



OPEN MEETING

REGULAR MEETING OF THE GOLDEN RAIN FOUNDATION MOBILITY AND VEHICLES COMMITTEE

**Wednesday, February 2, 2022 – 1:30 PM
Virtual**

Laguna Woods Village owners/residents are welcome to participate in all open committee meetings and submit comments or questions regarding virtual meetings using one of two options:

1. Join the Committee meeting via a Zoom link at: <https://us06web.zoom.us/j/93335974508> or by calling 669-900-6833 Access Code: 933 3597 4508
2. Via email to meeting@vmsinc.org any time before the meeting is scheduled to begin or during the meeting. Please use the name of the committee in the subject line of the email. Name and unit number must be included.

NOTICE AND AGENDA

This Meeting May Be Recorded

1. Call to Order
2. Acknowledgement of Media
3. Approval of the Agenda
4. Approval of Meeting Report for December 01, 2021
5. Chair's Remarks
6. Member Comments (Items not on the Agenda)
7. Response to Member Comments
8. Director's Report
 - 2021 Ridership
 - GRF Vehicles Sent to Auction
 - Delivery of New Vehicles

Items for Discussion:

9. None

Items for Future Agendas:

- Alternative Fuel Vehicles

Concluding Business:

- Committee Member Comments
- Date of Next Meeting: April 6, 2022 at 1:30 p.m.
- Adjournment

*A quorum of the GRF Board or more may also be present at the meeting.

Don Tibbetts, Chair
Robert Carroll, Staff Officer Telephone:
949-597-4638

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OPEN MEETING

**REPORT OF REGULAR MEETING OF THE GOLDEN RAIN FOUNDATION
MOBILITY AND VEHICLES COMMITTEE**

**Wednesday, December 1, 2021 – 1:30 p.m.
Laguna Woods Village Community Center Board Room
24351 El Toro Road, Laguna Woods, CA 92637**

MEMBERS PRESENT: Don Tibbetts (Chair), Egon Garthoffner, Maggie Blackwell, Pat English, Cush Bhada, Jim Cook

ADVISORS:

MEMBERS ABSENT: No Members Absent

OTHERS PRESENT: Bunny Carpenter, Elsie Addington, Jim Hopkins

STAFF PRESENT: Chris Laugenour, Francisco Perez, Liz Cortez, Kelli Newton

1. Call to Order

Chair Tibbetts called the meeting to order at 1:36 p.m.

2. Acknowledgment of Media

No media was present.

3. Approval of the Agenda

Agenda was approved by acclamation.

4. Approval of Meeting Report for

The regular meeting report of October 6, 2021 was approved by acclamation.

5. Chair's Remarks

None

6. Member Comments (Items Not on the Agenda)

Resident Rhoda Lindner – commented on having more transportation options for the weekends and her fear in using BOOST, provided by Lyft Inc. rideshare, due to the pandemic.

7. Response to Member Comments

Mr. Laugenour responded to member comments stating the transportation program available to residents on the weekend is BOOST provided by Lyft Inc. rideshare. Transportation staff is available for assistance over the weekend.

Reports

8. Director's Report

Staff provided the committee with a current overview of the Transportation ridership for the year 2021 in comparison to year 2020. Fixed Route ridership has been relatively steady over the last three months. Numbers are anticipated to increase as events begin to be reinstated and stores and businesses continue to open. The Wellness Route, for medical destinations, is being utilized the most by residents. Journey ridership has continued to steadily increase in number of rides since the beginning of 2021. Staff will begin discussion in a few months with Memorial Care to reinstate the approval process for the Journey program. BOOST ridership increased substantially in July 2021 and stayed relatively the same since then. In mid-June 2021, hours were extended in the evenings to accommodate the opening of the Village.

Staff also provided a map of Laguna Woods Transportation boundaries. Staff is following guidance from County/State mandates for mask requirements in public Transportation as it relates to COVID-19 restrictions.

The committee was provided with an overview of the surplus GRF vehicles sent to auction. To date, the vehicle sales has brought in roughly \$170,000.

In addition, the committee was provided with a list of the newly delivered vehicles per 2020 and 2021 capital approved purchases which include two Kawasaki Mules and one Ford F350 pickup truck to replace older diesel trucks in compliance with state guidelines. The delay in new vehicle deliveries is a result of a worldwide chip shortage.

Items for Discussion

9. None

Items for Future Agendas:

- **Alternative Fuel Vehicles**

Concluding Business:

10. Committee Member Comments

None

11. Date of Next Meeting – Wednesday, February 2, 2022 at 1:30 p.m.

12. Adjournment

The meeting was adjourned at 2:19 p.m.


Don Tibbetts (Jan 19, 2022 15:15 PST)

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STAFF REPORT

DATE: February 2, 2022
FOR: Mobility and Vehicles Committee
SUBJECT: General Services Director's Report

RECOMMENDATION

Receive and file report.

BACKGROUND

At each meeting of the Mobility and Vehicles Committee, the General Services Director provides information related to the Village transportation program and the operational costs of the Village vehicle maintenance program. The reports are varied each meeting and are submitted to the Committee to provide a broad spectrum of information on a variety of topics.

DISCUSSION

The Bus transportation system consists of the following three programs:

The **Fixed Route** service also known as the **Easy Rider** provides transportation for residents through neighborhood fixed routes and commercial fixed routes. A total of nine 18 passenger shuttle buses are used for this program.

Laguna Woods Village **Journey** program provides curb-to-curb transportation for preapproved residents with medical needs. Residents schedule their rides in advance by calling the Transportation office. Journey drivers are employed by Village Management Services. One shuttle bus is used for this program.

BOOST on-demand rideshare is a contractual partnership with Lyft Inc. BOOST services Laguna Woods Village residents when the Fixed Route service is not operating. Residents can schedule a ride via mobile application or by calling the Transportation office. Drivers are contracted through Lyft Inc. and use their personal vehicles.

Ridership trends of Laguna Woods Village Transportation programs for the period of January 2021 through December 2021;

Total number of individual riders or users: (monthly average)
Easy Rider: 390
Journey: 76

Total number of trips: (monthly average)

Easy Rider: 5,302

Journey: 512

BOOST: 149

When residents and their guests ride the Village buses or utilize the Journey or BOOST programs, their trips are tracked. Each time a rider enters a bus, the RFID chip on their Identification Card records a 'trip.' Trips provided through the Journey program are tracked by the 'Ride Now' scheduling software. Trips provided through the BOOST rideshare program are tracked by data provided by Lyft Inc.

Ridership Data and Trends

Ridership trends for the Easy Rider fixed route, Journey program, and BOOST program were significantly affected by State required COVID-19 social distancing practices.

Easy Rider Fixed Route System

Beginning March 21, 2020 the Fixed Route program reduced its operating hours to Monday through Friday 9 to 5 p.m. to adjust to COVID-19 social distancing requirements. Since the reduction of operating hours, ridership decreased in March 2020 and has stayed the same for the remainder of the year. In 2021 ridership increased with an average of 5,302 trips for the months of January through December 2021. Additionally, the number of users increased with an average of 390 users January through December 2021. See attachment #1.

Journey Program

Journey continues to operate Monday through Sunday with its hours operating from 8 to 4 p.m. Ridership decreased in March 2020, with a gradual increase beginning third quarter of 2020. Since then, the average number of completed rides has increased with a monthly average of 512 completed trips January through December 2021. See attachment #2.

BOOST Program

Beginning March 24, 2020 BOOST reduced its operating hours to Monday through Friday 7 to 9 a.m. only. All weeknight and weekend hours were suspended in response to the Governor's Stay at Home order and the closing of all Clubhouses and activities. Subsequently, BOOST trips decreased from a monthly average of 448 trips in the first quarter of 2020 to about 40 trips per month in the remainder of 2020 and into the first half of 2021. Recently Boost ridership increased with an average of 238 trips per month for July through December 2021. See attachment #3.

In late March 2021, Boost' operating hours extended to Sundays for transportation to Church. In mid-June 2021 after the reopening of the Village Clubhouses, operating hours for BOOST extended to include evenings and weekends. Current Boost hours are:

- Monday through Friday 7 to 9 a.m. and 5 to 10 p.m.

- Saturday 8 a.m. to 10 p.m.
- Sunday 8 a.m. to 5 p.m.

Destination Shopping Program

Destination Shopping program has been suspended beginning March 2020 and continues to be suspended until further notice.

Prepared By: Robert Carroll, Director of General Services

ATTACHMENT(S)

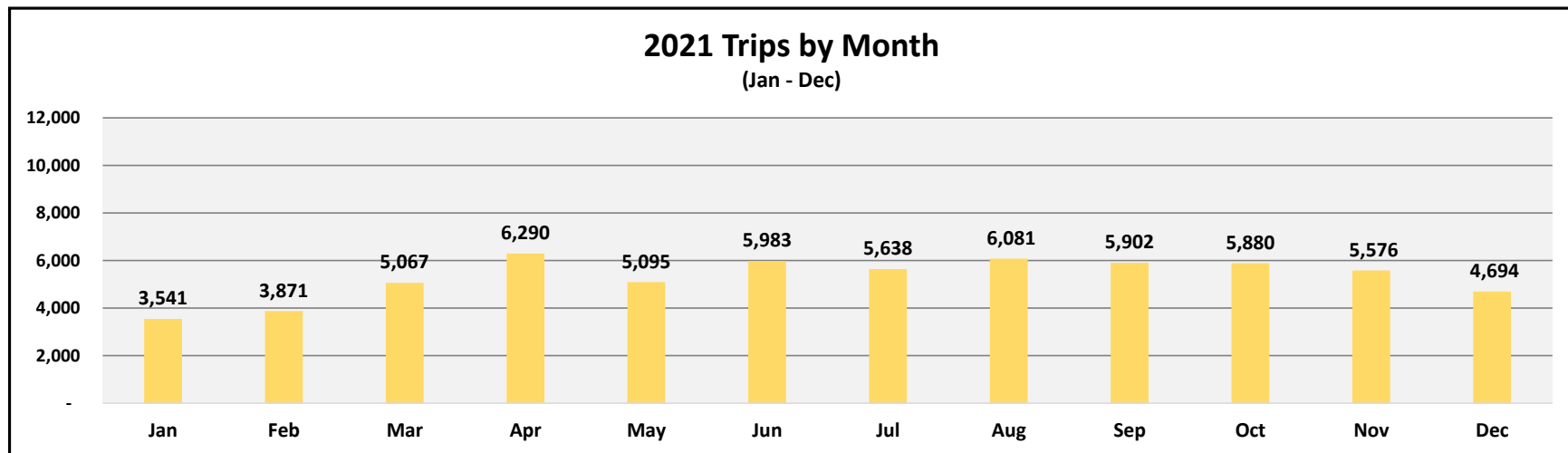
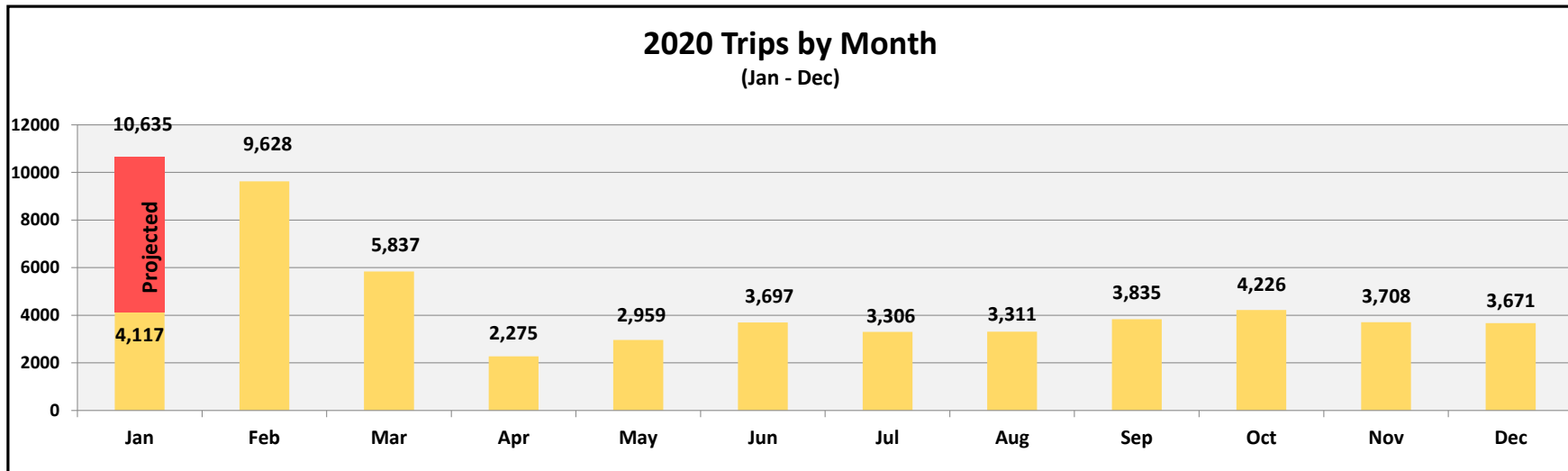
ATT-1: Easy Rider Year to Date Ridership

ATT-2: Journey Year to Date Ridership

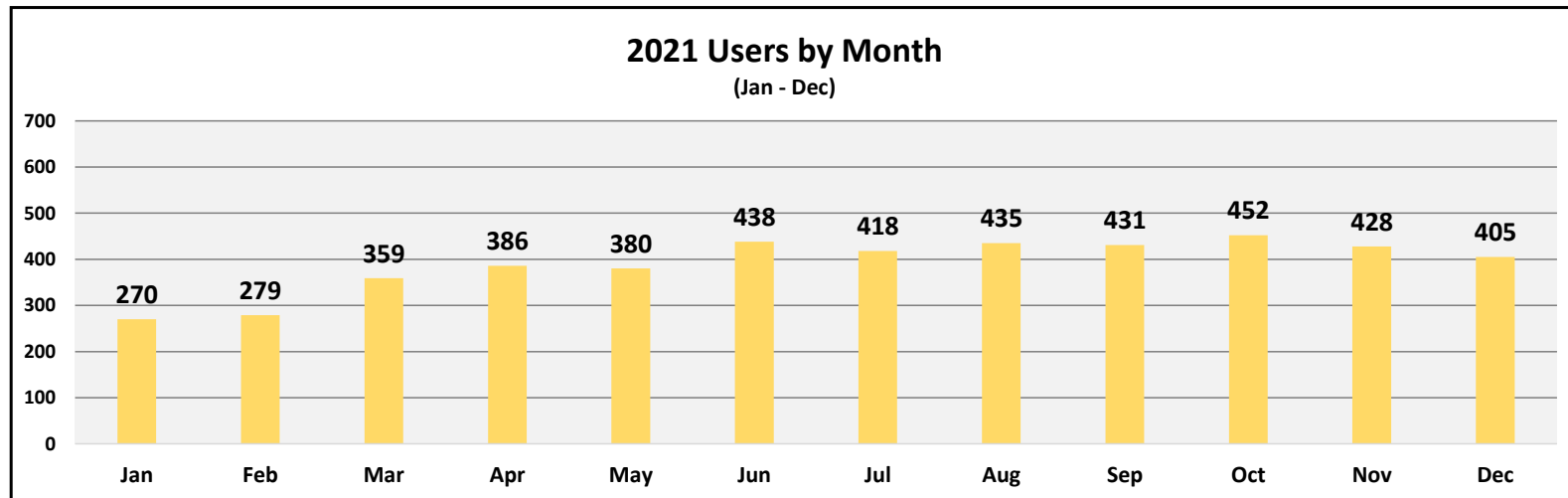
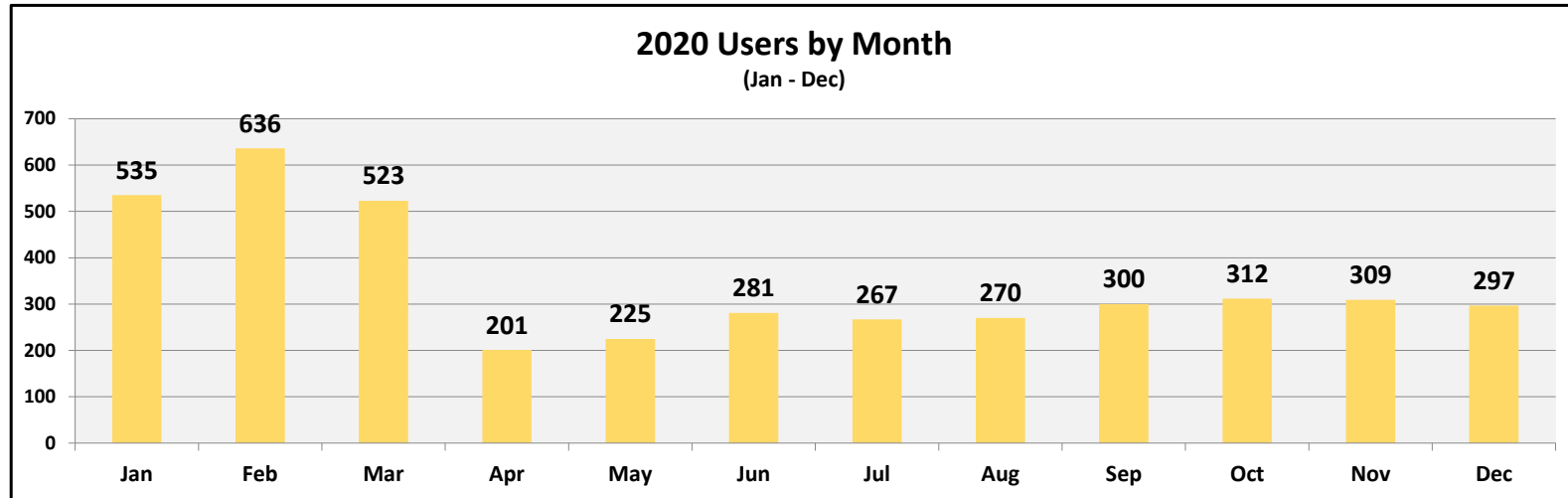
ATT-3: BOOST Year to Date Ridership

ATT-4: Laguna Woods Village Transportation Boundaries

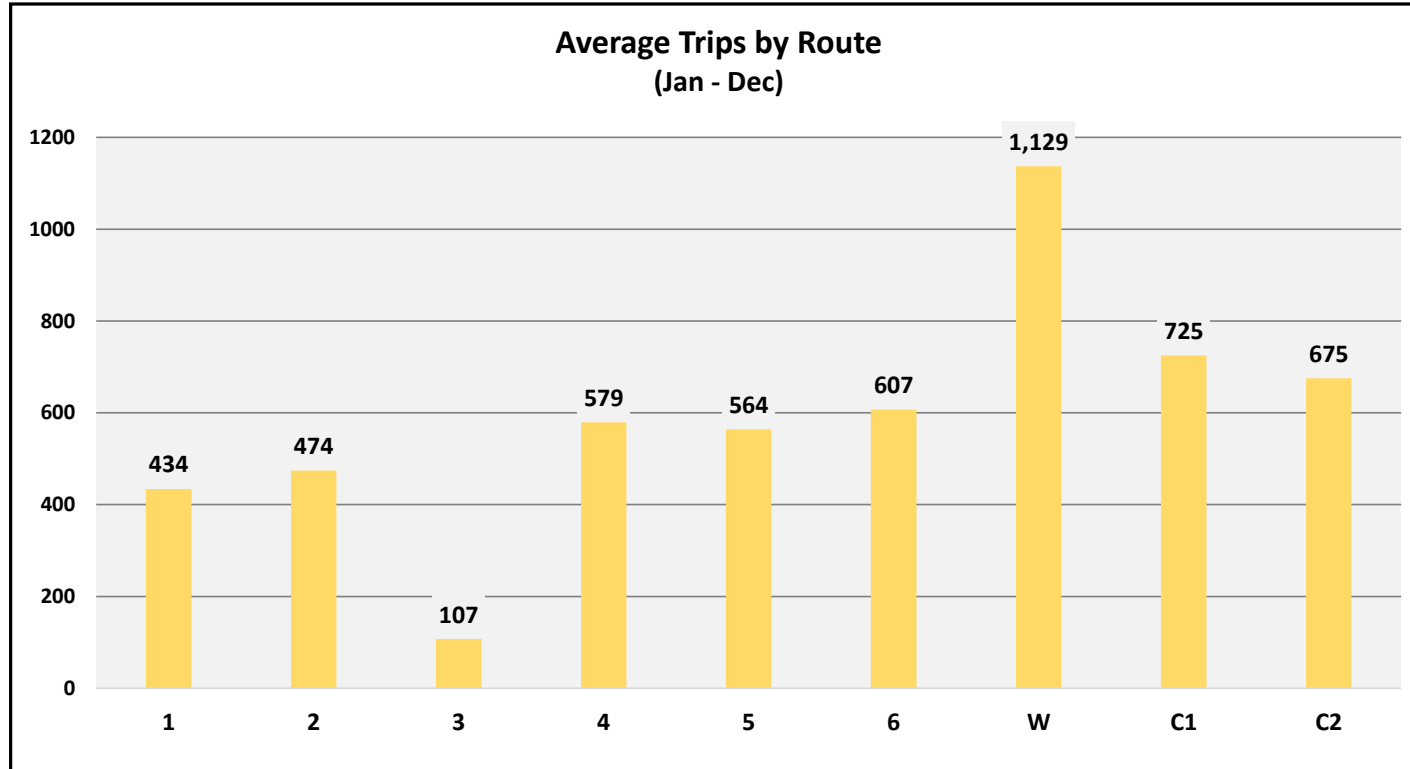
Fixed Route Ridership by Trips



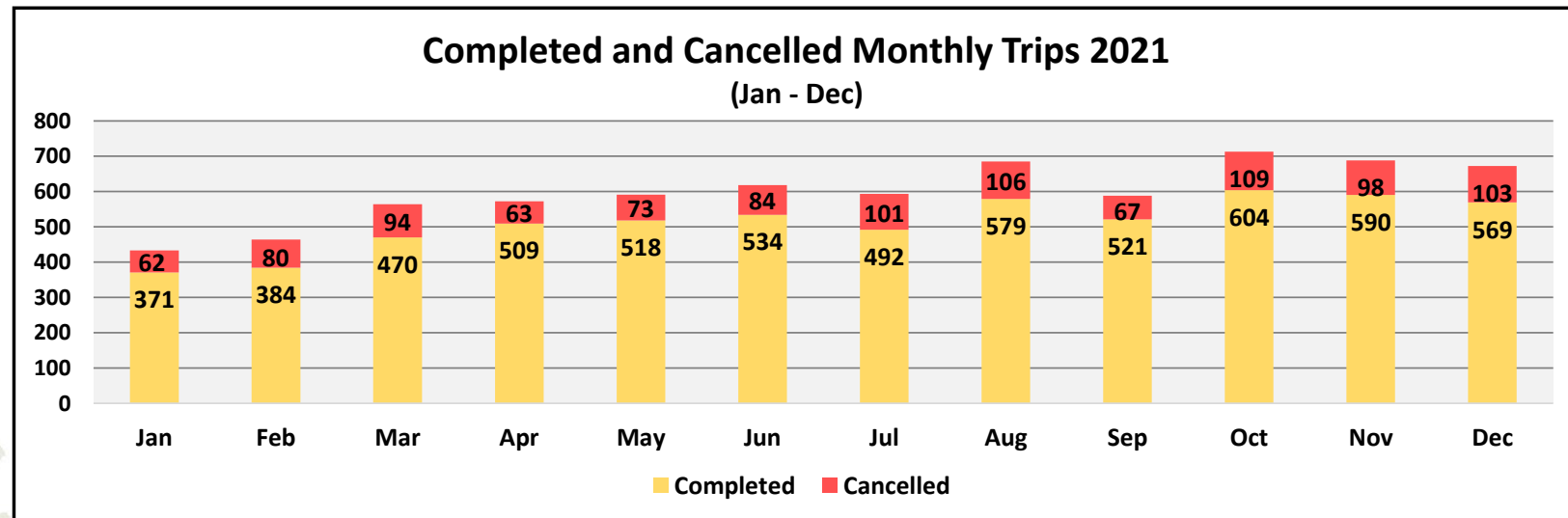
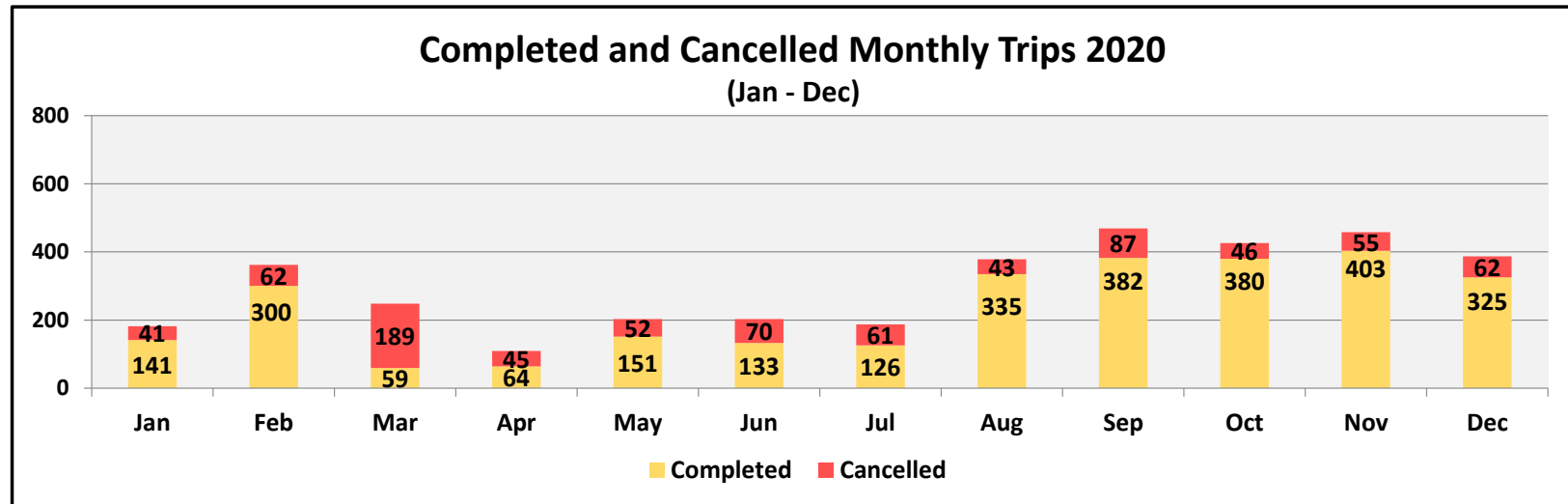
Fixed Route Ridership by User



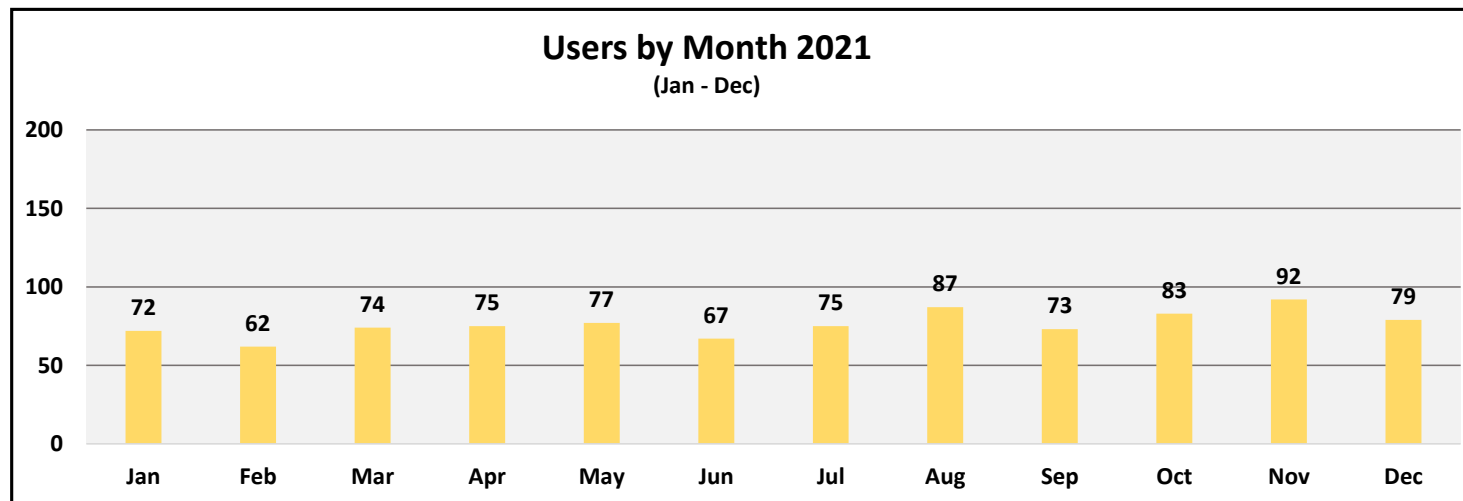
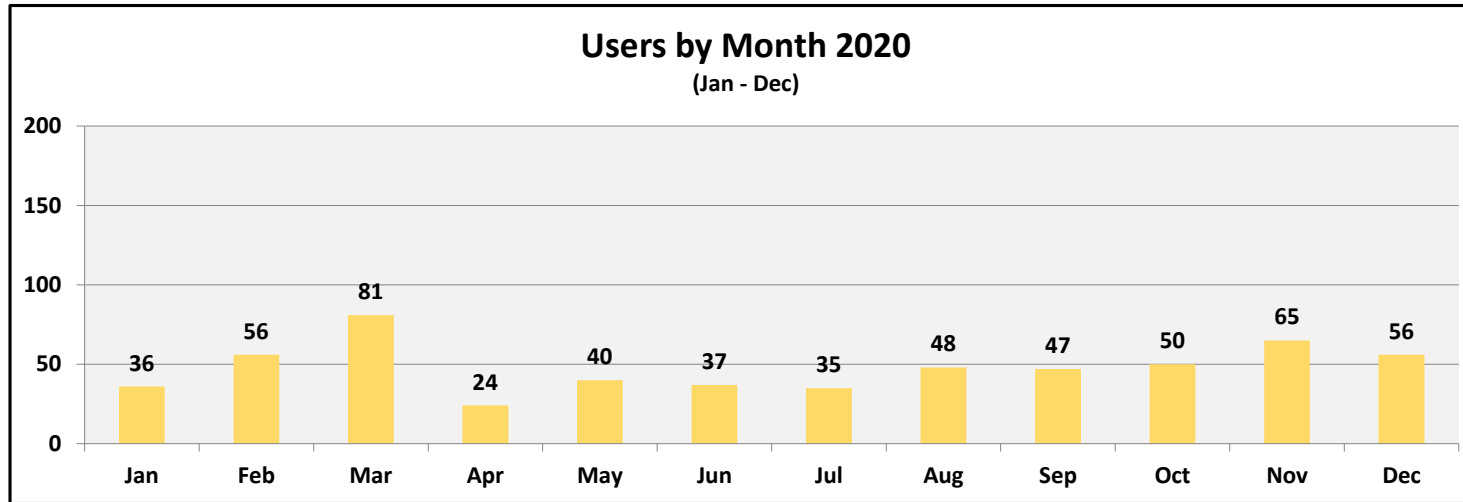
Fixed Route Ridership 2021



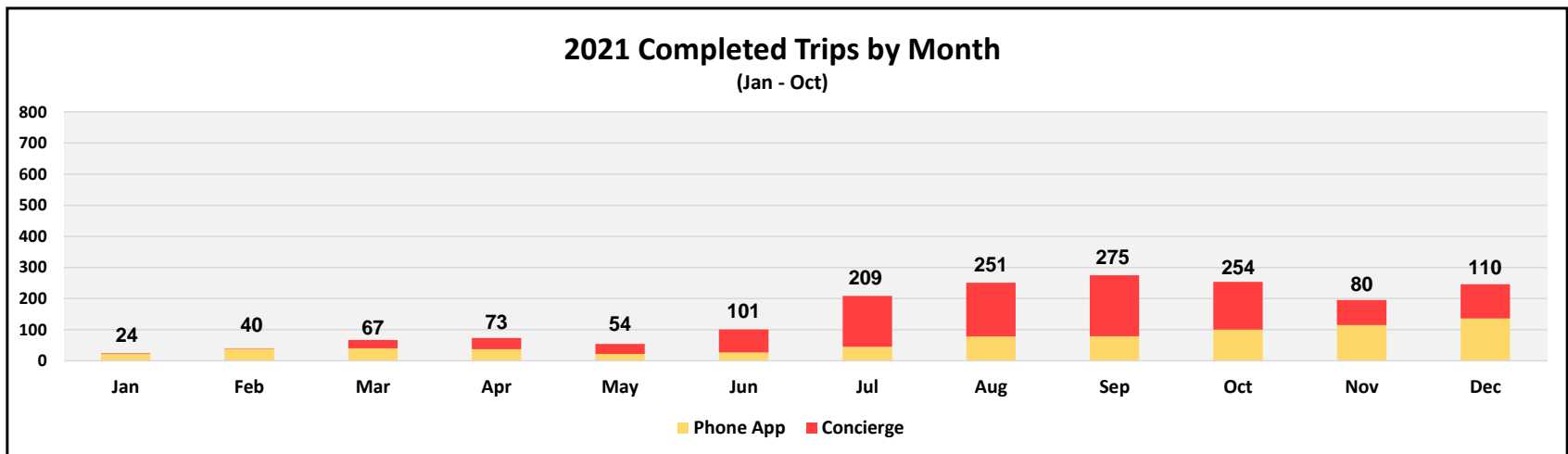
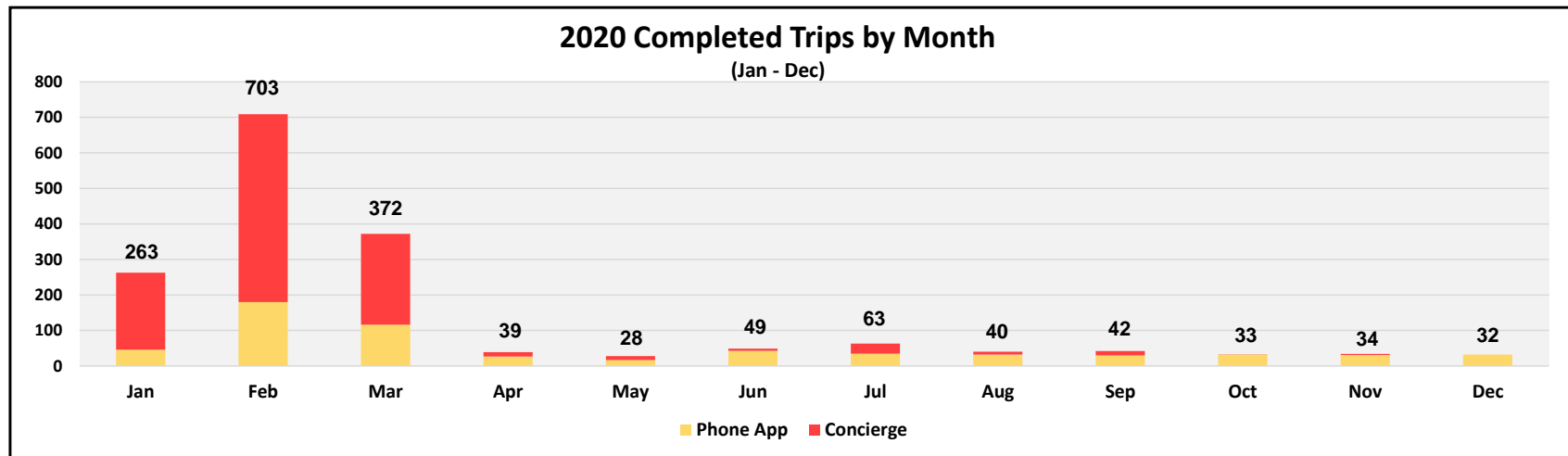
Journey Ridership by Trips



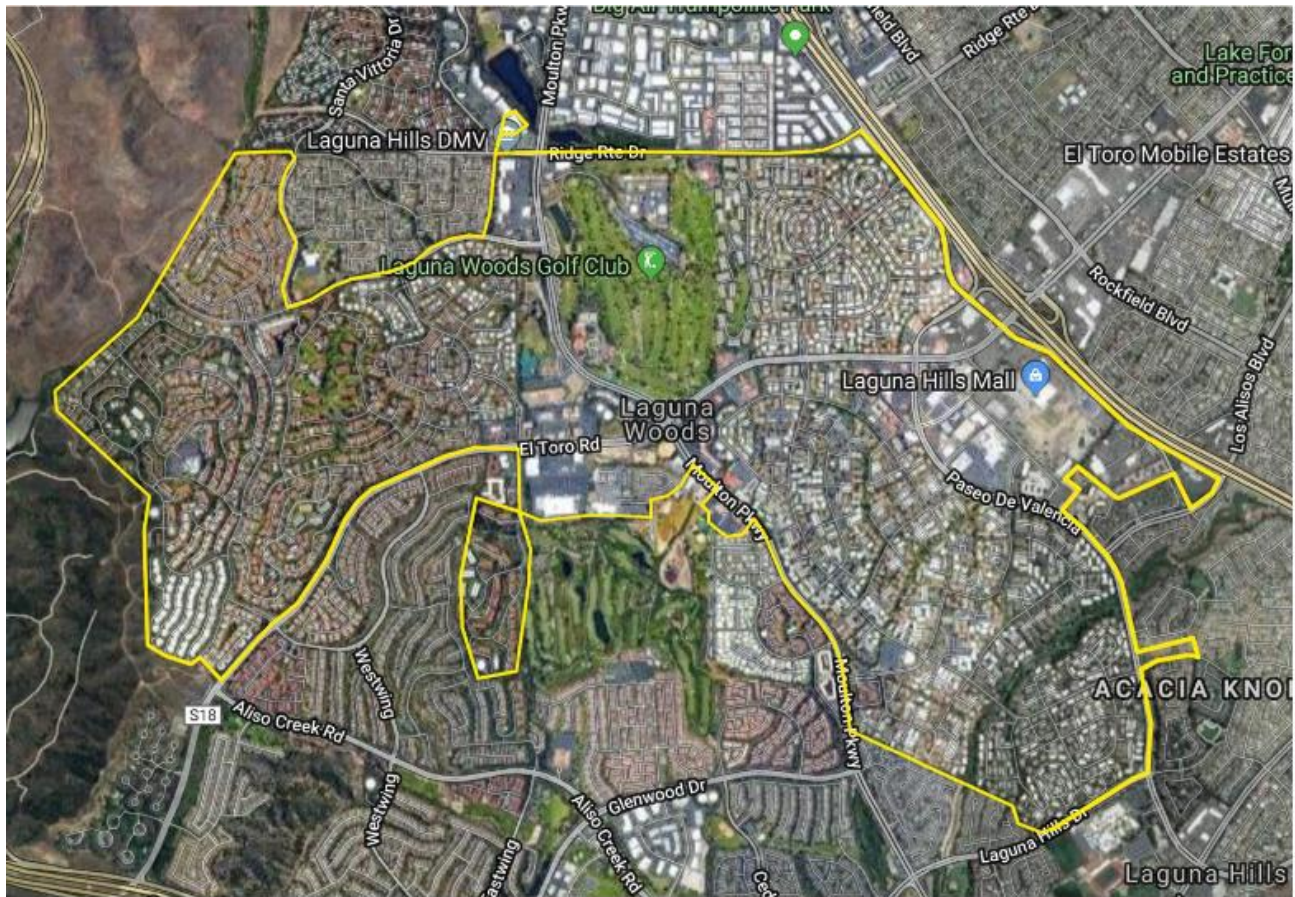
Journey Ridership by User



BOOST Ridership by Scheduling Method



Laguna Woods Village Transportation Boundaries



GRF Vehicles Sent to Auction

Unit Number	Year	Make	Status	GRF Estimate	Sold Amount
702597	2000	Pettibone Fork Lift	Sold	\$ 35,000.00	\$ 25,255.00
702596	2000	Pettibone Fork Lift	Sold	\$ 35,000.00	\$ 25,255.00
702412	1997	Ford F350	Sold	\$ 3,000.00	\$ 2,674.00
702413	1997	Ford F350	Sold	\$ 3,000.00	\$ 2,625.00
702739	2004	Kawasaki Mule	Sold	\$ 700.00	\$ 452.50
702780	2005	Kawasaki Mule	Sold	\$ 700.00	\$ 438.75
702781	2005	Kawasaki Mule	Sold	\$ 700.00	\$ 585.00
702783	2004	Kawasaki Mule	Sold	\$ 700.00	\$ 731.25
702787	2005	Kawasaki Mule	Sold	\$ 700.00	\$ 97.50
702791	2005	Kawasaki Mule	Sold	\$ 700.00	\$ (48.75)
702912	2008	Kawasaki Mule	Sold	\$ 500.00	\$ 585.00
702818	2007	Kawasaki Mule	Sold	\$ 700.00	\$ 633.75
A00725	2012	Kawasaki Mule	Sold	\$ 500.00	\$ 877.50
A00791	2012	John Deere	Pending	\$ 1,500.00	
702548	2002	Ford F350	Sold	\$ 7,000.00	\$ 4,038.75
702057	2000	Ford F350	Sold	\$ 5,000.00	\$ 7,207.50
702893	2007	Bandit Chipper	Sold	\$ 20,000.00	\$ 16,545.00
702443	1999	Ford Van E350	Sold	\$ 5,000.00	\$ 5,135.00
702514	2000	Ford Ranger	Sold	\$ 2,500.00	\$ 5,489.00
702519	2000	Ford Ranger	Sold	\$ 2,300.00	\$ 4,239.00
A00740	2011	International Passenger Bus	Sold	\$ 2,000.00	\$ 2,485.00
A00741	2011	International Passenger Bus	Sold	\$ 2,000.00	\$ 1,885.00
A03653	2017	Chevrolet Trax	Sold	\$ 8,000.00	\$ 5,135.00
702806	2006	Ford Ranger	Sold	\$ 500.00	\$ 835.00
702531	2000	Ford F350	Sold	\$ 12,000.00	\$ 8,905.00
702864	2008	Ford F350	Sold	\$ 5,000.00	\$ 1,795.00
702724	2004	Ford F350	Sold	\$ 12,000.00	\$ 12,895.00
702547	2002	Ford F350	Sold	\$ 5,500.00	\$ 12,895.00
A01881	2013	Nissan Frontier	Sold	\$ 9,000.00	\$ 6,535.00
702575	2001	Ford Ranger	Sold	\$ 3,000.00	\$ 3,145.00
702479	1999	Ford F250	Sold	\$ 2,000.00	\$ 3,075.00
A00739	2011	International Passenger Bus	Sold	\$ 2,000.00	\$ 995.00
702520	2000	Ford Ranger	Sold	\$ 2,500.00	\$ 3,385.00
702894	2008	Ford Ranger	Sold	\$ 4,500.00	\$ 3,905.00
702794	2005	Kawasaki Mule	Pending	\$ 700.00	
TOTALS:				\$ 195,900.00	\$ 170,685.75