#### UNITED LAGUNA WOODS MUTUAL MAINTENANCE PROGRAMS EXPENDITURES REPORT AS OF SEPTEMBER 30, 2021

	YTD ACTUAL			
	TOTAL			OUTSIDE
DESCRIPTION	EXPENDITURES	LABOR	MATERIALS	SERVICES

#### **RESERVE FUND - MAINTENANCE & CONSTRUCTION**

BUILDING STRUCTURES	\$258,837	\$154,436	\$28,283	\$76,119
ELECTRICAL SYSTEMS	278,378	\$154,430 0	\$20,203 (58)	278,436
EXTERIOR WALKWAY LIGHTING	23,855	12,455	(38)	11,400
FOUNDATIONS	,	12,455	0	11,400
GUTTER REPLACEMENT	0		-	°,
	37,126	33,685	3,441	0
PAINT - EXTERIOR	1,241,476	1,076,399	147,277	17,800
PRIOR TO PAINT	530,046	464,262	65,784	0
PLUMBING	198,034	143,292	0	54,742
PAVING	470,776	0	0	470,776
ROOF REPLACEMENTS	541,275	0	0	541,275
WALL REPLACEMENT	3,468	0	0	3,468
WASTE LINE REMEDIATION	659,414	0	70	659,343
WATER LINE - COPPER PIPE REMEDIATION	62,049	0	(80)	62,129
WINDOW/SLIDING SCREEN DOOR	71,682	34,914	34,868	1,900
COOKTOPS	41,933	8,243	19,709	13,981
DISHWASHERS	50,564	20,655	21,344	8,565
BASINS/SINKS/TOILETS	112,356	40,150	72,206	0
GARBAGE DISPOSALS	88,736	40,324	48,412	0
HOODS	14,096	7,518	4,440	2,138
COUNTER TOPS/FLOORS/SHOWER ENCLOSURES	574,450	241,829	216,357	116,264
OVENS	104,236	8,180	60,604	35,452
RANGES	6,974	3,636	1,271	2,068
REFRIGERATORS	138,567	30,374	72,977	35,216
WATER HEATERS & PERMITS	347,018	203,093	143,925	0
DRYERS	5,611	1,804	3,807	0
WASHING MACHINES	34,463	4,346	30,117	0
TOTAL	\$5,895,422	\$2,529,596	\$974,755	\$2,391,070

#### **RESERVE FUND - GENERAL SERVICES**

TOTAL	\$49,845	\$48,388	\$1,457	\$0
WALL REPLACEMENT	0	0	0	0
PAVING	43,966	42,509	1,457	0
PRIOR TO PAINT	\$5,879	\$5,879	\$0	\$0

#### RESERVE FUND - LANDSCAPE

LANDSCAPE MODIFICATION	\$106,260	\$63,595	\$0	\$42,665
IMPROVEMENTS & RESTORATION	196,330	196,330	0	0
TREE MAINTENANCE	486,234	343,141	0	143,094
TOTAL	\$788,824	\$603,065	\$0	\$185,758

#### UNITED LAGUNA WOODS MUTUAL MAINTENANCE PROGRAMS EXPENDITURES REPORT AS OF SEPTEMBER 30, 2021

	YTD ACTUAL			
	TOTAL			OUTSIDE
DESCRIPTION	EXPENDITURES	LABOR	MATERIALS	SERVICES

#### **OPERATING EXPENDITURES - MAINTENANCE & CONSTRUCTION**

TOTAL	\$2,842,532	\$1,862,016	\$171,194	\$809,322
FIRE PROTECTION	31,613	3,944	3,459	24,210
MISC. REPAIRS BY OUTSIDE SERVICE	10,066	0	0	10,066
ENERGY PROGRAM	10,889	0	0	10,889
COUNTERTOP/FLOOR/TILE REPAIRS	74,064	65,643	3,226	5,195
PEST CONTROL	136,744	0	0	136,744
INTERIOR PREVENTIVE MAINTENANCE	183,205	183,176	29	0
APPLIANCE REPAIRS	177,097	157,084	20,014	0
ELECTRICAL SERVICE	279,794	252,088	25,141	2,564
CARPENTRY SERVICE	382,972	341,800	41,171	0
DAMAGE RESTORATION	545,589	0	0	545,589
PLUMBING SERVICE	\$1,010,499	\$858,281	\$78,153	\$74,065

#### **OPERATING EXPENDITURES - GENERAL SERVICES**

CONCRETE REPAIR/REPLACEMENT	\$289,281	\$260,389	\$28,892	\$0
JANITORIAL SERVICE	269,280	269,280	0	0
GUTTER CLEANING	33,731	35,284	0	(1,553)
WELDING	76,300	74,064	1,754	482
TRAFFIC CONTROL	10,350	10,350	0	0
TOTAL	\$678,941	\$649,367	\$30,645	(\$1,071)

#### **OPERATING EXPENDITURES - LANDSCAPE SERVICES**

LANDSCAPE ADMINISTRATION	\$133.367	\$133.367	\$0	\$0
NURSERY & COMPOSTING	139.059	139.059	0	0
GROUNDS MAINTENANCE	1,907,195	1,743,142	3,615	160,438
IRRIGATION	536,025	466,343	69,683	0
SMALL EQUIPMENT REPAIR	82,704	82,704	0	0
PEST CONTROL	203,736	203,736	0	0
TOTAL	\$3,002,087	\$2,768,351	\$73,298	\$160,438

#### **CONTINGENCY FUND - MAINTENANCE & CONSTRUCTION**

MOISTURE INTRUSION - RAIN LEAKS	\$5,907	\$0	\$0	\$5,907
MOISTURE INTRUSION - PLUMBING LEAKS	52,868	0	0	52,868
MOISTURE INTRUSION - PLUMBING STOPPAGES	49,462	0	0	49,462
MOISTURE INTRUSION - MISCELLANEOUS	18,389	0	0	18,389
DAMAGE RESTORATION SERVICES	(16,898)	0	0	(16,898)
TOTAL	\$109,728	\$0	\$0	\$109,728

#### UNITED LAGUNA WOODS MUTUAL **OUTSIDE SERVICES - COST COLLECTION** AS OF SEPTEMBER 30, 2021

YTD ACTUAL

	TOTAL OS
DESCRIPTION	EXPENDITURES

#### **RESERVE FUND - MAINTENANCE & CONSTRUCTION**

BUILDING STRUCTURES	\$76,119
CDS SIGNAGE	\$70,119
ELECTRICAL SYSTEMS	278,436
EXTERIOR WALKWAY LIGHTING	11,400
FOUNDATIONS	0
GUTTER REPLACEMENT	0
PAINT - EXTERIOR	-
PRIOR TO PAINT	17,800
PRIOR TO PAINT PLUMBING	0
	54,742
PAVING	470,776
ROOF REPLACEMENTS	541,275
WALL REPLACEMENT	3,468
	659,343
WATER LINE - COPPER PIPE REMEDIATION	62,129
WINDOW/SLIDING SCREEN DOOR	1,900
SUPPL. APPROPRIATIONS	0
COOKTOPS	13,981
DISHWASHERS	8,565
BASINS/SINKS/TOILETS	0
GARBAGE DISPOSALS	0
HOODS	2,138
COUNTER TOPS/FLOORS/SHOWER ENCLOSURES	116,264
OVENS	35,452
RANGES	2,068
REFRIGERATORS	35,216
WATER HEATERS & PERMITS	0
DRYERS	0
WASHING MACHINES	0
TOTAL	\$2,391,070

#### **RESERVE FUND - GENERAL SERVICES**

PRIOR TO PAINT	\$0
WALL REPLACEMENT	0
TOTAL	\$0

#### **RESERVE FUND - LANDSCAPE**

LANDSCAPE MODIFICATION	\$42,665
IMPROVEMENTS & RESTORATION	\$0
TREE MAINTENANCE	143,094
TOTAL	\$185,758

#### UNITED LAGUNA WOODS MUTUAL OUTSIDE SERVICES - COST COLLECTION AS OF SEPTEMBER 30, 2021

YTD ACTUAL

	TOTAL OS
DESCRIPTION	EXPENDITURES

#### **OPERATING EXPENDITURES - MAINTENANCE & CONSTRUCTION**

TOTAL	\$809,578
FIRE PROTECTION	24,210
MISC. REPAIRS BY OUTSIDE SERVICE	10,066
ENERGY PROGRAM	10,889
COUNTERTOP/FLOOR/TILE REPAIRS	5,195
PEST CONTROL	136,744
INTERIOR PREVENTIVE MAINTENANCE	0
APPLIANCE REPAIRS	0
ELECTRICAL SERVICE	2,564
CARPENTRY SERVICE	0
DAMAGE RESTORATION	\$545,845
PLUMBING SERVICE	\$74,065

#### **OPERATING EXPENDITURES - GENERAL SERVICES**

CONCRETE REPAIR/REPLACEMENT	\$0
JANITORIAL SERVICE	0
GUTTER CLEANING	(1,553)
WELDING	482
TRAFFIC CONTROL	0
TOTAL	(\$1,071)

#### **CONTINGENCY FUND - MAINTENANCE & CONSTRUCTION**

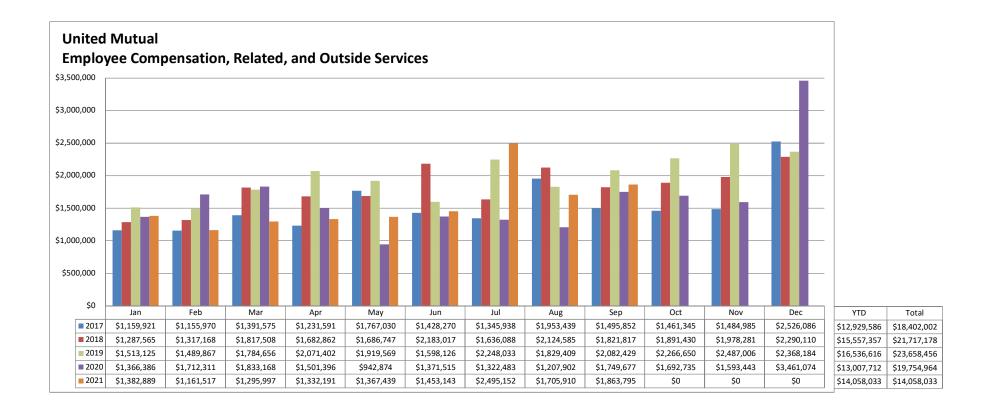
MOISTURE INTRUSION - RAIN LEAKS	\$5,907
MOISTURE INTRUSION - PLUMBING LEAKS	52,868
MOISTURE INTRUSION - PLUMBING STOPPAGES	49,462
MOISTURE INTRUSION - MISCELLANEOUS	18,389
DAMAGE RESTORATION SERVICES	(16,898)
SUPPL. APPROPRIATIONS	0
TOTAL	\$109,728

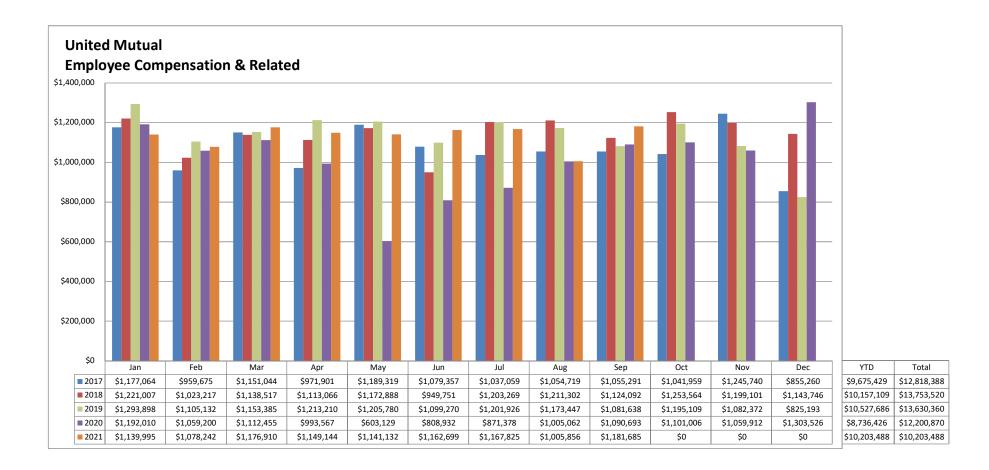
#### **OPERATING EXPENDITURES - MAINTENANCE & CONSTRUCTION**

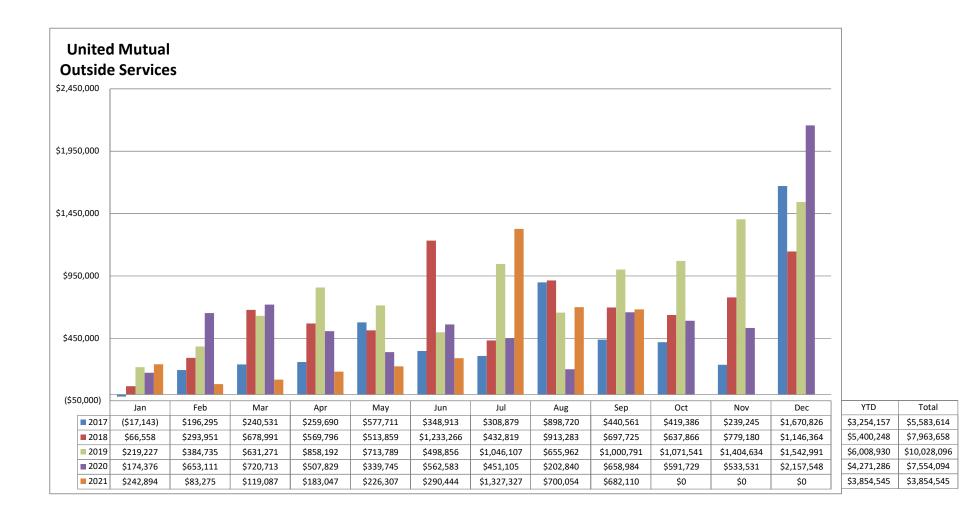
CHARGEABLES	\$95,248
TOTAL	\$95,248

#### **OPERATING EXPENDITURES - LANDSCAPE**

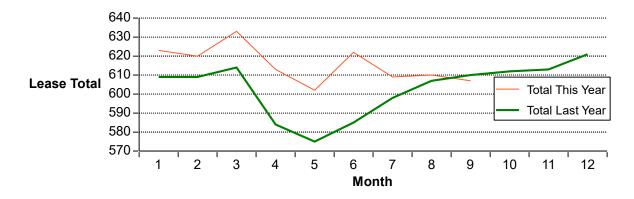
LANDSCAPE SHRUB-BED MAINTENANCE	\$160,438
TOTAL	\$160,438







# Monthly Active Leasing Report 2021 Period 9 (Mutual 1)



Year	Month	1 to 3 Month	4 to 6 Month	7 to 12 Month	12+ Month	Total This Year	Total Last Year	% Leased	% Leased Last Year		Total Renewals	Total Expirations
2021	January	19	20	108	476	623	609	9.9	9.6	0.3	0	26
2021	February	12	16	122	470	620	609	9.8	9.6	0.2	7	12
2021	March	15	18	136	464	633	614	10.0	9.7	0.3	48	31
2021	April	12	19	140	442	613	584	9.7	9.2	0.5	29	37
2021	May	9	18	144	431	602	575	9.5	9.1	0.4	29	21
2021	June	17	22	159	424	622	585	9.8	9.3	0.5	55	42
2021	July	24	24	158	403	609	598	9.6	9.5	0.1	46	28
2021	August	29	20	170	391	610	607	9.6	9.6	0.0	29	28
2021	September	30	22	178	377	607	610	9.6	9.6	0.0	38	39
2021	October						612					
2021	November						613					
2021	December						621					

#### Bank Fee Comparison 2021 United Laguna Woods Mutual

Bank Of America		
Single Month of Bank Fees Used For Comparison	10,488	
Annualized Bank Fees	125,862	
United Allocation of Bank Fees 25%	31,465	<a></a>
Bank 1 (Small California based bank)		
Single Month of Bank Fees Used For Comparison	9,550	
Annualized Bank Fees	114,596	
United Allocation of Bank Fees 25%	28,649	<b></b>
United Estimated Annual Savings	\$ 2,816	<a> - <b></b></a>
Bank 2 (Mid-size California based bank)		
Single Month of Bank Fees Used For Comparison	3,397	
Annualized Bank Fees	40,764	
United Allocation of Bank Fees 25%	 10,191	<c></c>
United Estimated Annual Savings	\$ 21,274	<a> - <c></c></a>
Bank 3 (Large International bank)		
Single Month of Bank Fees Used For Comparison	14,757	
Annualized Bank Fees	177,078	
United Allocation of Bank Fees 25%	44,270	<d></d>
United Estimated Annual Savings	\$ (12,804)	<a> - <d></d></a>

Summary	Bank Of America	Bank 1	Bank 2	Bank 3
Net Earnings Credit	(4,228)	(2,225)	(6,676)	(2,733)
Balance & Compensation Info	3,902	2,938	2,136	2,671
General Account Services	858	328	665	365
Lockbox Services	3,996	2,448	2,911	6,799
Depository Services	1,203	2,093	1,118	1,846
Paper Disbursement Services	789	731	530	782
General ACH Services	2,559	3,087	2,608	4,646
Wire & Other Fund Trnsf Svcs	164	125	65	30
Information Services	1,245	25	40	350
Grand Total	10,488	9,550	3,397	14,757

Estimated Monthly Fees	Bank Of America	Bank 1	Bank 2	Bank 3
Net Earnings Credit *	(4,228)	(2,225)	(6,676)	(2,733)
Gross Bank Fees	14,717	11,775	10,073	17,489
Bank Fees	10,488	9,550	3,397	14,757
* An earnings credit or allowance is calculated using the net funds available in a bank account multiplied by	0.19%	0.10%	0.30%	0.14%

the net funds available in a bank account multiplied by the currently offered bank rate, the total of which is used to offset monthly service charges.

**Conclusion:** While gross bank fees from Bank Of America are within similar ranges of competing banks, the Net Earnings Credit is underperforming. VMS staff will use findings to negotiate further discounts.