MINUTES OF THE REGULAR MEETING OF THE BOARD OF DIRECTORS OF THIRD LAGUNA HILLS MUTUAL A CALIFORNIA NON-PROFIT MUTUAL BENEFIT CORPORATION

December 15, 2009

The Regular Meeting of the Third Laguna Hills Mutual Board of Directors, a California nonprofit mutual benefit corporation, was held on Tuesday, December 15, 2009 at 9:30 A.M. at 24351 El Toro Road, Laguna Woods, California.

- Directors Present:Carol Moore, John Paulus, Kathryn Freshley, Mary Robertson,
Carol Skydell, Dominic Burrasca, Noel Hatch, Lucy Shimon, Mike
Straziuso, Don LippertDirectors Absent:Stanley Feldstein
- Others Present: Milt Johns, Patty Kurzet, and Janet Price (10:12 AM -10:34 AM)

CALL TO ORDER

Director Carol Moore, President of the Corporation, chaired the meeting and stated that it was a regular meeting held pursuant to notice duly given and that a quorum was present. The meeting was called to order at 9:30 A.M.

A moment of silence was held to honor the US Troops serving our country and those placed in harm's way.

PLEDGE OF ALLEGIANCE

Director Carol Skydell led the Membership in the Pledge of Allegiance to the Flag.

ACKNOWLEDGEMENT OF PRESS

Ms. Claire Webb from the Laguna Woods Globe was present, and the Channel 6 Camera Crew, by way of remote cameras, were acknowledged as present.

APPROVAL OF AGENDA

Without objection, the Board approved the agenda as amended by removing 2234-D Denial of request for Mutual to reverse unoccupied manor inspection fee, and reaffirm policy from the Maintenance and Construction Consent Calendar and returned it back to the Committee.

CHAIR'S REPORT–Carol Moore

President Moore congratulated the new United board members, encouraged residents to get involved in the Community's governance, commented on water conservation, and thanked Staff for putting together the Volunteer Luncheon.

APPROVAL OF THE MINUTES

The Board reviewed the minutes of the Regular Meeting of November 17, 2009. Director Freshley moved to approve the minutes. Director Shimon seconded the motion and the motion carried by a vote of 8-0-1 (Director Lippert abstained).

THIRD MUTUAL MEMBER COMMENTS

- Richard Moos (5345-A) commented on replacing Director Straziuso with Director Feldstein on the Finance Committee
- Corkie Eley (2401-2E) commented on the contents of the budget package she received in the mail
- Bud Nesvig (2392-3H) commented on his proposed appointment on the Nominating Committee and requested withdrawal of his name from the resolution, and commented on expenses incurred from his disciplinary hearing for water heater damage
- Karel Brouwer (3189-C) commented on the epoxy program

RESPONSES TO MEMBER COMMENTS

- Director Hatch welcomed Director Lippert back and commented on the Finance Committee assignments
- Director Freshley commented on the budget package
- Director Robertson addressed Mr. Moos' commented on the Finance Committee assignments and the contents of the annual mailing
- Director Straziuso commented on his removal as Vice-Chair on the Finance Committee

GENERAL MANAGER'S REPORT

Mr. Milt Johns provided an update on the Plan-A-Ride demand response bus program, commented on water conservation, and reported that the El Toro Water District rescinded a portion of the penalty fees assessed to the Mutual.

CONSENT CALENDAR

Director Freshley made a motion to approve the Consent Calendar as amended. Director Paulus seconded the motion and the motion carried by a vote of 8-0-1 (Director Skydell abstained), and the Board took the following actions:

Maintenance & Construction Committee Recommendations:

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	2166-C	Denial of request to install concrete ramp
	2400-1D	Approval of request to alter the length of the kitchen window, with contingencies
	2402 Bldg	Approve request of residents at Building 2402 for the Mutual to remove fountain at the Mutual's Expense
	3070-B	Approval of request to install wood panel to underside of the entry cover, with contingencies
	3254-C	Approval of request to install rear patio cover and perform a master bedroom window modification, with contingencies
	3530-C	Approval of request to remove chimney, build laundry room in garage, and install a wider sliding glass door in living room, with contingencies
	4013-3G	Approval of request to retain unauthorized roof mounted heat pump package unit, with contingencies
	5126 5253	Approval of request to retain stepping stones Approval of request to perform rear patio addition, with contingencies

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5307 Approval of request to extend rear patio and install enclosure, with contingencies

Landscape Committee Recommendations

- 2328-T Denial of request for tree removal
- 2379-B Approval of request for turf removal and installation of shrub bed at the Mutual's expense
- 3162-C Denial of request for tree removal
- 5335-C Denial of request for two (2) tree removals
- 5452 Approval of request for plant replacements at the Mutual Member's expense
- 5568-A Denial of request for two (2) tree removals

Finance Committee Recommendations

RESOLUTION 03-09-155

WHEREAS, Member ID 931-470-42 is currently delinquent to Third Laguna Hills Mutual with regard to the monthly assessment; and

WHEREAS, a Notice of Delinquent Assessment (Lien) will be filed upon adoption of this resolution following at least a majority vote of the Board (with no delegation of such action by the Board), acting in an open meeting, and for which the Board's vote is recorded in the minutes;

NOW THEREFORE BE IT RESOLVED, December 15, 2009, that the Board of Directors hereby approves the recording of a Lien for Member ID 931-470-42; and

RESOLVED FURTHER, that the officers and agents of this Corporation are hereby authorized on behalf of the Corporation to carry out this resolution as written.

RESOLUTION 03-09-156

WHEREAS, Member ID 931-481-18 is currently delinquent to Third Laguna Hills Mutual with regard to the monthly assessment; and

WHEREAS, a Notice of Delinquent Assessment (Lien) will be filed upon adoption of this resolution following at least a majority vote of the Board (with no delegation of such action by the Board), acting in an open meeting, and for which the Board's vote is recorded in the minutes;

NOW THEREFORE BE IT RESOLVED, December 15, 2009, that the Board of Directors hereby approves the recording of a Lien for Member ID 931-481-18; and

RESOLVED FURTHER, that the officers and agents of this Corporation are hereby authorized on behalf of the Corporation to carry out this resolution as written.

RESOLUTION 03-09-157

WHEREAS, Member ID 931-681-26 is currently delinquent to Third Laguna Hills Mutual with regard to the monthly assessment; and

WHEREAS, a Notice of Delinquent Assessment (Lien) will be filed upon adoption of this resolution following at least a majority vote of the Board (with no delegation of such action by the Board), acting in an open meeting, and for which the Board's vote is recorded in the minutes;

NOW THEREFORE BE IT RESOLVED, December 15, 2009, that the Board of Directors hereby approves the recording of a Lien for Member ID 931-681-26; and

RESOLVED FURTHER, that the officers and agents of this Corporation are hereby authorized on behalf of the Corporation to carry out this resolution as written.

RESOLUTION 03-09-158

WHEREAS, Member ID 933-611-94 is currently delinquent to Third Laguna Hills Mutual with regard to the monthly assessment; and

WHEREAS, a Notice of Delinquent Assessment (Lien) will be filed upon adoption of this resolution following at least a majority vote of the Board (with no delegation of such action by the Board), acting in an open meeting, and for which the Board's vote is recorded in the minutes;

NOW THEREFORE BE IT RESOLVED, December 15, 2009, that the Board of Directors hereby approves the recording of a Lien for Member ID 933-611-94; and

RESOLVED FURTHER, that the officers and agents of this Corporation are hereby authorized on behalf of the Corporation to carry out this resolution as written.

RESOLUTION 03-09-159

WHEREAS, Member ID 933-630-66 is currently delinquent to Third Laguna Hills Mutual with regard to the monthly assessment; and

WHEREAS, a Notice of Delinquent Assessment (Lien) will be filed upon adoption of this resolution following at least a majority vote of the Board (with

no delegation of such action by the Board), acting in an open meeting, and for which the Board's vote is recorded in the minutes;

NOW THEREFORE BE IT RESOLVED, December 15, 2009, that the Board of Directors hereby approves the recording of a Lien for Member ID 933-630-66; and

RESOLVED FURTHER, that the officers and agents of this Corporation are hereby authorized on behalf of the Corporation to carry out this resolution as written.

RESOLUTION 03-09-160

WHEREAS, Member ID 934-903-50 is currently delinquent to Third Laguna Hills Mutual with regard to the monthly assessment; and

WHEREAS, a Notice of Delinquent Assessment (Lien) will be filed upon adoption of this resolution following at least a majority vote of the Board (with no delegation of such action by the Board), acting in an open meeting, and for which the Board's vote is recorded in the minutes;

NOW THEREFORE BE IT RESOLVED, December 15, 2009, that the Board of Directors hereby approves the recording of a Lien for Member ID 934-903-50; and

RESOLVED FURTHER, that the officers and agents of this Corporation are hereby authorized on behalf of the Corporation to carry out this resolution as written.

FINANCE REPORT

Director Kathryn Freshley gave the Treasurer's and the Finance Committee Reports, and commented on the Resale & Lease Activities.

Ms. Janet Price entered the meeting at 10:12 A.M.

Director Straziuso advised that the legal fees up-to-date are 100% over-budget and commented on his concerns about discussing the fees in closed verses open session.

Ms. Price left the meeting at 10:34 A.M.

Director John Paulus reported from the Maintenance and Construction Committee.

The Secretary of the Corporation, Director Skydell, read a proposed resolution ratifying the Mutual's policy to use fumigation as a whole structure termite treatment method. Director Skydell moved to approve the resolution. Director Shimon seconded the motion and discussion ensued.

Mutual Members Margaret Klein (3487-A), Harry Curtis (5371-2A) commented on the program.

By a vote of 9-0-0, the motion carried and the Board of Directors adopted the following resolution:

RESOLUTION 03-09-161

WHEREAS, the Board of Directors recognizes that many policies have been implemented by way of practice over the years but not formally documented; and

WHEREAS, the Mutual annually budgets for a Pest Control Termites Program as a way to address termite infestation in the Mutual's buildings; and the Maintenance and Construction Committee has recommended that the Board of Directors formally identify and approve its specific methods of termite management; and

WHEREAS, the Mutual's current procedure to treat termite infestation is to use chemicals as a localized treatment and tent fumigation as a whole-structure treatment; and

WHEREAS, the Mutual annually contracts with a licensed contractor to conduct termite inspections and perform treatment when necessary; and

WHEREAS, fumigation is the most commonly applied whole-structure treatment, and its effectiveness has been demonstrated throughout the years of research;

NOW THEREFORE BE IT RESOLVED, December 15, 2009, that the Board of Directors hereby affirms its use of fumigation treatments as the whole structure termite eradication treatment method in the Mutual's structures where termite infestations have migrated into inaccessible structure areas, and chemical treatments as the localized termite eradication treatment method in the Mutual's structures where termite infestations exist in accessible structure areas for the Mutual; and

RESOLVED FURTHER, that the officers and agents of this Corporation are hereby authorized on behalf of the Corporation to carry out this resolution as written.

The Secretary of the Corporation read the following proposed resolution implementing a program for replacement of the mailboxes at the LH-21 Buildings:

RESOLUTION 03-09-

WHEREAS, some of the original mailboxes in the Mutual's LH-21 Buildings are beyond repair or nearing that point, and the locks which give the post office access to the boxes are frequently failing and the post office may cease delivery to such boxes if the security is not maintained; and

NOW THEREFORE BE IT RESOLVED, December 15, 2009, that the Board of Directors of this Corporation hereby implements a program for proactive replacement of mailboxes at 27 LH-21 Buildings; and

RESOLVED FURTHER, that such mailboxes shall be replaced over a six-year period, with three buildings to receive new external cluster-type mailboxes in 2010 and the remaining 24 buildings to receive new external cluster-type mailboxes over the years 2011 through 2015 and to authorize the Maintenance and Construction Committee to approve the specifications, locations and cost of the replacement mailboxes at each building; and

RESOLVED FURTHER, that the specifications for the replacement mailboxes shall address removal of the original mailboxes and stuccoing and painting over the resultant cavities, landscape modifications and concrete pad installation at the new mailbox location, purchase and installation of new pedestal mailboxes, and installation of electrical wiring and a light fixture to illuminate the general area of the mailbox location; and

RESOLVED FURTHER, that the Board hereby authorizes unbudgeted operating expenditures of approximately \$5,700 per building for the replacement of mailboxes at three LH-21 Buildings in 2010, and funding for future year's programs' would be included in the Business Plan going forward; and

RESOLVED FURTHER, that the officers and agents of this Corporation are hereby authorized on behalf of the Corporation to carry out this resolution as written.

Director Skydell moved to approve the resolution. Director Paulus seconded the motion and discussion ensued.

Mutual Members Larry Souza (5077), Marty Rhodes (5369-2A), Pat Feeney (2399-1E), Harry Curtis (5371-2A) commented on the resolution.

Director Shimon amended the motion to eliminate the words "over a six-year period, with three buildings to receive new external cluster-type mailboxes in 2010 and the remaining 24 buildings to receive new external cluster-type mailboxes over the years 2011 through 2015" in the 3rd paragraph. Director Lippert seconded the motion and discussion ensued.

The amendment was withdrawn.

By a vote of 1-8-0 (Director Lippert voted in favor), the resolution failed.

Without objection, the Board reconsidered the resolution.

Director Robertson amended the resolution to remove the word "three" and add the words "up to five" and remove the number "24" in the 3rd paragraph, and remove the word "three" and add the words "up to five" in the 5th paragraph. Director Hatch seconded the motion.

By a vote of 9-0-0, the motion carried and the Board of Directors adopted the following resolution as amended:

RESOLUTION 03-09-162

WHEREAS, some of the original mailboxes in the Mutual's LH-21 Buildings are beyond repair or nearing that point, and the locks which give the post office access to the boxes are frequently failing and the post office may cease delivery to such boxes if the security is not maintained; and

NOW THEREFORE BE IT RESOLVED, December 15, 2009, that the Board of Directors of this Corporation hereby implements a program for proactive replacement of mailboxes at 27 LH-21 Buildings; and

RESOLVED FURTHER, that such mailboxes shall be replaced over a six-year period, with *up to five* three buildings to receive new external cluster-type mailboxes in 2010 and the remaining 24 buildings to receive new external cluster-type mailboxes over the years 2011 through 2015 and to authorize the Maintenance and Construction Committee to approve the specifications, locations and cost of the replacement mailboxes at each building; and

RESOLVED FURTHER, that the specifications for the replacement mailboxes shall address removal of the original mailboxes and stuccoing and painting over the resultant cavities, landscape modifications and concrete pad installation at the new mailbox location, purchase and installation of new pedestal mailboxes, and installation of electrical wiring and a light fixture to illuminate the general area of the mailbox location; and

RESOLVED FURTHER, that the Board hereby authorizes unbudgeted operating expenditures of approximately \$5,700 per building for the replacement of mailboxes at *up to five* three LH-21 Buildings in 2010, and funding for future year's programs' would be included in the Business Plan going forward; and

RESOLVED FURTHER, that the officers and agents of this Corporation are hereby authorized on behalf of the Corporation to carry out this resolution as written. The Secretary of the Corporation read a proposed resolution authorizing an unbudgeted expenditure to obtain services of a contractor to remove existing flooring which contains asbestos materials from the recreation rooms, kitchens and restrooms at Buildings 2405, 4009, and 5370. Director Skydell moved to approve the resolution. Director Hatch seconded the motion and discussion ensued.

Mutual Members Larry Souza (5077), Harry Curtis (5371-2A), and Karel Brouwer (3189-C) commented on the motion.

By a vote of 5-2-2 (Directors Burrasca and Shimon opposed, and Directors Skydell and Robertson abstained), the motion carried and the Board of Directors adopted the following resolution:

RESOLUTION 03-09-163

WHEREAS, the Garden Villa Recreation Room Committee has determined that replacement of the vinyl flooring in the Recreation Room kitchens and restrooms at Buildings 2405, 4009, and 5370 is necessary; and

WHEREAS, the replacement of the vinyl flooring requires removal of original asbestos containing flooring materials to facilitate installation of new flooring; and

WHEREAS, removal of asbestos containing materials requires the services of an appropriately qualified contractor;

NOW THEREFORE BE IT RESOLVED, December 15, 2009, that the Board of Directors of this Corporation hereby authorizes an unbudgeted operating expenditure of \$4,050 to obtain services of a contractor for removal and disposal of existing asbestos containing flooring materials from the Recreation Room kitchens and the restrooms at Buildings 2405, 4009, and 5370; and

RESOLVED FURTHER, that the officers and agents of this Corporation are hereby authorized on behalf of the Corporation to carry out this resolution as written.

Director Lippert made a motion to establish an Ad Hoc Committee to develop standards for placement of hanging potted plants in common area and appoint Directors Paulus, Freshley, and Straziuso and resident member Harry Curtis. By a vote of 8-0-1 (Director Lippert abstained), the motion carried.

Director Paulus made a motion to continue using resident member Hillel Pitlik as a representative for the Elevator Replacement Program. Director Skydell seconded the motion. Discussion ensued and the motion carried unanimously.

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Mutual Member Dick Palmer (3031-O) and Margaret Klein (3487-A) commented on water conservation.

No report was given from the Board Operating Rules Ad Hoc Committee.

Director Mary Robertson reported from the Landscape Committee.

Director Carol Skydell reported from the Ad Hoc Information Access Committee.

Director John Paulus reported from Resident Problem Resolution Services.

Director Dominic Burrasca reported from the Traffic Committee.

OLD BUSINESS

The Secretary of the Corporation read the proposed changes to the Mutual's committee appointments. Director Skydell moved to approve the resolution. Director Hatch seconded the motion and discussion ensued.

Director Straziuso objected to the proposed change to the Finance Committee.

Without objection, the Board replaced Director Straziuso on the Maintenance and Construction Committee as Vice-Chair with Director Burrasca.

Director Robertson made a motion to keep Director Straziuso as Vice-Chair on the Finance Committee. Director Straziuso seconded the motion and discussion ensued. By a vote of 4-5-0 (Directors Robertson, Hatch, Straziuso and Shimon voted in favor), the amendment failed.

Mutual Member Barbara Marsh (3433-B) commented on the appointments.

By a vote of 5-3-1 (Directors Robertson, Straziuso and Shimon opposed, and Director Hatch abstained), the motion carried and the Board of Directors adopted the following resolution:

RESOLUTION 03-09-164

RESOLVED, December 15, 2009, that the following persons are hereby appointed to serve on the committees and services of this Corporation; and

RESOLVED FURTHER, that each committee chair in consultation with the vice chair may appoint additional members and advisors with interim approval by the President subject to the approval of the Board of Directors:

Board Operating Rules Ad Hoc Committee (Committee of the Whole)

Stanley Feldstein, Chair Carol Skydell, Vice Chair

Exterior Paint Colors Ad Hoc Committee

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> Carol Skydell, Chair Non-Voting Advisors: Allen Cohen, Ann Souza, Nina Brice

Finance (Committee of the Whole)

Kathryn Freshley, Chair Stanley Feldstein, Vice Chair (replacing Mike Straziuso) Non-Voting Advisors: Allen Cohen, Jim Hart

Garden Villa Recreation Room Committee

John Paulus, Chair Kathryn Freshley, Vice Chair Non-Voting Advisors: Harry Curtis, Shari Horne, Marion Dailey

Laguna Canyon Foundation Representative

Carol Skydell

Landscape (Committee of the Whole)

Mary Robertson, Chair Lucy Shimon, Vice Chair *Non-Voting Advisors*: Gerald Figliuzzi, John Dudley, **Shari Horne**

Joint Long Range Planning

Noel Hatch Carol Skydell

Maintenance and Construction (Committee of the Whole)

John Paulus, Chair **Dominic Burrasca, Vice Chair (replacing Don Lippert)** *Non-Voting Advisor*. Richard Palmer, Larry Souza

New Resident Orientation

Per Rotation List

Plumbing Ad Hoc Committee

John Paulus Dominic Burrasca Don Lippert Carol Moore

Resident Problem Resolution Services

John Paulus, Chair Dominic Burrasca, Vice-Chair

Standards Sub-Committee

Don Lippert Kathryn Freshley Third Laguna Hills Mutual Minutes of the Regular Meeting of the Board of Directors Page 12 of 15

Select Audit

Kathryn Freshley Mike Straziuso

Information Access Ad Hoc Committee

Carol Skydell, Chair Mary Robertson, Vice Chair Lucy Shimon *Non-Voting Advisor*: Pat Feeney and Isabel Muennichow

Traffic

Dominic Burrasca, Chair Mary Robertson, Vice-Chair Stanley Feldstein

RESOLVED FURTHER, Resolution 03-09-134, adopted October 20, 2009 is hereby superseded and canceled.

The Secretary of the Corporation read the proposed changes to GRF's committee appointments. Director Skydell moved to approve the resolution. Director Lippert seconded the motion and discussion ensued.

Director Straziuso objected to the proposed changes to the Finance Committee.

By a vote of 5-4-1 (Directors Robertson, Hatch, Straziuso and Shimon opposed, Director Lippert abstained, and President Moore voted in favor to break the tie), the motion carried and the Board of Directors adopted the following resolution:

RESOLUTION 03-09-165

RESOLVED, December 15, 2009, that in compliance with Article 7, Section 7.3 of the Golden Rain Foundation Bylaws, adopted May 2006, the following persons are hereby appointed to serve on the committees of the Golden Rain Foundation:

Broadband Services Committee

Noel Hatch Kathryn Freshley

Business Planning

Carol Moore Kathryn Freshley

Bus Services Committee

Lucy Shimon Noel Hatch

Community Activities

Carol Moore Mary Robertson

Finance

Kathryn Freshley Stanley Feldstein (replacing Mike Straziuso)

GRF Ad Hoc Bylaw Committee

Noel Hatch Stanley Feldstein

Golf Starter Building Ad Hoc Committee

Kathryn Freshley Stanley Feldstein

Government and Public Relations

Kathryn Freshley Carol Skydell

Landscape Committee

Mary Robertson Lucy Shimon

Maintenance and Construction

John Paulus Dominic Burrasca (replacing Don Lippert)

Recreation Master Planning Sub-Committee

Carol Moore Mary Robertson

Security and Community Access

Carol Skydell Dominic Burrasca

RESOLVED FURTHER, Resolution 03-09-135, adopted October 20, 2009 is hereby superseded and canceled.

NEW BUSINESS

The Secretary of the Corporation read a proposed resolution approving the appointments to the Nominating Committee. Director Skydell moved to approve the resolution. Director Hatch seconded the motion and discussion ensued.

Without objection, the Board removed Bud Nesvig from the Committee.

By a vote of 7-1-1 (Director Burrasca opposed and Director Straziuso abstained), the motion carried and the Board of Directors adopted the following resolution as amended:

RESOLUTION 03-09-166

RESOLVED, December 15, 2009, that the following persons are hereby appointed to serve on the Nominating Committee of this Corporation:

Isabel Muennichow, Chair Bud Nesvig Jerry Sheinblum Wendy Burry Gunter Vogt Denise Welch Margaret Klein (alternate)

RESOLVED, that Resolution 03-09-64, adopted June 16, 2008 is hereby superseded and cancelled.

Director Skydell made a motion to establish a Joint Long Range Planning Committee, and appoint Directors Noel Hatch and Carol Skydell. Director Hatch seconded the motion and discussion ensued.

Mutual Members Isabel Muennichow (5285), Marty Rhodes (5369-2A), and Pat Feeney (2399-1E) commented on the motion.

By a vote of 9-0-0 the motion carried.

Director Hatch made a motion to ratify letter to the El Toro Water District requesting reconsideration of the assessed penalties to the Mutual. Director Skydell seconded the motion and the motion carried unanimously.

GRF COMMITTEE REPORTS HIGHLIGHTS

Due to time constraints, the Board dispensed with the GRF Highlights.

PUBLIC FORUM

No comments were made.

Director Comments

- Director Straziuso thanked those who voted for him and commented on the committee appointments
- Director Skydell wished everyone a happy holiday
- Director Freshley wished everyone a happy holiday
- Director Lippert commented on the Gate 9 street construction and encouraged residents to drive carefully and wished everyone a happy holiday

The Board recessed at 12:56 P.M. and reconvened into Executive Session at 1:44 P.M.

Summary of Previous Closed Session Meetings per Civil Code Section §1363.05

During its November 17, 2009 Regular Executive Session, the Board reviewed and approved the minutes of the Regular Executive Session meeting of October 20, 2009; approved the recording of Notices of Default for Member ID 932-200-66, Member ID 932-791-75; authorized delinquency write-offs for three units; heard three disciplinary hearings; considered establishing foreclosure sale dates for two units; and discussed litigation, and other disciplinary matters.

The Traffic Committee of the Board met in Executive Session on November 25, 2009 to discuss member disciplinary issues.

With no further business before the Board of Directors, the meeting was adjourned at 3:50 P.M.

Carol Skydell, Secretary