

STAFF REPORT

DATE:May 1, 2020FOR:Finance CommitteeSUBJECT:Preliminary Financial Statements dated March 31, 2020

RECOMMENDATION

Receive and file.

DISCUSSION

Attached for your records are United preliminary financial statements dated March 31, 2020. Please review and advise if you have any questions. The Treasurer will present these financial results at your upcoming Board meeting on Tuesday, May 12, 2020.

Prepared By: Betty Parker, Chief Financial Officer

ATTACHMENT(s):

- ATT 1 Department Head Update
- ATT 2 Financial Statements
- ATT 3 Variance Report for Revenues & Expenses



MEMORANDUM

To: United Finance CommitteeFrom: Betty Parker, CFODate: April 29, 2020Re: Department Head Update

Financial Highlights

SUMMARY: For the year-to-date period ending March 31, 2020, United Mutual was better than budget by \$1.35 million primarily due to timing of programs compared to an even distribution of the budget, especially in the areas of outside services \$604K, materials \$293K, and compensation \$238K. Additionally, unrealized gains further increased the favorable variance by \$236K as entries are made monthly to reflect investment conditions, which fluctuate and were not budgeted in 2020.

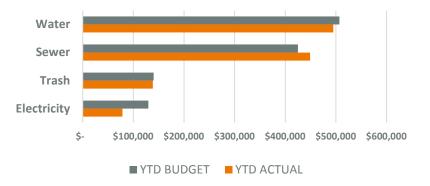
| - COMPENSATION. | | COMPENSATION: |
|-----------------|--|---------------|
|-----------------|--|---------------|

Actual compensation and related costs came in at \$3.4 million, with just under \$2.4 million in operations and \$1.0 million in reserves. Combined, this category is 6.6% favorable to budget.

 UTILITIES: In total, this category was favorable to budget by \$25K. On average water consumption was 13% lower than budget due to weather conditions, sewer is a fixed residential charge and came in slightly higher than budget, trash billing was on budget, and electricity was favorable while SCE performs true-up billing for solar systems.

| | INCOME STATEMENT (in Thousands) | | | | | | | |
|---------------------|------------------------------------|----------|----------|--|--|--|--|--|
| | Actual | Budget | Variance | | | | | |
| Assessment Revenues | \$10,679 | \$10,541 | \$138 | | | | | |
| Other Revenues | \$599 | \$448 | \$151 | | | | | |
| Expenses | \$10,279 | \$11,338 | \$1,059 | | | | | |
| Revenue / (Expense) | \$999 | (\$349) | \$1,348 | | | | | |

| | | Varia | nce | | |
|-----------|--------------|-------------|-------------|-----------|---------|
| | Compensation | Related | Total | Total \$ | Total % |
| All Units | | | | | |
| Operating | \$1,855,026 | \$737,366 | \$2,592,392 | \$144,905 | 5.6% |
| Reserves | \$698,627 | \$310,890 | \$1,009,517 | \$93,345 | 9.2% |
| TOTAL | \$2,553,653 | \$1,048,256 | \$3,601,909 | \$238,250 | 6.6% |



Discussions

Section 5500 Update: Due to COVID-19 stay at home orders, financial information required for Board review of monthly financials is being provided to all board members via email. Further, the programming change in AX that will segregate A/P and Cash reserve fund transactions and balances from operating funds on the balance sheet has completed testing; anticipate May implementation.

2019 Audit: KPMG completed the audit on schedule and issued a favorable opinion. The audit committee (Select Audit Task Force) held several virtual update meetings with KPMG in March. All four audit committee members were online with audio and visual capabilities. The audit report was accepted into corporate records by the Board on April 14, 2020, with minor edits anticipated. The full audit report is available on the Community website and a summary version is being mailed to members by month end.

Insurance Update: During contract formation with CBIZ Inc. for the updated property valuation, the vendor made edits to Mutual contract boilerplate terms and conditions and would not negotiate. Staff has reviewed the other two bids and contacted vendors for clarification of their proposals.

Investment Update: Based on current market conditions, the portfolio target allocations were adjusted modestly by SageView in early April to shift from corporate bonds to intermediary Treasury bonds. The United portfolio balance has grown from \$14,828,044 on 12/31/19 to \$15,136,641 as of March 31, 2020, representing a gain of \$308,597 or 2.1%.

2021 Budget: Budgetary guidelines related to assessments, reserves and contingency funds were submitted by the Board in April. The CEO is currently reviewing the targets and will provide direction for department heads during budget preparations. The proposed budget will be issued on July 15, 2020 in advance of scheduled review meetings.

Calendar

April 30, 2020 @ 2:00 p.m. United Board Agenda Prep Meeting May 12, 2020 @ 9:30 a.m. United Board Meeting May 26, 2020 @ 1:30 p.m. United Finance Committee Meeting May 28, 2020 @ 2:00 p.m. United Board Agenda Prep Meeting June 9, 2020 @ 9:30 a.m. United Board Meeting

| April 2020 | May 2020 | June 2020 |
|----------------------|----------------------|----------------------|
| Su Mo Tu We Th Fr Sa | Su Mo Tu We Th Fr Sa | Su Mo Tu We Th Fr Sa |
| 1 2 3 4 | 1 2 | 1 2 3 4 5 6 |
| 5 6 7 8 9 10 11 | 3 4 5 6 7 8 9 | 7 8 9 10 11 12 13 |
| 12 13 14 15 16 17 18 | 10 11 12 13 14 15 16 | 14 15 16 17 18 19 20 |
| 19 20 21 22 23 24 25 | 17 18 19 20 21 22 23 | 21 22 23 24 25 26 27 |
| 26 27 28 29 30 | 24 25 26 27 28 29 30 | 28 29 30 |
| | 31 | |

United Laguna Woods Mutual Statement of Revenues & Expenses - Preliminary 3/31/2020 (\$ IN THOUSANDS)

| | | CL | JRRENT MONTH | | | YEAR TO DATE | | PRIOR YEAR | TOTAL |
|----|--|------------------|--------------|---------------------|---------------|--------------|----------------|------------------------|--|
| | | ACTUAL | BUDGET | VARIANCE | ACTUAL | BUDGET | VARIANCE | ACTUAL | BUDGET |
| | _ | | | | | | | | |
| | Revenues: | | | | | | | | |
| | Assessments: | | | A 1 A | A- AAA | A- 40- | * / • • | A- A / A | |
| 1 | Operating | \$2,535 | \$2,489 | \$46 | \$7,606 | \$7,467 | \$138 | \$7,012 | \$29,869 |
| 2 | Additions to restricted funds | 1,024 | 1,024 | | 3,073 | 3,073 | | 3,092 | 12,294 |
| 3 | Total assessments | 3,560 | 3,514 | 46 | 10,679 | 10,541 | 138 | 10,104 | 42,163 |
| | Non-assessment revenues: | | | | | | | | |
| 4 | Merchandise sales | | 2 | (1) | 2 | 5 | (3) | 8 | 20 |
| 5 | Fees and charges for services to residents | 60 | 45 | 15 | 110 | 135 | (25) | 192 | 540 |
| 6 | Laundry | 20 | 23 | (3) | 64 | 68 | (3) | 66 | 270 |
| 7 | Investment income | 28 | 32 | (4) | 71 | 96 | (25) | 109 | 385 |
| 8 | Unrealized gain/(loss) on AFS investments | (81) | | (81) | 236 | | 236 | | |
| 9 | Miscellaneous | `32 [´] | 48 | (16) | 116 | 145 | (28) | 132 | 579 |
| 10 | Total non-assessment revenue | 59 | 150 | (90) | 599 | 448 | 151 | 507 | 1,794 |
| 11 | Total revenue | 3,619 | 3.663 | (44) | 11,278 | 10,989 | 289 | 10,610 | 43,957 |
| | Total revenue | 3,019 | 3,003 | (44) | 11,270 | 10,909 | 209 | 10,010 | 43,937 |
| | Expenses: | | | | | | | | |
| 12 | Employee compensation and related | 1,112 | 1,237 | 124 | 3,364 | 3,602 | 238 | 3,552 | 14,548 |
| 13 | Materials and supplies | 157 | 259 | 102 | 511 | 804 | 293 | 908 | 3,141 |
| 14 | Utilities and telephone | 355 | 321 | (34) | 924 | 949 | 25 | 855 | 4,326 |
| 15 | Legal fees | (11) | 29 | 41 | 44 | 87 | 44 | 24 | 350 |
| 16 | Professional fees | 32 | 35 | 3 | 36 | 47 | 11 | 46 | 122 |
| 17 | Equipment rental | 1 | 2 | 1 | 4 | 4 | | 7 | 17 |
| 18 | Outside services | 721 | 717 | (3) | 1,548 | 2,152 | 604 | 1,235 | 8,638 |
| 19 | Repairs and maintenance | 3 | 4 | 1 | 8 | 12 | 4 | 10 | 47 |
| 20 | Other Operating Expense | 12 | 17 | 5 | 34 | 51 | 17 | 38 | 201 |
| 21 | Income taxes | | 2 | 2 | | 6 | 6 | | 25 |
| 22 | Property and sales tax | 991 | 926 | (65) | 2,876 | 2,778 | (98) | 2,726 | 11,112 |
| 23 | Insurance | 155 | 125 | (30) | 507 | 376 | (131) | 323 | 1,504 |
| 24 | Investment expense | | 3 | 3 | 2 | 9 | 7 | 9 | 37 |
| 25 | Uncollectible Accounts | 8 | 5 | (3) | 13 | 15 | 2 | 17 | 60 |
| 26 | (Gain)/loss on sale or trade | (12) | (1) | 12 | (12) | (2) | 10 | 1 | (8) |
| 27 | Depreciation and amortization | 17 | 17 | | 50 | 50 | | 52 | 198 |
| 28 | Net allocation to mutuals | 121 | 133 | 11 | 371 | 397 | 26 | 287 | 1,584 |
| 29 | Total expenses | 3,660 | 3,830 | 170 | 10,279 | 11,338 | 1,059 | 10,089 | 45,902 |
| 30 | Excess of revenues over expenses | (\$41) | (\$167) | \$126 | \$999 | (\$349) | \$1,348 | \$521 | (\$1,945) |
| | ···· · · · · · · · · · · · · · · · · · | | (,) | | | (,) | , , | | (, , , , , , , , , , , , , , , , , , , |

United Laguna Woods Mutual Operating Statement 3/31/2020 UNITED LAGUNA WOODS MUTUAL

| | | YEAR ⁻ | TO DATE | | TOTAL |
|--|---------------------------|------------------------|-----------------------------|-------------------------------|--------------------------|
| | Actual | Budget | VAR\$ B/(W) | VAR% B/(W) | BUDGET |
| Revenues: | | | | | |
| Assessments: | | | | | |
| Operating 41001000 - Monthly Assessments | \$4,445,575 | \$4,445,742 | (\$167) | 0.00% | \$17,782,968 |
| 41007000 - Monthly Assessments - Property Taxes | 2,840,810 | 2,777,999 | 62,811 | 2.26% | 11,111,994 |
| 41007500 - Monthly Assessments - Supplemental Property Taxes | 75,784 | 0 | 75,784 | 0.00% | 0 |
| 41008000 - Monthly Assessments - Property Insurance | 243,535 | 243,535 | 1 | 0.00% | 974,142 |
| Total Operating | 7,605,704 | 7,467,275 | 138,428 | 1.85% | 29,869,104 |
| Additions To Restricted Funds | | | | | |
| 41001500 - Monthly Assessments - Contingency Fund 41003500 - Monthly Assessments - Replacement Fund | 189,690 | 189,690 | 0 | 0.00% 0.00% | 758,760 |
| Total Additions To Restricted Funds | 2,883,667 3,073,357 | 2,883,750 3,073,440 | (83) (83) | 0.00% | 11,535,000 12,293,760 |
| | 0,010,000 | 0,070,110 | (00) | | , |
| Total Assessments | 10,679,061 | 10,540,715 | 138,346 | 1.31% | 42,162,864 |
| Non-Assessment Revenues: | | | | | |
| Merchandise Sales | 0.070 | 4 000 | (0.705) | (54,500()) | ~~~~~ |
| 41501500 - Merchandise Sales - Warehouse Total Merchandise Sales | 2,273 2,273 | 4,998 4,998 | (2,725) (2,725) | (54.52%) (54.52%) | 20,000 20,000 |
| Total merchandise Sales | 2,215 | 4,990 | (2,725) | (54.52 %) | 20,000 |
| Fees and Charges for Services to Residents | | | | | |
| 46501000 - Permit Fee | 42,134 | 37,178 | 4,956 | 13.33% | 148,715 |
| 46501500 - Inspection Fee 46502000 - Resident Maintenance Fee | 12,672 54,974 | 19,823 77,807 | (7,151) (22,833) | (36.08%) (29.35%) | 79,294 311,513 |
| Total Fees and Charges for Services to Residents | 109,780 | 134,808 | (25,029) | (18.57%) | 539,522 |
| - | | | | | |
| Laundry 46005000 - Coin Op Laundry Machine | 64,293 | 67,500 | (3,207) | (4.75%) | 270,000 |
| Total Laundry | 64,293 | 67,500 | (3,207) | (4.75%) | 270,000 |
| | | | | | |
| Investment Income 49001000 - Investment Income - Nondiscretionary | 7,192 | 22,072 | (14,881) | (67.42%) | 88,289 |
| 49002000 - Investment Income - Discretionary | 63,971 | 74,301 | (10,330) | (13.90%) | 297,205 |
| Investment Interest Income | 71,163 | 96,374 | (25,211) | (26.16%) | 385,494 |
| Unrealized Gain/(Loss) On AFS Investments | | | | | |
| 49008100 - Unrealized Gain/(Loss) On Available For Sale Investments | 235,613 | 0 | 235,613 | 0.00% | 0 |
| Total Unrealized Gain/(Loss) On AFS Investments | 235,613 | 0 | 235,613 | 0.00% | 0 |
| Miscellaneous | | | | | |
| 46004500 - Resident Violations | 3,850 | 12,499 | (8,649) | (69.20%) | 50,001 |
| 44501000 - Additional Occupant Fee 44501500 - Lease Processing Fee - United | 9,290 27,220 | 10,500 31,998 | (1,210) (4,778) | (11.52%) (14.93%) | 42,000 128,000 |
| 44502000 - Variance Processing Fee | 1,650 | 999 | 651 | 65.17% | 4,000 |
| 44503000 - Stock Transfer Fee | 2,550 | 3,249 | (699) | (21.51%) | 13,000 |
| 44503510 - Resale Processing Fee - United 44507000 - Golf Cart Electric Fee | 31,598 15,039 | 31,248 15,500 | 350 | 1.12% (2.97%) | 125,000 62,000 |
| 44507000 - Gon Carl Electric Fee 44507200 - Electric Vehicle Plug-In Fee | 4,085 | 3,750 | (461) 335 | 8.93% | 15,000 |
| 44507500 - Cartport/Carport Space Rental Fee | 488 | 625 | (138) | (22.00%) | 2,500 |
| 47001500 - Late Fee Revenue | 5,690 | 12,500 | (6,810) | (54.48%) | 50,000 |
| 47002010 - Collection Administrative Fee - United 47002500 - Collection Interest Revenue | 16,640 (430) | 18,000 1,200 | (1,360) (1,630) | (7.56%) (135.84%) | 72,000 4,800 |
| 47501000 - Recycling | 393 | 1,500 | (1,107) | `(73.79%́) | 6,000 |
| 48001000 - Legal Fee | 0 | 1,100 | (1,100) | (100.00%) | 4,400 |
| 49009000 - Miscellaneous Revenue Total Miscellaneous | (1,775) 116,288 | 0 144,668 | (1,775) (28,381) | 0.00% (19.62%) | <u> </u> |
| | | | | | |
| Total Non-Assessment Revenue | 599,408 | 448,348 | 151,060 | 33.69% | 1,793,717 |
| Total Revenue | 11,278,469 | 10,989,063 | 289,406 | 2.63% | 43,956,581 |
| | | | | | |

Expenses: Employee Compensation 51011000 - Salaries & Wages - Regular

652,892 705,860

52,969

2,883,900

Attachment 2 Page 2 of 14

7.50%

United Laguna Woods Mutual Operating Statement 3/31/2020 UNITED LAGUNA WOODS MUTUAL

| | | YFAR - | TO DATE | | TOTAL |
|--|---------------------|---------------------|-------------|------------|----------------------|
| | Actual | Budget | VAR\$ B/(W) | VAR% B/(W) | BUDGET |
| 51021000 - Union Wages - Regular | 1,432,248 | 1,548,393 | 116,145 | 7.50% | 6,279,593 |
| 51041000 - Wages - Overtime | 12,354 | 7,048 | (5,306) | (75.28%) | 28,203 |
| 51051000 - Union Wages - Overtime | 37,233 | 23,722 | (13,511) | (56.96%) | 94,908 |
| 51061000 - Holiday & Vacation | 306,108 | 190,244 | (115,864) | (60.90%) | 773,301 |
| 51071000 - Sick | 94,266 | 77,599 | (16,667) | (21.48%) | 315,425 |
| 51081000 - Sick - Part Time | 0 | 6 | 6 | 100.00% | 24 |
| 51091000 - Missed Meal Penalty | 1,385 | 313 | (1,072) | (342.51%) | 1,268 |
| 51101000 - Temporary Help | 4,205 | 466 | (3,739) | (801.65%) | 1,870 |
| 51981000 - Compensation Accrual | (185,480) | 0 | 185,480 | 0.00% | 0 |
| Total Employee Compensation | 2,355,211 | 2,553,652 | 198,441 | 7.77% | 10,378,493 |
| Compensation Related | | | | | |
| 52411000 - F.I.C.A. | 191,502 | 192,940 | 1,438 | 0.75% | 776,727 |
| 52421000 - F.U.I. | 7,491 | 8,125 | 635 | 7.81% | 10,834 |
| 52431000 - S.U.I. | 51,152 | 41,340 | (9,812) | (23.74%) | 55,120 |
| 52441000 - Union Medical | 453,619 | 472,321 | 18,702 | 3.96% | 1,889,284 |
| 52451000 - Workers' Compensation Insurance | 118,076 | 135,868 | 17,792 | 13.09% | 639,961 |
| 52461000 - Non Union Medical & Life Insurance | 86,623 | 84,401 | (2,222) | (2.63%) | 337,605 |
| 52471000 - Union Retirement Plan | 109,866 | 82,475 | (27,391) | (33.21%) | 334,482 |
| 52481000 - Non-Union Retirement Plan | 14,557 | 30,785 | 16,228 | 52.71% | 125,775 |
| 52981000 - Compensation Related Accrual | (24,438) | 0 | 24,438 | 0.00% | 0 |
| Total Compensation Related | 1,008,448 | 1,048,256 | 39,808 | 3.80% | 4,169,789 |
| | 1,000,440 | 1,040,230 | 55,000 | 5.00 /8 | 4,103,703 |
| Materials and Supplies | 100 000 | 160 070 | 47 050 | 00 470/ | E04 600 |
| 53001000 - Materials & Supplies | 120,220 | 168,073 | 47,853 | 28.47% | 594,628 |
| 53003000 - Materials Direct | 390,850 | 636,363 | 245,513 | 38.58% | 2,545,928 |
| 53004000 - Freight | 20 | 0 | (20) | 0.00% | 0 |
| Total Materials and Supplies | 511,090 | 804,436 | 293,346 | 36.47% | 3,140,556 |
| Utilities and Telephone | | | | | |
| 53301000 - Electricity | 33,600 | 71,200 | 37,600 | 52.81% | 189,000 |
| 53301500 - Sewer | 464,577 | 439,500 | (25,077) | (5.71%) | 1,779,600 |
| 53302000 - Water | 316,483 | 328,408 | 11,925 | 3.63% | 1,919,116 |
| 53302500 - Trash | 109,257 | 109,429 | 172 | 0.16% | 437,719 |
| 53304000 - Telephone | 168 | 171 | 4 | 2.15% | 685 |
| Total Utilities and Telephone | 924,085 | 948,709 | 24,623 | 2.60% | 4,326,120 |
| Legal Fees | | | | | |
| 53401500 - Legal Fees | 43,743 | 87,496 | 43,753 | 50.01% | 349,985 |
| Total Legal Fees | 43,743 | 87,496 | 43,753 | 50.01% | 349,985 |
| - | -, - | - , | -, | | , |
| Professional Fees | | | | | |
| 53402010 - Audit & Tax Preparation Fees - United | 31,600 | 28,000 | (3,600) | (12.86%) | 44,500 |
| 53403500 - Consulting Fees | 19 | 2,701 | 2,682 | 99.28% | 12,479 |
| 53403510 - Consulting Fees - United | 4,480 | 16,245 | 11,765 | 72.42% | 65,000 |
| Total Professional Fees | 36,099 | 46,946 | 10,847 | 23.10% | 121,979 |
| Equipment Rental | | | | | |
| 53501500 - Equipment Rental/Lease Fees | 4,456 | 4,258 | (198) | (4.64%) | 17,038 |
| Total Equipment Rental | 4,456 | 4,258 | (198) | (4.64%) | 17,038 |
| Outside Samiasa | | | | | |
| Outside Services | 0 000 | 6 220 | (2 502) | (40.070/) | 05 004 |
| 53601000 - Bank Fees | 8,923 | 6,330 | (2,593) | (40.97%) | 25,321 |
| 53601500 - Credit Card Transaction Fees | 494 | 0 | (494) | 0.00% | 0 0 0 0 |
| 54603500 - Outside Services Cost Collection 53704000 - Outside Services | 1,518,616 20 167 | 2,111,886 34,187 | 593,270 | 28.09% | 8,447,910 164 394 |
| | 20,167 | | 14,019 | 41.01% | 164,394 |
| Total Outside Services | 1,548,200 | 2,152,402 | 604,203 | 28.07% | 8,637,624 |
| Repairs and Maintenance | | | | | |
| 53701000 - Equipment Repair & Maint | 1,135 | 4,195 | 3,061 | 72.95% | 16,823 |
| 53703000 - Elevator /Lift Maintenance | 6,431 | 7,539 | 1,108 | 14.69% | 30,157 |
| Total Repairs and Maintenance | 7,566 | 11,735 | 4,168 | 35.52% | 46,979 |
| Other Operating Expense | | | | | |
| 53801000 - Mileage & Meal Allowance | 698 | 3,791 | 3,093 | 81.58% | 15,153 |
| 53801500 - Travel & Lodging | 245 | 766 | 522 | 68.07% | 3,027 |
| 53802000 - Uniforms | 18,803 | 22,186 | 3,384 | 15.25% | 88,787 |
| 53802500 - Dues & Memberships | 98 | 376 | 278 | 74.00% | 1,687 |
| | | | | | |
| | | | | Attachment | 2 |

Attachment 2 Page 3 of 14

United Laguna Woods Mutual Operating Statement 3/31/2020 UNITED LAGUNA WOODS MUTUAL

| | | YEAR ⁻ | TO DATE | | TOTAL |
|--|------------|-------------------|-------------|------------|---------------|
| | Actual | Budget | VAR\$ B/(W) | VAR% B/(W) | BUDGET |
| 53803000 - Subscriptions & Books | 231 | 504 | 273 | 54.11% | 2,026 |
| 53803500 - Training & Education | 3,686 | 5,419 | 1,733 | 31.98% | 19,682 |
| 53804000 - Staff Support | 133 | 352 | 220 | 62.35% | 1,409 |
| 53901500 - Volunteer Support | 0 | 417 | 417 | 100.00% | 1,668 |
| 53903000 - Safety | 0 | 126 | 126 | 100.00% | 508 |
| 54001000 - Board Relations | 397 | 0 | (397) | 0.00% | 0 |
| 54001010 - Board Relations - United | 733 | 1,875 | 1,142 | 60.89% | 7,500 |
| 54002000 - Postage | 8,689 | 14,678 | 5,989 | 40.80% | 58,717 |
| 54002500 - Filing Fees / Permits | 0 | 261 | 261 | 100.00% | 847 |
| Total Other Operating Expense | 33,712 | 50,753 | 17,040 | 33.58% | 201,011 |
| Income Taxes | | | | | |
| 54301000 - State & Federal Income Taxes | 0 | 6,253 | 6,253 | 100.00% | 25,000 |
| Total Income Taxes | 0 | 6,253 | 6,253 | 100.00% | 25,000 |
| Property and Sales Tax | | | | | |
| 54302000 - Property Taxes | 2,876,128 | 2,777,999 | (98,130) | (3.53%) | 11,111,994 |
| Total Property and Sales Tax | 2,876,128 | 2,777,999 | (98,130) | (3.53%) | 11,111,994 |
| Insurance | | | | | |
| 54401000 - Hazard & Liability Insurance | 147,909 | 113,945 | (33,964) | (29.81%) | 455,779 |
| 54401500 - D&O Liability | 16,021 | 16,603 | 582 | 3.50% | 66,412 |
| 54402000 - Property Insurance | 342,525 | 243,535 | (98,991) | (40.65%) | 974,142 |
| 54403000 - General Liability Insurance | 763 | 1,832 | 1,069 | 58.34% | 7,328 |
| Total Insurance | 507,218 | 375,914 | (131,304) | (34.93%) | 1,503,660 |
| Investment Expense | | | | | |
| 54201000 - Investment Expense | 2,395 | 9,183 | 6,788 | 73.92% | 36,732 |
| Total Investment Expense | 2,395 | 9,183 | 6,788 | 73.92% | 36,732 |
| Uncollectible Accounts | | | | | |
| 54602000 - Bad Debt Expense | 12,579 | 14,900 | 2,321 | 15.58% | 59,600 |
| Total Uncollectible Accounts | 12,579 | 14,900 | 2,321 | 15.58% | 59,600 |
| (Gain)/Loss on Sale or Trade | | | | | |
| 54101000 - (Gain)/Loss - Warehouse Sales | (930) | (1,875) | (945) | (50.38%) | (7,500) |
| 54101500 - (Gain)/Loss On Investments | (11,409) | 0 | 11,409 | 0.00% | 0 |
| Total (Gain)/Loss on Sale or Trade | (12,339) | (1,875) | 10,464 | 558.10% | (7,500) |
| Depreciation and Amortization | | | | | |
| 55001000 - Depreciation And Amortization | 49,561 | 49,561 | 0 | 0.00% | 198,242 |
| Total Depreciation and Amortization | 49,561 | 49,561 | 0 | 0.00% | 198,242 |
| Net Allocation to Mutuals | | | _ | | |
| 54602500 - Allocated Expenses | 371,307 | 397,467 | 26,159 | 6.58% | 1,584,319 |
| Total Net Allocation to Mutuals | 371,307 | 397,467 | 26,159 | 6.58% | 1,584,319 |
| Total Expenses | 10,279,460 | 11,338,043 | 1,058,583 | 9.34% | 45,901,622 |
| Excess of Revenues Over Expenses | \$999,009 | (\$348,980) | \$1,347,989 | 386.27% | (\$1,945,042) |

United Laguna Woods Mutual Balance Sheet - Preliminary 3/31/2020

| | Current Month End | Prior Year December 31 |
|--|---|---|
| Assets | | |
| Cash and cash equivalents | \$5,404,676 | \$2,159,882 |
| Non-discretionary investments | 1,992,808 | 1,992,808 |
| 5 | | 14,815,925 |
| | | 1,518,100 |
| | | 688,039 |
| Prepaid expenses and deposits | 3,891,585 | 1,118,128 |
| Property and equipment | 91,989,605 | 91,989,605 |
| | (83,756,956) | (83,756,191) |
| Beneficial interest in GRF of Laguna Hills Trust | 5,748,154 | 5,796,949 |
| Non-controlling interest in GRF | 39,116,237 | 39,116,237 |
| Total Assets | \$81,558,333 | \$75,439,483 |
| Liabilities and Fund Balances | | |
| Liabilities: | | |
| Accounts payable and accrued expenses | \$6,535,587 | \$1,453,947 |
| Accrued compensation and related costs | 596,765 | 596,765 |
| Deferred income | 974,753 | 936,551 |
| Asset retirement obligation | 1,207,814 | 1,207,814 |
| Total liabilities | \$9,314,919 | \$4,195,078 |
| Fund balances: | | |
| | 71.244.405 | 74,614,944 |
| | | (3,370,539) |
| Total fund balances | 72,243,414 | 71,244,405 |
| Total Liabilities and Fund Balances | \$81,558,333 | \$75,439,483 |
| | Cash and cash equivalents Non-discretionary investments Discretionary investments Receivable/(Payable) from mutuals Accounts receivable and interest receivable Prepaid expenses and deposits Property and equipment Accumulated depreciation property and equipment Beneficial interest in GRF of Laguna Hills Trust Non-controlling interest in GRF Total Assets Liabilities Accounts payable and accrued expenses Accrued compensation and related costs Deferred income Asset retirement obligation Total liabilities Fund balances Fund balance prior years Change in fund balances | Month EndAssetsCash and cash equivalents\$5,404,676Non-discretionary investments1,992,808Discretionary investments14,888,911Receivable/(Payable) from mutuals1,445,428Accounts receivable and interest receivable837,886Prepaid expenses and deposits3,891,585Property and equipment91,989,605Accumulated depreciation property and equipment83,756,956)Beneficial interest in GRF of Laguna Hills Trust5,748,154Non-controlling interest in GRF39,116,237Total Assets\$81,558,333Liabilities:\$93,116,237Accounts payable and accrued expenses\$6,535,587Accrued compensation and related costs596,765Deferred income974,753Asset retirement obligation1,207,814Total liabilities\$93,314,919Fund balances:71,244,405Fund balance prior years71,244,405Ohange in fund balance - current year999,009Total fund balances72,243,414 |

United Laguna Woods Mutual Fund Balance Sheet - Prelimiary 3/31/2020

| | | Operating Fund | Contingency Fund | Replacement Fund | Total |
|----|--|-------------------|---------------------|---------------------|--------------|
| | Assets | | | | |
| 1 | Cash and cash equivalents | \$5,404,676 | | | \$5,404,676 |
| 2 | Non-discretionary investments | 1,992,808 | | | 1,992,808 |
| 3 | Discretionary investments | 14,888,911 | | | 14,888,911 |
| 4 | Receivable/(Payable) from mutuals | 1,445,428 | | | 1,445,428 |
| 5 | Receivable/(Payable) from operating fund | (19,047,899) | 890,279 | 18,157,620 | |
| 6 | Accounts receivable and interest receivable | 837,886 | | | 837,886 |
| 7 | Prepaid expenses and deposits | 3,891,585 | | | 3,891,585 |
| 8 | Property and equipment | 91,989,605 | | | 91,989,605 |
| 9 | Accumulated depreciation property and equipment | (83,756,956) | | | (83,756,956) |
| 10 | Beneficial interest in GRF of Laguna Hills Trust | 5,748,154 | | | 5,748,154 |
| 11 | Non-controlling interest in GRF | 39,116,237 | | | 39,116,237 |
| 12 | Total Assets | \$62,510,434 | \$890,279 | \$18,157,620 | \$81,558,333 |
| | Liabilities and Fund Balances | | | | |
| | Liabilities: | | | | |
| 13 | Accounts payable and accrued expenses | \$6,561,066 | | (\$25,480) | \$6,535,586 |
| 14 | Accrued compensation and related costs | 596,765 | | | 596,765 |
| 15 | Deferred income | 974,753 | | | 974,753 |
| 16 | Asset retirement obligation | 1,207,814 | | | 1,207,814 |
| 17 | Total liabilities | \$9,340,399 | | (\$25,480) | \$9,314,919 |
| | Fund balances: | | | | |
| 18 | Fund balance prior years | 52,881,436 | 1,106,755 | 17,256,214 | 71,244,405 |
| 19 | Change in fund balance - current year | 288,599 | (216,475) | 926,886 | 999,009 |
| 20 | Total fund balances | 53,170,035 | 890,279 | 18,183,100 | 72,243,414 |
| 21 | Total Liabilities and Fund Balances | \$62,510,434 | \$890,279 | \$18,157,620 | \$81,558,333 |

United Laguna Woods Mutual Changes in Fund Balances - Preliminary 3/31/2020

| | | Operating Fund | Contingency Fund | Replacement Fund | Total |
|----|---|-------------------|---------------------|---------------------|-------------|
| | Revenues: | | | | |
| | Assessments: | | | | |
| 1 | Operating | \$7,605,704 | | | \$7,605,704 |
| 2 | Additions to restricted funds | | 189,690 | 2,883,667 | 3,073,357 |
| 3 | Total assessments | 7,605,704 | 189,690 | 2,883,667 | 10,679,061 |
| | Non-assessment revenues: | | | | |
| 4 | Merchandise sales | 420 | | 1,853 | 2,273 |
| 5 | Fees and charges for services to residents | 109,780 | | | 109,780 |
| 6 | Laundry | 64,293 | | | 64,293 |
| 7 | Interest income | | 3,962 | 67,201 | 71,163 |
| 8 | Unrealized gain/(loss) on AFS investments | (12,118) | 13,014 | 234,717 | 235,613 |
| 9 | Miscellaneous | 116,288 | | | 116,288 |
| 10 | Total non-assessment revenue | 278,662 | 16,976 | 303,770 | 599,408 |
| 11 | Total revenue | 7,884,365 | 206,666 | 3,187,438 | 11,278,469 |
| | Expenses: | | | | |
| 12 | Employee compensation and related | 2,447,488 | | 916,172 | 3,363,660 |
| 13 | Materials and supplies | 194,476 | | 316,614 | 511,090 |
| 14 | Utilities and telephone | 922,582 | | 1,504 | 924,085 |
| 15 | Legal fees | 43,743 | | | 43,743 |
| 16 | Professional fees | 33,599 | | 2,500 | 36,099 |
| 17 | Equipment rental | 840 | | 3,615 | 4,456 |
| 18 | Outside services | 154,149 | 423,605 | 970,446 | 1,548,200 |
| 19 | Repairs and maintenance | 7,231 | | 335 | 7,566 |
| 20 | Other Operating Expense | 26,734 | | 6,978 | 33,712 |
| 21 | Property and sales tax | 2,876,128 | | | 2,876,128 |
| 22 | Insurance | 507,218 | | | 507,218 |
| 23 | Investment expense | | 136 | 2,259 | 2,395 |
| 24 | Uncollectible Accounts | 12,579 | | | 12,579 |
| 25 | (Gain)/loss on sale or trade | (930) | (599) | (10,810) | (12,339) |
| 26 | Depreciation and amortization | 49,561 | | | 49,561 |
| 27 | Net allocations to mutuals | 320,368 | | 50,940 | 371,307 |
| 28 | Total expenses | 7,595,767 | 423,142 | 2,260,552 | 10,279,460 |
| 29 | Excess of revenues over expenses | \$288,599 | (\$216,475) | \$926,886 | \$999,009 |
| 30 | Excluding unrealized gain/(loss) and depreciation | \$350,278 | (\$229,490) | \$692,169 | \$812,957 |

UNITED LAGUNA WOODS MUTUAL NON-DISCRETIONARY ACCOUNT HELD BY BANK OF AMERICA SCHEDULE OF INVESTMENTS 3/31/20

| | | | | | | | | | 3/31/2020 | |
|---|--------------------|----------------|--------------------|------------------|-----------------|------------------|------------------|---------------|-----------------|---------------------------|
| I.D. NO. | DESCRIPTION | STATED RATE | SETTLEMENT DATE | MATURITY DATE | PAR VALUE | EFFECT. YIELD | ORIGINAL COST | BOOK VALUE | MARKET VALUE | UNREALIZED GAIN/(LOSS) |
| 912796TM1 | U.S. TREASURY BILL | 0.00% | 01-02-20 | 04-02-20 | 2,000,000.00 | 1.45% | 1,992,808.47 | 1,997,602.82 | 2,000,000.00 | 2,397.18 |
| TOTAL FOR NON-DISCRETIONARY INVESTMENTS | | | | - | \$ 2,000,000.00 | | \$ 1,992,808.47 | 1,997,602.82 | \$2,000,000.00 | \$2,397.18 |

*Yield is based on all investments held during the year

UNITED LAGUNA WOODS MUTUAL DISCRETIONARY ACCOUNT - SAGEVIEW/FIDELITY SCHEDULE OF INVESTMENTS 3/31/20

| I.D. NO. | DESCRIPTION | STATED RATE | SETTLEMENT DATE | MATURITY DATE | PAR VALUE | EFFECT. YIELD | ORIGINAL COST | BOOK VALUE | MARKET VALUE | UNREALIZED GAIN/(LOSS) |
|-----------------|---|----------------|--------------------|------------------|---------------|------------------|------------------|-----------------|-----------------|---------------------------|
| | FIDELITY GOVT CASH RESERVES | | | | \$ 22,375.54 | | \$ 22,375.54 | | | |
| 92206C870 | VCIT-Vanguard Corp Bond Index | 0.00% | 12-17-19 | - | 2,043,928.19 | 0.00% | \$2,043,928.19 | 2,043,928.19 | \$1,946,571.03 | (\$97,357.16) |
| 92206C870 | VCIT-Vanguard Corp Bond Index | 0.00% | 12-18-19 | - | 95,080.05 | 0.00% | 95,080.05 | 95,080.05 | \$90,551.16 | (\$4,528.89) |
| 92206C870 | VCIT-Vanguard Corp Bond Index | 0.00% | 03-30-20 | - | 180,089.25 | 0.00% | 180,089.25 | 180,089.25 | \$180,089.25 | \$0.00 |
| 31635V216 | FUMBX-Fidelity Short Term Trsry Bond Index | 0.00% | 12-13-19 | - | 4,365,373.57 | 0.00% | 4,365,373.57 | 4,365,373.57 | \$4,527,361.74 | \$161,988.17 |
| 31635V257 | FUAMX-Fidelity Inter Trsry Bond Index | 0.00% | 12-13-19 | - | 1,670,571.15 | 0.00% | 1,670,571.15 | 1,670,571.15 | \$1,810,790.58 | \$140,219.43 |
| 922031851 | VFIRX-Vanguard Short Term Trsry Admiral | 0.00% | 12-13-19 | - | 737,583.06 | 0.00% | 737,583.06 | 737,583.06 | \$753,828.90 | \$16,245.84 |
| 92206C607 | VSCSX-Vanguard Short Term Corp Bd Index Adm | 0.00% | 12-13-19 | - | 2,261,170.30 | 0.00% | 2,261,170.30 | 2,261,170.30 | \$2,198,111.22 | (\$63,059.08) |
| 92206C755 | VMBSX-Vanguard Backed Securities Indx Adm | 0.00% | 12-13-19 | - | 3,512,739.47 | 0.00% | 3,512,739.47 | 3,512,739.47 | \$3,606,962.07 | \$94,222.60 |
| TOTALS FOR DISC | RETIONARY INVESTMENTS | | | | 14,888,910.58 | | 14,888,910.58 _ | \$14,866,535.04 | \$15,114,265.95 | \$247,730.91 |

TOTAL INVESTMENTS

*Yield is based on all investments held during the year

\$ 16,881,719.05

\$ 16,888,910.58

United Laguna Woods Mutual Supplemental Appropriation Schedule Period Ending: 03/31/2020

| | | BUDGET | E | XPENDITURES I-T- | ·D* | | |
|-------------------------------|------------|-------------------------|---------|------------------|-----------|--------------------------|--|
| Fund / Item | Resolution | Total Appropriations | 2020 | Prior Years | Total | Remaining Encumbrance | |
| Reserve Fund | | | | | | | |
| | | | | | | | |
| Emergency Panel Replacements | 01-18-99 | 48,000 | 0 | 0 | 28,961 | 19,039 | |
| Water Heater Replacement | 01-19-66 | 940,000 | 1,389 | 865,598 | 866,495 | 73,505 | |
| Laundry Room Coin Box Guards | 01-19-64 | 20,000 | 0 | 0 | 0 | 20,000 | |
| 2021 Reserve Study | 01-20-XX | 5,000 | 2,500 | 0 | 2,500 | 2,500 | |
| | Total | \$1,013,000 | \$3,889 | \$865,598 | \$897,956 | \$115,044 | |
| Contingency Fund | | | | | | | |
| Energy Consultant Services | 01-18-67 | 50,000 | 1,410 | 16,528 | 27,524 | 22,476 | |
| 2019 Fumigation Program | 01-19-33 | 104,762 | 0 | 68,819 | 68,819 | 35,943 | |
| Slope Repair Avenida Castilla | 01-19-51 | 13,246 | 0 | 12,042 | 12,042 | 1,204 | |
| | Total | \$168,008 | \$1,410 | \$97,388 | \$108,384 | \$59,624 | |
| 4 IT D / | | | | | | 4 | |

*Incurred To Date

UNITED LAGUNA WOODS MUTUAL FUND EXPENDITURES REPORT AS OF MARCH 31, 2020

| | CURREN | T MONTH | YEAR-T | O-DATE | 2020 | % | VARIANO | RIANCE | |
|---------------------------------------|------------------|------------------|----------------------------------|----------------------------------|--------------|----------|-----------------------|--------|--|
| DESCRIPTION | ACTUAL | BUDGET | ACTUAL | BUDGET | BUDGET | EXPENDED | \$ | % | |
| F | RESERVE FUND - N | IAINTENAI | NCE & CONS | STRUCTION | | | | | |
| REPLACEMENTS | | | | | | | | | |
| BUILDING STRUCTURES | \$104,735 | \$56,120 | \$174,550 | \$167,379 | \$670,009 | 26% | (\$7,171) | (4% | |
| CDS SIGNAGE | 0 | 4,166 | 0 | 12,498 | 50,000 | 0% | 12,498 | 100% | |
| ELECTRICAL SYSTEMS | 36,193 | 38,290 | 118,507 | 114,870 | 459,495 | 26% | (3,637) | (3% | |
| EXTERIOR WALKWAY LIGHTING | 1,556 | 6,302 | 2,856 | 18,761 | 75,121 | 4% | 15,904 | 85% | |
| FOUNDATIONS | 150 | 3,653 | 150 | 10,959 | 43,836 | 0% | 10,809 | 99% | |
| GUTTER REPLACEMENT | 5,468 | 8,268 | 19,724 | 24,539 | 98,289 | 20% | 4,815 | 20% | |
| PAINT - EXTERIOR | 139,675 | 159,438 | 447,220 | 468,100 | 1,876,061 | 24% | 20,880 | 4% | |
| PRIOR TO PAINT | 91,383 | 85,114 | 263,265 | 250,270 | 1,003,518 | 26% | (12,995) | (5% | |
| PAVING | 0 | 33,052 | 0 | 99,156 | 396,628 | 0% | 99,156 | 100% | |
| ROOF REPLACEMENTS | 8,142 | 77,565 | 75,771 | 232,695 | 930,804 | 8% | 156,924 | 67% | |
| WALL REPLACEMENT | 0 | 13,750 | 0 | 41,250 | 165,000 | 0% | 41,250 | 100% | |
| WASTE LINE REMEDIATION | 219,893 | 191,666 | 368,934 | 574,998 | 2,300,000 | 16% | 206,064 | 36% | |
| WATER LINE - COPPER PIPE REMEDIATION | 75,318 | 16,666 | 123,209 | 49,998 | 200,000 | 62% | (73,211) | (146% | |
| WINDOW/SLIDING SCREEN DOOR | 717 | 10,039 | 11,811 | 29,845 | 119,518 | 10% | 18,034 | 60% | |
| SUPPL. APPROPRIATIONS | 3,225 | 3,225 | 3,889 | 3,889 | 3,889 | 100% | 0 | 0% | |
| SUB-TOTAL | \$686,455 | \$707,312 | \$1,609,885 | \$2,099,205 | \$8,392,168 | 19% | \$489,320 | 23% | |
| | | | | | | | | | |
| APPLIANCE AND FIXTURE REPLACEMENTS | | | | | | | | (| |
| COOKTOPS | \$6,977 | \$5,950 | \$23,077 | \$17,766 | \$71,112 | 32% | (\$5,312) | (30% | |
| DISHWASHERS | 6,988 | 7,178 | 22,392 | 21,353 | 85,523 | 26% | (1,039) | (5% | |
| BASINS/SINKS/TOILETS | 8,331 | 19,998 | 47,577 | 59,608 | 238,679 | 20% | 12,031 | 20% | |
| GARBAGE DISPOSALS | 6,182 | 9,721 | 22,437 | 28,813 | 115,440 | 19% | 6,376 | 22% | |
| HOODS | 1,515 | 2,996 | 3,579 | 8,907 | 35,681 | 10% | 5,328 | 60% | |
| COUNTER TOPS/FLOORS/SHOWER ENCLOSURES | 48,649 | 116,760 | 210,919 | 347,750 | 1,392,191 | 15% | 136,831 | 39% | |
| OVENS | 12,786 | 9,283 | 43,708 | 27,765 | 111,112 | 39% | (15,943) | (57% | |
| RANGES | 171 | 1,051 | 2,968 | 3,111 | 12,469 | 24% | 143 | 5% | |
| REFRIGERATORS | 18,217 | 19,065 | 34,775 | 56,899 | 227,754 | 15% | 22,124 | 39% | |
| WATER HEATERS & PERMITS | 6,372 | 63,162 | 15,166 | 187,641 | 751,503 | 2% | 172,475 | 92% | |
| DRYERS | 0 | 2,984 | 123 | 8,931 | 35,735 | 0% | 8,808 | 99% | |
| WASHING MACHINES | 2,544 | 7,578 | 13,194 | 22,684 | 90,773 | 15% | 9,490 | 42% | |
| SUB-TOTAL | \$118,731 | \$265,726 | \$439,916 | \$791,228 | \$3,167,971 | 14% | \$351,312 | 44% | |
| TOTAL RESERVE FUND | \$805,186 | \$973.038 | \$2.049.801 | \$2.890.433 | \$11.560.139 | 18% | \$840.632 | 29% | |
| | ψυυυ, 100 | \$313,030 | Ψ <u>2</u> ,0 7 3,001 | Ψ <u>2</u> ,000, 4 00 | ψ11,000,100 | 10/0 | Ψ0 τ 0,032 | | |

RESERVE FUND - GENERAL SERVICES

| PRIOR TO PAINT | 0 | 782 | 0 | 2,292 | 9,186 | 0% | 2,292 | 100% |
|------------------|-----|---------|---------|----------|-----------|----|----------|------|
| PAVING | 0 | 5,821 | 2,845 | 17,081 | 68,481 | 4% | 14,237 | 83% |
| WALL REPLACEMENT | 0 | 2,529 | 0 | 7,587 | 30,365 | 0% | 7,587 | 100% |
| TOTAL | \$0 | \$9,132 | \$2,845 | \$26,960 | \$108,032 | 3% | \$24,115 | 89% |

UNITED LAGUNA WOODS MUTUAL FUND EXPENDITURES REPORT AS OF MARCH 31, 2020

| | CURREN | CURRENT MONTH | | YEAR-TO-DATE | | % | VARIANC | E |
|--|---|--|--|--|---|---|--|--|
| DESCRIPTION | ACTUAL | BUDGET | ACTUAL | BUDGET | BUDGET | EXPENDED | \$ | % |
| | RESERV | E FUND - L | ANDSCAPE | | | | | |
| REPLACEMENTS | | | | | | | | |
| LANDSCAPE MODIFICATION | 8,522 | 37,648 | 9,131 | 112,874 | 451,543 | 2% | 103,743 | 92% |
| TREE MAINTENANCE | 52,017 | 73,398 | 207,326 | 215,721 | 864,752 | 24% | 8,395 | 4% |
| TOTAL RESERVE FUND | \$60,539 | \$111,046 | \$216,457 | \$328,595 | \$1,316,295 | 16% | \$112,138 | 34% |
| OPEI | RATING EXPENDITUR | RES - MAINT | ENANCE & | CONSTRUC | CTION | | | |
| | | | | | | | | (1-20) |
| PLUMBING SERVICE | \$143,867 | \$117,464 | \$402,431 | \$344,592 | \$1,382,295 | 29% | (\$57,839) | |
| PLUMBING SERVICE CARPENTRY SERVICE | \$143,867 46,223 | \$117,464 41,979 | \$402,431 139,455 | \$344,592 123,189 | \$1,382,295 494,100 | 28% | (16,266) | (13% |
| PLUMBING SERVICE CARPENTRY SERVICE ELECTRICAL SERVICE | \$143,867 46,223 23,642 | \$117,464 41,979 34,849 | \$402,431 139,455 79,712 | \$344,592 123,189 102,101 | \$1,382,295 494,100 409,634 | 28% 19% | (16,266) 22,390 | (13% 22% |
| PLUMBING SERVICE CARPENTRY SERVICE ELECTRICAL SERVICE APPLIANCE REPAIRS | \$143,867 46,223 23,642 21,441 | \$117,464 41,979 34,849 26,186 | \$402,431 139,455 79,712 72,886 | \$344,592 123,189 102,101 76,898 | \$1,382,295 494,100 409,634 308,507 | 28% 19% 24% | (16,266) 22,390 4,012 | (13% 22% 5% |
| PLUMBING SERVICE CARPENTRY SERVICE ELECTRICAL SERVICE APPLIANCE REPAIRS INTERIOR PREVENTIVE MAINTENANCE | \$143,867 46,223 23,642 21,441 28,780 | \$117,464 41,979 34,849 26,186 29,480 | \$402,431 139,455 79,712 72,886 88,592 | \$344,592 123,189 102,101 76,898 86,351 | \$1,382,295 494,100 409,634 308,507 346,454 | 28% 19% 24% 26% | (16,266) 22,390 4,012 (2,241) | (13%) 22% 5% (3%) |
| PLUMBING SERVICE CARPENTRY SERVICE ELECTRICAL SERVICE APPLIANCE REPAIRS INTERIOR PREVENTIVE MAINTENANCE PEST CONTROL | \$143,867 46,223 23,642 21,441 28,780 3,910 | \$117,464 41,979 34,849 26,186 29,480 18,830 | \$402,431 139,455 79,712 72,886 88,592 5,390 | \$344,592 123,189 102,101 76,898 86,351 56,490 | \$1,382,295 494,100 409,634 308,507 346,454 225,980 | 28% 19% 24% 26% 2% | (16,266) 22,390 4,012 (2,241) 51,100 | (13% 22% 5% (3% 90% |
| PLUMBING SERVICE CARPENTRY SERVICE ELECTRICAL SERVICE APPLIANCE REPAIRS INTERIOR PREVENTIVE MAINTENANCE | \$143,867 46,223 23,642 21,441 28,780 | \$117,464 41,979 34,849 26,186 29,480 | \$402,431 139,455 79,712 72,886 88,592 | \$344,592 123,189 102,101 76,898 86,351 | \$1,382,295 494,100 409,634 308,507 346,454 | 28% 19% 24% 26% | (16,266) 22,390 4,012 (2,241) | (13% 22% 5% (3% 90% (3% |
| PLUMBING SERVICE CARPENTRY SERVICE ELECTRICAL SERVICE APPLIANCE REPAIRS INTERIOR PREVENTIVE MAINTENANCE PEST CONTROL COUNTERTOP/FLOOR/TILE REPAIRS ENERGY PROGRAM | \$143,867 46,223 23,642 21,441 28,780 3,910 15,900 | \$117,464 41,979 34,849 26,186 29,480 18,830 10,910 | \$402,431 139,455 79,712 72,886 88,592 5,390 33,104 | \$344,592 123,189 102,101 76,898 86,351 56,490 32,037 | \$1,382,295 494,100 409,634 308,507 346,454 225,980 128,480 | 28% 19% 24% 26% 2% 26% | (16,266) 22,390 4,012 (2,241) 51,100 (1,067) | (13% 22% 5% (3% 90% (3% 92% |
| PLUMBING SERVICE CARPENTRY SERVICE ELECTRICAL SERVICE APPLIANCE REPAIRS INTERIOR PREVENTIVE MAINTENANCE PEST CONTROL COUNTERTOP/FLOOR/TILE REPAIRS | \$143,867 46,223 23,642 21,441 28,780 3,910 15,900 0 | \$117,464 41,979 34,849 26,186 29,480 18,830 10,910 2,083 | \$402,431 139,455 79,712 72,886 88,592 5,390 33,104 491 | \$344,592 123,189 102,101 76,898 86,351 56,490 32,037 6,249 | \$1,382,295 494,100 409,634 308,507 346,454 225,980 128,480 25,000 | 28% 19% 24% 26% 2% 26% 2% | (16,266) 22,390 4,012 (2,241) 51,100 (1,067) 5,758 | (17% (13% 22% (3% 90% (3% 92% (91% 88% |

OPERATING EXPENDITURES - GENERAL SERVICES

| CONCRETE REPAIR/REPLACEMENT | 34,823 | 31,711 | 104,886 | 93,089 | 373,111 | 28% | (11,797) | (13%) |
|-----------------------------|----------|----------|-----------|-----------|-------------|-----|----------|-------|
| JANITORIAL SERVICE | 34,996 | 29,438 | 96,219 | 86,262 | 345,015 | 28% | (9,958) | (12%) |
| GUTTER CLEANING | 8,915 | 16,168 | 13,617 | 48,187 | 192,872 | 7% | 34,571 | 72% |
| WELDING | 6,887 | 8,611 | 24,874 | 25,264 | 101,275 | 25% | 389 | 2% |
| TRAFFIC CONTROL | 1,247 | 1,277 | 2,296 | 3,743 | 15,010 | 15% | 1,447 | 39% |
| TOTAL | \$86,869 | \$87,205 | \$241,892 | \$256,544 | \$1,027,283 | 24% | \$14,653 | 6% |

CONTINGENCY FUND - MAINTENANCE & CONSTRUCTION

| MOISTURE INTRUSION - RAIN LEAKS | \$32,721 | \$12,666 | \$80,063 | \$37,998 | \$152,000 | 53% | (\$42,065) | (111%) |
|---|-----------|-----------|-----------|-----------|-------------|------|------------|--------|
| MOISTURE INTRUSION - PLUMBING LEAKS | 90,118 | 62,949 | 211,453 | 188,847 | 755,390 | 28% | (22,606) | (12%) |
| MOISTURE INTRUSION - PLUMBING STOPPAGES | 23,271 | 23,243 | 66,394 | 69,729 | 278,926 | 24% | 3,335 | 5% |
| MOISTURE INTRUSION - MISCELLANEOUS | 22,519 | 6,565 | 54,966 | 19,695 | 78,786 | 70% | (35,271) | (179%) |
| DAMAGE RESTORATION SERVICES | 17,094 | 12,071 | 9,319 | 35,867 | 143,640 | 6% | 26,548 | 74% |
| SUPPL. APPROPRIATIONS | 1,410 | 1,410 | 1,410 | 1,410 | 1,410 | 100% | 0 | 0% |
| TOTAL CONTINGENCY FUND | \$187,132 | \$118,904 | \$423,605 | \$353,546 | \$1,410,152 | 30% | (\$70,059) | (20%) |

UNITED LAGUNA WOODS MUTUAL MAINTENANCE PROGRAMS EXPENDITURES REPORT AS OF MARCH 31, 2020

| | YTD ACTUAL | | | |
|-------------|--------------|-------|-----------|----------|
| | TOTAL | | | OUTSIDE |
| DESCRIPTION | EXPENDITURES | LABOR | MATERIALS | SERVICES |

RESERVE FUND - MAINTENANCE & CONSTRUCTION

| BUILDING STRUCTURES | \$174,550 | \$11,478 | \$588 | \$162,484 |
|---------------------------------------|-------------|-----------|-----------|-----------|
| CDS SIGNAGE | 0 | 0 | 0 | 0 |
| ELECTRICAL SYSTEMS | 118,507 | 0 | 0 | 118,507 |
| EXTERIOR WALKWAY LIGHTING | 2,856 | 0 | 0 | 2,856 |
| FOUNDATIONS | 150 | 0 | 0 | 150 |
| GUTTER REPLACEMENT | 19,724 | 17,892 | 1,832 | 0 |
| PAINT - EXTERIOR | 447,220 | 395,207 | 52,013 | 0 |
| PAVING | 0 | 0 | 0 | 0 |
| PRIOR TO PAINT | 263,265 | 223,559 | 39,706 | 0 |
| ROOF REPLACEMENTS | 75,771 | 0 | 0 | 75,771 |
| WALL REPLACEMENT | 0 | 0 | 0 | 0 |
| WASTE LINE REMEDIATION | 368,934 | 5,608 | 76 | 363,249 |
| WATER LINE - COPPER PIPE REMEDIATION | 123,209 | 0 | 0 | 123,209 |
| WINDOW/SLIDING SCREEN DOOR | 11,811 | 4,427 | 5,446 | 1,938 |
| BASINS/SINKS/TOILETS | 47,577 | 15,473 | 32,104 | 0 |
| COOKTOPS | 23,077 | 3,437 | 13,293 | 6,347 |
| COUNTER TOPS/FLOORS/SHOWER ENCLOSURES | 210,919 | 91,458 | 47,786 | 71,675 |
| DISHWASHERS | 22,392 | 6,221 | 12,901 | 3,270 |
| DRYERS | 123 | 123 | 0 | 0 |
| GARBAGE DISPOSALS | 22,437 | 7,869 | 14,568 | 0 |
| HOODS | 3,579 | 904 | 1,243 | 1,432 |
| OVENS | 43,708 | 2,873 | 24,366 | 16,469 |
| RANGES | 2,968 | 998 | 1,516 | 454 |
| REFRIGERATORS | 34,775 | 5,425 | 19,893 | 9,457 |
| WASHING MACHINES | 13,194 | 1,421 | 11,774 | 0 |
| WATER HEATERS & PERMITS | 15,166 | 4,810 | 10,356 | 0 |
| SUPPL. APPROPRIATIONS | 3,889 | 900 | 489 | 2,500 |
| TOTAL | \$2,049,801 | \$800,083 | \$289,949 | \$959,769 |

RESERVE FUND - GENERAL SERVICES

| PRIOR TO PAINT | 0 | 0 | 0 | 0 |
|------------------|---------|---------|-----|-----|
| PAVING | 2,845 | 2,845 | 0 | 0 |
| WALL REPLACEMENT | 0 | 0 | 0 | 0 |
| TOTAL | \$2,845 | \$2,845 | \$0 | \$0 |

RESERVE FUND - LANDSCAPE

| LANDSCAPE MODIFICATION | 9,131 | 0 | 609 | 8,522 |
|------------------------|-----------|-----------|-------|---------|
| TREE MAINTENANCE | 207,326 | 207,326 | 0 | 0 |
| TOTAL | \$216,457 | \$207,326 | \$609 | \$8,522 |

UNITED LAGUNA WOODS MUTUAL MAINTENANCE PROGRAMS EXPENDITURES REPORT AS OF MARCH 31, 2020

| | YTD ACTUAL | | | |
|-------------|--------------|-------|-----------|----------|
| | TOTAL | | | OUTSIDE |
| DESCRIPTION | EXPENDITURES | LABOR | MATERIALS | SERVICES |

OPERATING EXPENDITURES - MAINTENANCE & CONSTRUCTION

| CARPENTRY SERVICE | 139,455 | 124,403 | 15,052 | 0 |
|--|-----------|-----------|----------|----------|
| COUNTERTOP/FLOOR/TILE REPAIRS | 33,104 | 29,283 | 1,306 | 2,515 |
| ELECTRICAL SERVICE | 79,712 | 66,168 | 13,544 | 0 |
| ENERGY PROGRAM | 491 | 0 | 0 | 491 |
| FIRE PROTECTION | 373 | 0 | 373 | 0 |
| INTERIOR PREVENTIVE MAINTENANCE | 88,592 | 88,004 | 589 | 0 |
| MISCELLANEOUS REPAIRS BY OUTSIDE SERVICE | 11,906 | 0 | 0 | 11,906 |
| PEST CONTROL | 5,390 | 0 | 0 | 5,390 |
| PLUMBING SERVICE | 402,431 | 318,376 | 16,648 | 67,407 |
| APPLIANCE REPAIRS | 72,886 | 64,817 | 8,069 | 0 |
| TOTAL | \$834,339 | \$691,051 | \$55,581 | \$87,708 |

OPERATING EXPENDITURES - GENERAL SERVICES

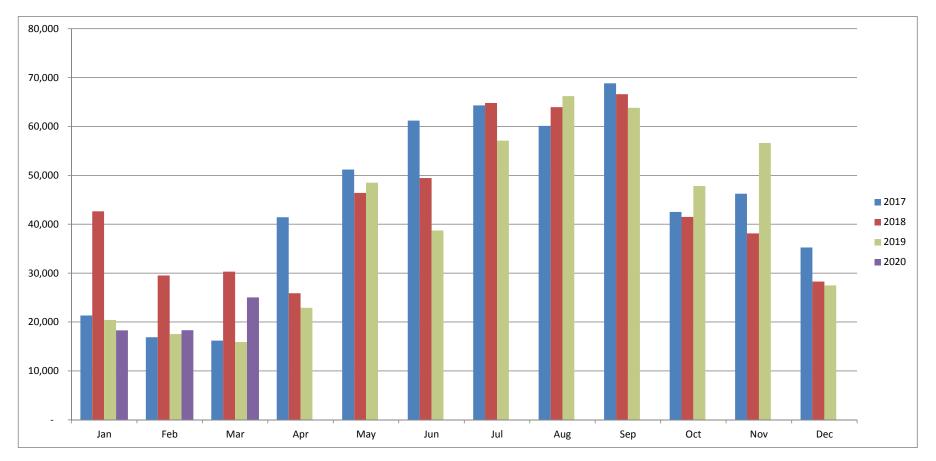
| CONCRETE REPAIR/REPLACEMENT | 104,886 | 101,122 | 3,764 | 0 |
|-----------------------------|-----------|-----------|---------|-----|
| GUTTER CLEANING | 13,617 | 13,617 | 0 | 0 |
| JANITORIAL SERVICE | 96,219 | 95,982 | 237 | 0 |
| TRAFFIC CONTROL | 2,296 | 2,296 | 0 | 0 |
| WELDING | 24,874 | 24,325 | 550 | 0 |
| TOTAL | \$241,892 | \$237,341 | \$4,550 | \$0 |

CONTINGENCY FUND - MAINTENANCE & CONSTRUCTION

| MOISTURE INTRUSION - RAIN LEAKS | \$80,063 | \$0 | \$0 | \$80,063 |
|---|-----------|-----|-----|-----------|
| MOISTURE INTRUSION - PLUMBING LEAKS | 211,453 | 0 | 0 | 211,453 |
| MOISTURE INTRUSION - PLUMBING STOPPAGES | 66,394 | 0 | 0 | 66,394 |
| MOISTURE INTRUSION - MISCELLANEOUS | 54,966 | 0 | 0 | 54,966 |
| DAMAGE RESTORATION SERVICES | 9,319 | 0 | 0 | 9,319 |
| SUPPL. APPROPRIATIONS | 1,410 | 0 | 0 | 1,410 |
| OTHER - INVESTMENTS EXPENDITURES | 1,320 | 0 | 0 | 1,320 |
| TOTAL | \$423,605 | \$0 | \$0 | \$423,605 |

United Mutual Water Usage in 100 cubic feet units

| Year | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | YTD | Total |
|------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|---------|---------|
| 2017 | 21,326 | 16,898 | 16,207 | 41,450 | 51,184 | 61,199 | 64,301 | 60,140 | 68,826 | 42,530 | 46,232 | 35,259 | 54,431 | 525,552 |
| 2018 | 42,632 | 29,513 | 30,299 | 25,881 | 46,405 | 49,466 | 64,821 | 63,964 | 66,621 | 41,517 | 38,135 | 28,295 | 102,444 | 527,549 |
| 2019 | 20,437 | 17,551 | 15,895 | 22,897 | 48,490 | 38,729 | 57,098 | 66,201 | 63,823 | 47,827 | 56,613 | 27,488 | 53,883 | 483,049 |
| 2020 | 18,294 | 18,329 | 25,035 | - | - | - | - | - | - | - | - | - | 61,658 | 61,658 |





Statement of Revenues & Expenses - Preliminary

Variance Explanations as of March 31, 2020

SUMMARY

United financial results were better than budget by \$1,348K as of March 31, 2020, primarily due to timing of programs. Explanations for categories with significant variances are found below.

REVENUE

Operating Assessments Line 1 \$138K Favorable variance resulted from an increase in revenue for property taxes and supplemental property taxes; offsetting expense is shown on line 22.

► Unrealized gain/(loss) on AFS Investments Line 8 \$236K

Favorable variance due to reporting of Unrealized Gain on Available for Sale Investments. A monthly entry is made to reflect investment market conditions, which fluctuate.

EXPENSE

Employee Compensation and Related Line 12 \$238K

United used fewer hours than anticipated for M&C programs such as Plumbing in March. The budget included hours to replace 632 manor water heaters; however, only 12 water heaters were replaced through the reporting period. Staff is prioritizing work on leak investigation. Favorable variance was furthered by open positions in Landscape and Maintenance and Construction.

► Materials and Supplies Line 13 \$293K

Favorable variance resulted in several areas of operations such as Plumbing, Interior Components, and Appliances due to timing of expenditures due to timing where timing of procurement will vary from even budget distribution. Additionally, reprioritization of water heater replacements as noted above contributed to the variance. Interior components such as replacement of kitchen and bathroom countertops are made upon residents request and during resale inspection. As of the reporting period, fewer replacements were made than anticipated.

► Legal Fees Line 15 \$44K

Favorable variance resulted due to lower expenditures to date than anticipated. The budget for legal fees is a contingency, which fluctuates from year to year.



Statement of Revenues & Expenses - Preliminary

Variance Explanations as of March 31, 2020

► Outside Services Line 18 \$604K

Waste Line Remediation \$212K

Favorable variance due to timing of scheduled work compared to budget spread. Of the 85 scheduled buildings, 24 were completed. If additional buildings become problematic, they will be added to the schedule.

Roof Replacement \$157K

Favorable variance due to timing of scheduled work compared to budget spread. Roofing programs was scheduled to begin in March; however, work did not begin through the reporting period.

Landscape Modification \$101K

Favorable variance due to timing of scheduled work compared to budget spread; slope maintenance work began in March and invoices are expected in Q2.

Paving \$99K

Although budget is spread evenly throughout the year, paving programs such as asphalt overlay, parkway concrete, and seal coat are scheduled from July through October. This program will have a favorable variance until the program begins.

Property and Sales Tax Line 22 (\$98K)

Unfavorable variance resulted due to higher supplemental property taxes than anticipated at the time of budget preparation. Assessment base from the County Tax Assessor has increased as average sales price trends upward. Offsetting revenue found on Line 1.

► Insurance Line 23 (\$131K)

Unfavorable variance due to higher premiums at 10/1/19 renewal for property and casualty insurance. Insurance premium increases were implemented after 2020 budget was finalized. Significant changes in market conditions, catastrophic losses including wildfires in California, and a non-renewal situation required a new layered program structure to achieve the existing limits in a tight market.