

Hello Committee Members,

Here is the agenda packet for the Security and Community Access Committee on Monday, June 28, 2021 at 1:30 p.m.

Below is the Zoom information.

Please use the link below to join the webinar:

<https://us06web.zoom.us/j/85824925317>

Webinar ID: 858 2492 5317

Thank you,

Jayanna Hendley

Security Admin Coordinator

[Laguna Woods Village](#)

(949) 268-2356



Laguna Woods Village®

OPEN MEETING**REGULAR MEETING OF THE GOLDEN RAIN FOUNDATION
SECURITY AND COMMUNITY ACCESS COMMITTEE**

**Monday, June 28, 2021 – 1:30 p.m.
Virtual Meeting**

NOTICE OF MEETING AND AGENDA

- | | |
|--|--------------|
| 1. Call to Order | Don Tibbetts |
| 2. Acknowledgment of Media | Don Tibbetts |
| 3. Approval of the Agenda | Don Tibbetts |
| 4. Approval of Meeting Report | Don Tibbetts |
| 5. Chair's Remarks | Don Tibbetts |
| 6. Member Comments (Items Not on the Agenda) | Don Tibbetts |
- Laguna Woods Village owner/residents are welcome to participate:
- a. Via email to meeting@vmsinc.org any time before the meeting is scheduled to begin or during the meeting. Please use the name of the committee in the subject line of the email. Name and manor number must be included.
 - b. By calling (949) 268-2020 beginning one half hour before the meeting begins and throughout the remainder of the meeting. You must provide your name and manor number.
 - c. Join the Zoom meeting at: <https://us06web.zoom.us/j/85824925317>

Reports:

- | | |
|--|--------------|
| 7. Disaster Preparedness Task Force Report | Tom Siviglia |
| 8. RV Update | Tom Siviglia |
| 9. Noteworthy Incidents | Tom Siviglia |
| 10. Security Statistics | Tom Siviglia |

Items for Discussion and Consideration:

- | | |
|----------------------------------|-----------------|
| 11. Bicycle Registration Program | Jayanna Hendley |
|----------------------------------|-----------------|

Items for Future Agendas:

12. To be determined

Concluding Business:

- 13. Committee Member Comments
- 14. Date of Next Meeting – August 30, 2021 at 1:30 p.m.
- 15. Adjournment

Don Tibbetts, Chair
Tom Siviglia, Staff Officer
Telephone: 268-2356



REPORT OF THE REGULAR MEETING OF THE
GOLDEN RAIN FOUNDATION OF LAGUNA WOODS
SECURITY AND COMMUNITY ACCESS COMMITTEE

The Regular Meeting of the Security and Community Access Committee was held on Monday, April 26, 2021 at 1:30 p.m. 24351 El Toro Road, Laguna Woods, California.

MEMBERS PRESENT: Don Tibbetts (Chair), Maggie Blackwell, Cush Bhada, Manuel Armendariz, Reza Bastani

MEMBERS ABSENT: Bert Moldow, Craig Wayne, Donna Rane-Szostak, Margaret Bennett

ADVISORS PRESENT: None

ADVISORS ABSENT: None

OTHERS PRESENT: Mike Epstein

STAFF PRESENT: Carlos Rojas, Tom Siviglia, Jayanna Hendley, and Vanessa Ayala

CALL TO ORDER

Don Tibbetts, Chair, called the meeting to order at 1:54 p.m.

ACKNOWLEDGEMENT OF PRESS

The Media was not present.

APPROVAL OF AGENDA

By way of consensus, the Committee approved the agenda as presented.

APPROVAL OF MEETING REPORT

By way of consensus, the Committee approved the February 22, 2021 meeting report.

CHAIRMAN'S REMARKS

Chair Tibbetts had no comments.

MEMBER COMMENTS ON NON-AGENDA ITEMS

No member comments were received

RESPONSE TO MEMBER COMMENTS ON NON-AGENDA ITEMS

None

REPORTS

Disaster Preparedness Task Force Report Director of Security, Carlos Rojas, reported that a Good Neighbor Captain training will be present by the Red Cross on May 4th.

RV Update Carlos Rojas reported the vacancies within the RV Lots as 17 vacancies in Lot A, and 7 vacancies in Lot B.

Noteworthy Incidents Carlos Rojas reported that a Security Patrol Officer received a commendation for assisting a resident and taking action, which prevented potential further harm to the resident. Chief Rojas also reported that several Security Staff received commendations for taking action in stopping a theft in progress.

Security Statistics Carlos Rojas reported that the Security Statistics Report has returned as a regular agenda item, and he shared details and insights on these statistics. Members made comments and asked questions.

ITEMS FOR DISCUSSION AND CONSIDERATION

Emergency Equipment Update

Carlos Rojas stated that a Vehicle Replacement Plan is being activated in which company vehicles are replaced at 75,000 miles. Chief Rojas also reported that the Fire Avert Device Report will be discussed with United Mutual and Third Mutual for approval.

Gate Access System (RFID)

Carlos Rojas recommended that the committee accepts this report as a receive and file. Chief Rojas stated that there are more cons to having vehicle decals re-instated than there are pros. Members made comments and asked questions.

Access Key Hardware Device (AMAZON)

Chief Rojas discussed the process in which these devices would allow a more secure entry for verified Amazon deliveries. Chief Rojas also explained that this program will be implemented by Amazon at no cost to GRF, and it will need to be approved by the GRF Board. Members made comments and asked questions.

Gate 12 Update

Carlos Rojas recommended that this report be included in the 2022 Capital Improvement Projects. The committee approved this motion 4 to 1. Don Tibbetts, Maggie Blackwell, Manuel Armendariz, and Cush Bhada all voted in favor of the motion. Reza Bastani voted against the motion. Members made comments and asked questions.

ITEMS FOR FUTURE AGENDAS

None

CONCLUDING BUSINESS

Manuel Armendariz stated that he hopes the next meeting has a smoother start.

Don Tibbetts questioned why the Gate 5 arm was broken down for a while. Carlos Rojas advised that he was unaware of the specifics but believed it was due to waiting on a part to be delivered. Tom Siviglia confirmed this information.

Cush Bhada questioned the progress of the pedestrian sensors at the gates. Carlos Rojas stated that 6 have been replaced, and that the other 6 will be replaced upon determining the best support mechanism for the sensors. Chief Rojas stated he would send an email to Cush regarding which gate sensors have been replaced so far.

DATE OF THE NEXT MEETING

The next meeting is scheduled for Monday, June 28, 2021, at 1:30 p.m. in a virtual meeting.

ADJOURNMENT

There being no further business to come before the Committee, Chair Tibbetts adjourned the meeting at 2:53 p.m.

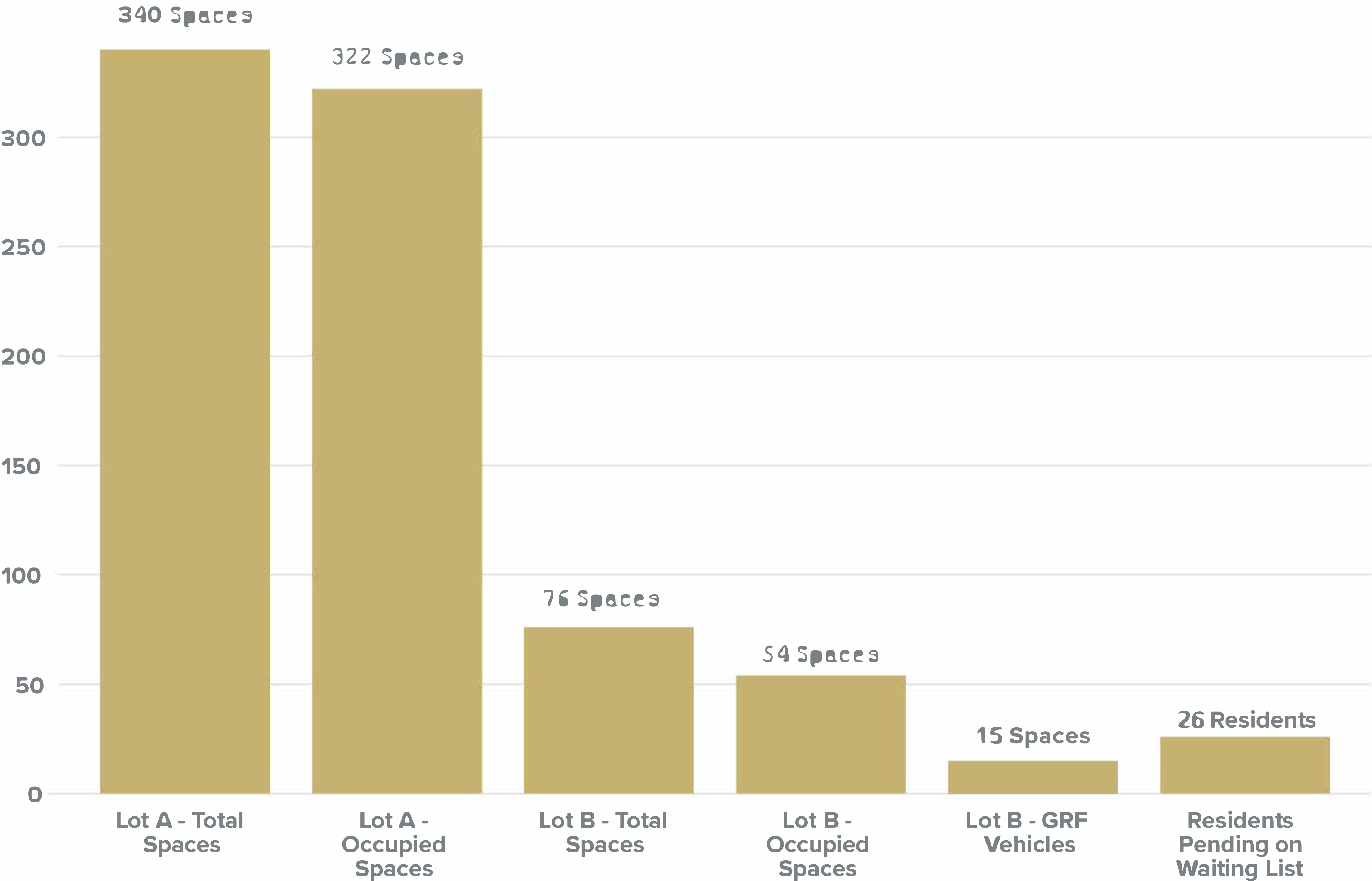
Don Tibbetts

Don Tibbetts (Apr 28, 2021 12:38 PDT)

Apr 28, 2021

Don Tibbetts, Chair

Recreational Vehicle Lots (A/B) | June 1, 2021





Laguna Woods Village®

SOCIAL SERVICES DEPARTMENT

Chief Complaints 2021

MONTH	Inj / Fall Common	Inj / Fall Manor	Death	Neighbor Dispute	Sheriff Matter	Safety Issues	Confusion	Medical	All Others	TOTAL
Jan	7	18	29	5	2	2	7	1	12	83
Feb	11	12	19	3	6	0	9	2	16	78
Mar	16	20	22	2	7	1	9	0	17	94
Apr	21	20	15	9	9	3	8	0	26	111
May	4	15	21	6	3	6	15	0	16	86
Jun										0
Jul										0
Aug										0
Sep										0
Oct										0
Nov										0
Dec										0
Total	59	85	106	25	27	12	48	3	87	452
	13.1%	18.8%	23.5%	5.5%	6.0%	2.7%	10.6%	0.7%	19.2%	

Note: October 2020 - Malware attack.

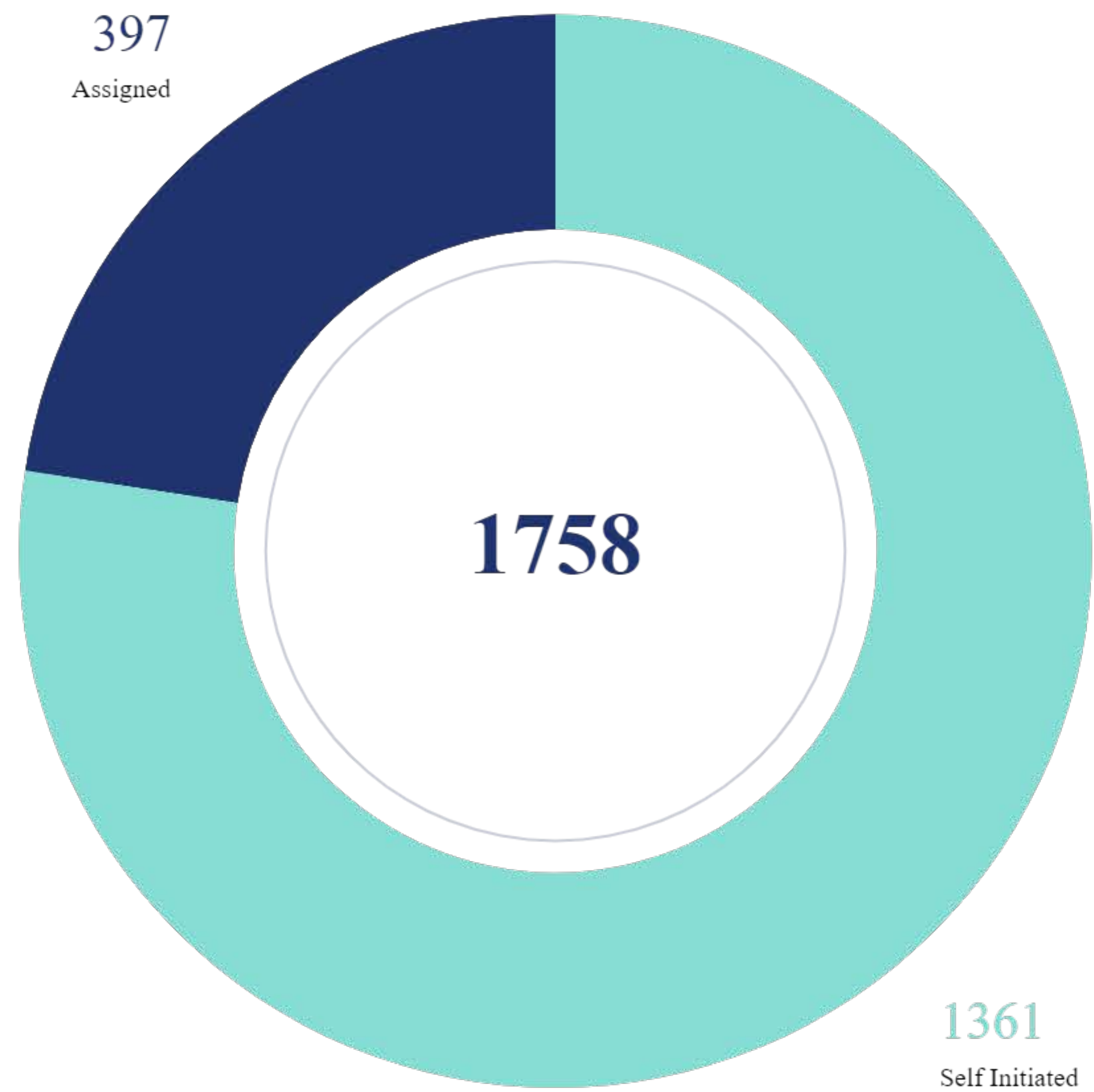
Compliance Division

Allegations	Mar	Apr	May
Abandoned Vehicle:	13	7	13
Alteration Maintenance:	9	25	28
Animal Nuisance:	52	48	48
Balcony Clutter:	26	19	28
Breezeway Clutter:	14	18	21
Caregiver Policy:	1	1	5
Carport Clutter:	47	51	47
Common Area Clutter:	27	26	30
Delinquencies:	69	66	63
Equestrian Center:	0	0	0
Estate Sales:	0	0	0
Events:	0	0	0
Garden Center Violations:	0	0	0
Gate Clearance:	0	0	0
Golf Course Violation:	0	0	0
Illegal Business:	0	0	0
Illegal Occupancy:	98	93	71
Interior Clutter:	8	8	9
Landscape:	41	61	58
Maintenance:	16	13	21
Nuisance:	149	161	113
Other:	30	23	23
Patio Clutter:	18	22	26
Real Estate Signage:	12	11	9
Recreation Policy:	0	0	0
RV Violation:	0	0	0
Short Term Rentals:	0	0	0
Smoking Policy:	19	16	17
Traffic Rules:	49	45	41
Unauthorized Alteration:	42	31	31
Vehicle Oil:	0	0	0
Total:	740	745	702

Activity Log Report - MAY													
VIOLATIONS	PHASE 1		PHASE 2		PHASE 3		PHASE 4		PHASE 5		GRF		TOTALS
Call-Types													
Patrol Check	401		354		386		86		78		412		1717
Emergency Medical Assistance	78		67		80		8		11		0		244
Welfare Check	14		9		8		2		1		0		34
Resident Assist / Flag-Down	31		15		17		2		5		3		73
Suspicious Circumstances / Occupied Veh	27		8		2		1		1		8		47
Confused Resident	10		7		4		0		0		0		21
Resident Dispute / 415 / Res Complaint	6		1		1		0		2		2		12
Theft (Non-Bicycle)	8		7		2		2		0		2		21
Theft (Bicycle)	0		0		0		0		0		0		0
Illegally Parked Vehicle	48		10		2		1		1		1		63
SUB-TOTAL	623		478		502		102		99		428		2232
Additional Duties After Hours													
Plumbing Evaluation	145		49		32		1		6		3		236
Landscape Related	15		4		8		0		0		3		30
Electrical Evaluation	4		1		7		2		0		3		17
SUB-TOTAL	164		54		47		3		6		9		283
TOTALS	787		532		549		105		105		437		2515

	PHASE 1	PHASE 2	PHASE 3	PHASE 4	PHASE 5	GRF
PHASE LEGEND	GATES 1, 2, 3, 4	GATES 5, 6	GATES 7, 8, 9, 10	GATE 14	GATE 11	OTHER PROP.

Foot Patrols by Security Officers



MAY Orange County Sheriff's Department												
VIOLATION	PHASE 1		PHASE 2		PHASE 3		PHASE 4		PHASE 5		GRF	TOTALS
CRIMES REPORTED TO OCSD												
70 BURGLARY (AUTO)	0		0		0		0		0		0	0
90 BURGLARY (RESIDENCE)	0		1		0		0		0		0	1
150 DISTURBANCE	0		1		1		0		0		0	2
260 FRAUD	0		1		0		0		0		0	1
370 MALICIOUS MISCHIEF	0		0		0		0		0		0	0
500 GRAND THEFT	0		0		0		0		0		0	0
505 AUTO THEFT	0		1		0		0		0		0	1
510 PETTY THEFT	0		0		0		0		0		0	0
520 TRESPASSING	0		0		0		0		0		0	0
SUB-TOTAL	0		4		1		0		0		0	5
TRAFFIC COLLISIONS REPORTED TO OCSD												
650 HIT AND RUN ACCIDENT	0		0		0		0		0		0	0
1000 NON-INJURY ACCIDENT	1		0		0		0		0		0	1
1010 INJURY ACCIDENT	0		0		0		0		0		0	0
1020 FATALITY ACCIDENT	0		0		0		0		0		0	0
1030 INJURY/FATA LITY ACCIDENT	0		0		0		0		0		0	0
1050 OUTSIDE COLLISION	0		0		0		0		0		0	0
SUB-TOTAL	1		0		0		0		0		0	1
TOTALS	1		4		1		0		0		0	6

May - Notices of Violation Issued

VIOLATIONS	PHASE 1	PHASE 2	PHASE 3	PHASE 4	PHASE 5	GRF	TOTALS
MOVING VIOLATIONS							
601 SPEEDING (+11-15MPH)	6	0	16	0	0	0	22
602 SPEEDING (+16MPH)	0	0	3	0	0	0	3
610 STOP SIGN	28	17	26	0	0	0	71
660 UNLICENSED DRIVER	6	1	1	0	0	0	8
ALL OTHER MOVING	1	0	0	0	0	0	1
SUB-TOTAL	41	18	46	0	0	0	105
PARKING VIOLATIONS							
700 PARKING	0	1	2	0	0	0	3
720 LIMITED PARKING	0	0	0	0	0	0	0
725 EXP REG	6	6	2	1	0	0	15
727 NO DECAL/OPP	0	0	0	0	0	0	0
810/811 HANDICAPPED	0	0	0	0	0	0	0
ALL OTHER PARKING	4	3	7	0	0	0	14
RV VIOLATIONS	0	0	0	0	0	0	0
SUB-TOTAL	10	10	11	1	0	0	32
TRAFFIC COLLISIONS REPORTED TO VMS SECURITY							
650 HIT AND RUN ACCIDENT	0	0	1	1	0	0	2
1000 NON-INJURY ACCIDENT	6	2	4	1	0	1	14
1010 INJURY ACCIDENT	0	0	0	0	0	0	0
1020 FATALITY ACCIDENT	0	0	0	0	0	0	0
SUB-TOTAL	6	2	5	2	0	1	16
TOTALS	6	2	5	2	0	1	16

STAFF REPORT

DATE: June 18, 2021
FOR: Security & Community Access Committee
SUBJECT: Bicycle Registration Program

RECOMMENDATION

Staff recommends that the Security Services Department implement a voluntary Bicycle Registration Program at no cost to the Golden Rain Foundation (GRF).

BACKGROUND

The Security Services Department takes various bicycle theft reports annually. Currently, there is no way to accurately track and identify found bicycles unless the reporting party has their bicycle's serial number. Unfortunately, most residents do not retain this information in their records.

DISCUSSION

The Security Services Department proposes the creation of a Bicycle Registration Program that incorporates a form (Attachment 1) which allows residents to submit their bicycle's identification information, along with photos, that would be entered into a database. This database will allow staff to quickly obtain information regarding stolen bicycles and report the information to the Orange County Sheriff's Department (OCSD.) Participation in this voluntary program will not only increase awareness around bicycle thefts in the Village, it will also increase the odds of the Security Services Department and OCSD recovering and returning stolen bicycles.

FINANCIAL ANALYSIS

There is no cost for this program.

Prepared By: Jayanna Hendley, Security Administrative Coordinator

Reviewed By: Francis Gomez, Operations Manager
Carlos Rojas, Chief of Security Services

Golden Rain Foundation of Laguna Woods

[Subject]

July 28, 2016

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ATTACHMENT(S)

Attachment 1: Bicycle Registration Form



Resident Bicycle Registration Form

Full name _____

Home phone _____ Cell phone _____

Email _____

Address _____

Laguna Woods, CA 92637

Make and Model	Serial Number
Number of Speeds	Color
Frame (circle one) <div style="display: flex; justify-content: space-around;">MenWomen</div>	Other Identifiers

Photos attached? Please circle: **Yes** **No**

By submitting this form to the Laguna Woods Village Security Department, I authorize this information to be used by local authorities in the event of theft or collision.

Resident Signature _____ Date _____